

*Satellite Business Systems is sure to spur new applications, John Gantz believes, even though the technology is not new. "SBS: Catalyst for Action" begins on Page 24.*





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## Memorex Trial 'Laid Back' East vs. West: A Matter of Style

By Catherine Arnst  
CW Staff

SAN FRANCISCO—The most visible difference between the Memorex Corp. vs. IBM antitrust trial here and the U.S. vs. IBM trial in New York is style. Both have the same issues and many of the same witnesses, and the participants of one are carefully studying the developments in the other.

But while the New York trial plods on in an atmosphere that is alternately dull and lifeless or charged with rancor, the Memorex trial resembles the city it is in—lighter, more relaxed and far more "laid back."

The primary reason for this difference is the 11 people who will decide the fate of Memorex's charges. The six women and five men are unskilled and unknowledgeable in DP—or were when the trial started in January. To hold their interest during the long trial days—the court sits from 9:30 a.m. to 5:30 p.m., while the New York court sits from 9:30 a.m. to 4 or 4:30 p.m.—the attorneys must present their case as clearly and as quickly as possible and in an attention-grabbing manner.

Consequently, there are a lot of large, multicolored charts and other visual aids accompanying the testimony, and witnesses try as much as possible to simplify the complicated processes they describe.

The attorneys, in turn, avoid inconsequential subjects that might lose the interest of the jury; their questions are generally clear and to the point.

### A Matter of Record

In the government trial, there is no great need to make the procedure interesting, nor is there much attempt. The case is being heard and will be decided by a sole arbiter, Judge David N. Edelstein, and the prime concern of the plaintiff, defense and the judge is to

"preserve the record."

The record will be the support for any decision Edelstein makes and it will be carefully studied by the appeals courts to assure that, based on the evidence, his decision was valid. Thus, both sides want every possible related piece of evidence and word of testimony in the record, no matter how

## Analysis

trivial.

At the Memorex trial, IBM started its defense case April 5 and expects to complete it the week of May 15. In one recent week, the testimony of four witnesses was completed.

In New York, there have been only four witnesses since last July.

### New York Circus

It is not unusual for a trial before a judge to move more slowly and take longer than one tried by a jury, but U.S. vs. IBM has reached an extreme that caused Sen. Edward M. Kennedy (D-Mass.), chairman of the Senate Antitrust and Monopoly Subcommittee, to call it a "sideshow attraction" [CW, March 6]. A major element of its circus quality is the bitterness between the attorneys for the two parties.

Lawyers are often criticized by the general public for being able to argue either side and they often seem to be bitter enemies in the courtroom but good friends in private life.

In U.S. vs. IBM, however, several attorneys on each side have lost any semblance of professional respect for those on the other side and perceive each other only as the enemy.

There is an abysmally low level of cooperation between the parties; insults fly both in and out of court and each

side is suspicious about even the most elementary actions of the other.

During a recent—and typical—court day, IBM attorney Ronald Rolfe accused government attorney Donald Resnikoff of trying to coach a government witness with his objections to Rolfe's questions on cross-examination. Resnikoff, in turn, accused Rolfe of asking questions that were "unfair" and making "ridiculous" objections.

Edelstein finally ordered both sides to leave the courtroom "if you can't act like gentlemen."

### Friendliness in West

There is a glaring difference in San Francisco. Both Memorex lead attorney John Endicott and Patrick Lynch, his counterpart for IBM, are good-humored men who communicate easily, with a resulting high level of cooperation.

Several participants in the New York trial assume that those involved in the private action are only keeping up appearances for the sake of the jury, but it is evident that the friendliness remains once the jury has left the courtroom. Members of both teams are cordial at all times and seem to like and respect each other—an assumption one would never make of those involved in the New York case.

As a result, the Memorex trial has far more stipulations and a minimum of objections.

Some of the differences in style can also be attributed to the judges in the two cases. Edelstein, chief judge of the Southern District Court in New York, is very formal and insists on complete decorum in court. He finds little humor in the proceedings and often loses his temper when he believes his authority is being challenged, insulting attorneys and sometimes even spectators. (Continued on Page 8)

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# ADR's MetaCOBOL<sup>®</sup> Produces Fast, Error-Free COBOL Code for Owens-Illinois



George Shaw and Howard Abernathy are a part of O-I's Corporate DP Center team, serving the needs of 115 plants in the U.S., as well as installations overseas.

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# IBM, AT&T Seen Together On 15 Boards

By Edith Holmes

CW Washington Bureau

WASHINGTON, D.C. — IBM and AT&T directors met each other across the boardroom tables of 15 different companies in 1976, according to a computer-aided study made by a Senate subcommittee.

"IBM is the leading participant in a fight against AT&T for a competitive part of the business communications market," the report, released last week, noted, yet "directors of IBM were found to interface with directors of AT&T on the boards of American Express, Bankers Trust, Chemical New York, Citicorp, Continental Illinois, J.P. Morgan, Caterpillar Tractor, Continental Oil, Du Pont, Mobil and U.S. Steel," the study said.

These "indirect interlocks" — instances in which IBM and AT&T each had a director on the board of a third firm — are not illegal, but they provide "substantial opportunity for direct policy discussions and potential understandings among these major competitors," according to the report from the Senate Governmental Affairs Committee's Subcommittee on Reports, Accounting and Management.

Based on its examination of 130 major U.S. corporations involved in various industries including retailing, finance, transportation, utilities and

TELECOMMUNICATIONS INDUSTRY INDIRECT INTERLOCKS AMONG MAJOR COMPETITORS															
	AT&T	IT&T	General Telephone	IBM	RCA	Western Electric	Westinghouse *	General Electric	MAJOR USERS	Exxon	General Motors	Citicorp			
AT&T		4	2	22	3	7	9	14		8	1	13	2	20	1
IT&T	4		0	3	1	2	2	1		0	1	3			
General Telephone	2	0		2	3	4	0	0		0	0	0			
IBM	22	3	2		4	3	5	13		11	15	10	2		
RCA	3	1	3	4		1	2	5		3	6	9	1		
Western Electric *	7	0	4	3	1		1	5		1	7	7			
Westinghouse	9	2	0	5	2	1		6		4	10	7	1		
General Electric	14	1	0	13	5	5	6			5	15	11	1		

\* 100% owned by AT&T

\* 100% owned by AT&T

The above chart was taken from the Senate Subcommittee on Reports, Accounting and Management's study of interlocking directorates. In boxes where two numbers are shown, the number of direct interlocks are shown in the upper right; the number of indirect interlocks appear in the lower left.

broadcasting, the subcommittee, which was chaired by the late Sen. Lee Metcalf (D-Mont.), has recommended that Congress outlaw all interlocking directorates between companies with

over \$1 billion in sales or assets.

The subcommittee believes such a law should extend to all lines of business because of the potential such links have for antitrust violations and conflicts of interest.

## Communications Interlocks

As part of its study, the subcommittee focused on the telecommunications industry. While the staff uncovered no "direct interlocks" — situations in which two companies had a common director — among major competitors, the subcommittee found that such indirect interlocks as those between IBM and AT&T were "very significant" during 1976.

AT&T and IBM met each other on the 15 boards through 22 routes. Although there was no direct interlock between the firms themselves, IBM was directly linked to New York Telephone Co., the largest subsidiary in the Bell System, through their common director, Amory Houghton Jr., in 1976.

The study of the communications competitors showed RCA, "another participant in the battle," was indirectly interlocked with AT&T, once on the board of Citicorp and twice on the board of U.S. Steel. RCA directors also met IBM directors on the boards of Citicorp, Metropolitan Life and United States Steel, according to the subcommittee's report.

International Telephone and Telegraph (ITT), the second largest communications equipment maker, interlocked with AT&T on the Chrysler, First City Bancorporation, Southern Railway and U.S. Trust ITT interlocked with IBM three times.

The subcommittee found General Telephone and Electronics Corp. (GT&E), a smaller competitor of both IBM and AT&T, indirectly interlocked with those companies on the boards of Bankers Trust and Continental Oil. Also on the Bankers Trust board was a director of Western Electric, AT&T's

wholly owned subsidiary, thus "providing additional strength to AT&T's position there," the study said.

## 'Summit Discussions'

Citicorp appears to have provided a rather full opportunity for summit discussions in the telecommunications industry," the staff stated. "On that huge international banking board sat the chairman of AT&T; the deputy chairman of General Electric Ltd; the chairman of Xerox Corp.; the chairman of Du Pont; a director of RCA; a director of CBS; a director of American Broadcasting Companies; a director of General Electric; directors of Sears, Roebuck and J.C. Penney; a director of Eastman Kodak; directors of General Motors and Ford; two directors of IBM; a director of Westinghouse; and a director of the New York Telephone Co."

As with communications competitors, major suppliers of communications services were also tied to AT&T and IBM. GE linked with AT&T through 14 director routes on 10 boards, for example. GE indirectly interlocked with IBM 13 times on eight boards, including American Express, Chase Manhattan, Chemical New York, Citicorp, J.P. Morgan, Scott Paper and Southern Pacific — "all very large and powerful companies."

"Such directorate routes could supply convenient conduits for possible private resolution of the public debate between monopoly and competition in the telecommunications industry," the subcommittee staff concluded. It also suggested in its study that AT&T and IBM had ample opportunity to influence their major users through boardroom participation.

For example, AT&T's boardroom "provided a convenient forum for discussion and possible agreement" among six of the nation's largest banking firms — Citicorp, Chemical New York, Manufacturers Hanover, Bank-

(Continued on Page 8)

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# DP Study Shows Extent of Corporate Interlocks

(Continued from Page 1)

Congress passed the Clayton Act following the investigation of J.P. Morgan and the "money trust" in 1913.

While the Clayton Act prohibits direct interlocks between competing industrial and commercial companies, the law does not cover the wide range of interlocks that have multiplied in the last 60 years. As a result of its inquiry, the subcommittee staff has recommended that Section 8 of the Clayton Act be amended to prohibit all types of interlocks between actual and potential customers, suppliers and sources of credit or capital.

## 123 of 130 Connected

The Senate subcommittee discovered 123 of the 130 firms studied were connected, on an average, with half of the other major companies in the inquiry.

In addition, the staff found the 13 largest corporations not only were linked, but accounted for 240 direct and 5,547 indirect interlocks, reaching an average of more than 70% of the other 117 companies.

The 13 largest corporations ranked by assets were AT&T, BankAmerica Corp., Citicorp, Chase Manhattan Corp., Prudential Insurance Co. of America, Metropolitan Life Insurance Co., Exxon Corp., Manufacturers Hanover Corp., J.P. Morgan and Co., Inc., General Motors Corp., Mobil Corp., Texaco, Inc. and Ford Motor Co.

The leading competitors in the automotive, energy, telecommunications and retailing fields met extensively on the boards of America's largest financial institutions, corporate customers and suppliers, according to the 1,000-page report entitled "Interlocking Directorates Among the Major U.S. Corporations."

For example, while direct interlocks between major competitors in the telecommunications industry did not appear from the computer analysis, the subcommittee staff found significant indirect connections. Directors of AT&T saw IBM directors across the boardroom tables of 15 intermediate companies through 22 interlocking routes, the report said (see story on page 4).

In addition to its examination of concentrations in particular industries, the staff found the largest commercial bankers clustered on major insurance company boards and insurance directors joined on the banking company boards. "The boardrooms of four of the largest banking companies (Citicorp, Chase Manhattan, Manufacturers Hanover and J.P. Morgan), two of the largest insurance companies (Prudential and Metropolitan Life) and three of the largest nonfinancial companies (AT&T, Exxon and General Motors) looked like virtual summits for leaders in American business," the study said.

The subcommittee concluded that these patterns of interrelationships indicate an overwhelming potential for antitrust abuse and possible conflicts of interest that could affect prices, supply and competition and have an impact on the shape and direction of the American economy.

The use of the computer in this study marked one of the first times the Senate Computer Center has been asked

by a subcommittee to assist in an investigation, James Estep of the center said.

The Computer Center performed all the programming for the subcommittee, using Computer Corp. of America's Model 204, an on-line programming package with its own hierarchical structure for data bases. Estep said the package proved excellent in tracking down indirect linkages between corporations.

The data base made up of the names of corporate directors of the 130 companies during 1976 was largely compiled by the subcommittee staff in the absence of current and complete corporate officer and director information from such federal agencies as the Securities and Exchange Commission

(SEC), the Justice Department's Antitrust Division, the Federal Reserve Board and the Federal Trade Commission (FTC).

Estep said the initial programming for the project required the efforts of one person on the Computer Center staff for a period of less than three weeks.

The subcommittee hopes that, as a result of its study, Congress will pass legislation prohibiting interlocking directorates between corporations with more than \$1 billion in sales or assets. This proscription should apply to all lines of business, including regulated and nonregulated enterprises, according to the subcommittee staff.

In addition to amending the Clayton Act, the subcommittee recommended

that Congress legislate a "Business in the Sunshine Act" requiring open corporate board meetings that could be closed when trade secrets, privileged or special financial information and personnel matters are discussed.

The subcommittee would also like to see the public represented on the boards of large corporations. Regulatory agencies could force this kind of public participation in those industries they govern, the staff urged. These agencies should also collect and make public current and complete reports on interlocking directorships of companies under their jurisdiction.

The staff expressed its belief that "computerization is far enough advanced to provide a central and up-to-date source for that information."

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# Range of Software Serves Burroughs Additions

By Don Leavitt  
CW Staff

DETROIT — Software capabilities offered by Burroughs Corp. for users of its recently announced B2800/3800/4800 processors (see Page 1) include the Master Control Program (MCP) operating system, various languages and utilities for on-line data entry, text editing, teleprocessing programming and on-line report generation.

An appropriate implementation of MCP, a broader range of languages, the Data Management System (DMS-II), Network Definition Language (NDL) and Message Control System (MCS) software will be available for the latest B6800 processors as well, a spokesman noted.

All of the processors being introduced now are object code-compatible with earlier systems, providing users with a "very smooth" upgrade path, he said. Many of the languages and utilities are now available across the Burroughs line so development started on machines at one level is transportable to those at other levels, he added.

## One Environment

The MCP supports dynamic main memory allocation and management of the other system resources. Although the actual MCPs installed at the different levels of hardware differ in detail, they were all designed to give users essentially one operating system throughout the line, the spokesman said.

Cobol, Fortran, Basic and Burroughs Programming Language compilers are available as part of the bundled mid-range systems. Compilers supporting ANS Cobol '74 and RPG-II are also available to B2800/3800/4800 users as separately priced options.

The RPG compiler is said to be compatible with the one previously available for the B1800 and with IBM's RPG-II.

An On-Line Data Entry System (Odesy), described as a package that

supports editing and validation procedures on multiple CRTs, is another mid-range offering that has been available on the B1800s. So is the On-Line Reporter package, which allows users to develop report generation and inquiry routines interactively and store them for later.

## Text Management

The Command and Edit (Cande) language, previously available on the B1800 and the B6800, is said to be a CRT screen-based, on-line facility utilizing the B874 systems and communications processor to provide editing,

manipulation and control of text-handling operations for the remote terminal user.

The Generalized Message Control System (Gemcos), announced as available on the enhanced mid-range systems, is another software package that has been available on the B1800 and is available for B6800 users.

Gemcos is a generator which creates user-level software for communications functions such as transaction routing, audit and recovery, concentration of messages and accumulation of network statistics, he explained.

B2800/3800/4800 users can also con-

sider the Automated Documentation System (ADS), which assists in the on-line production of written documentation. It supports formatting, editing and final printout of textual material, according to Burroughs.

For the mid-range systems, RPG, Cande and ADS will be delivered late this year, Burroughs said. RPG will cost \$50/mo; Cande, \$1,760 or \$60/mo; and ADS, \$1,500 or \$50/mo.

Odesy (\$4,540 or \$152/mo), Gemcos (\$6,000 or \$200/mo) and the On-Line Reporter (\$1,000 or \$33/mo) are scheduled to be available in the second quarter of next year.

## Burroughs Gives B6800 Mid-Life Kicker

(Continued from Page 1)

four I/O processors (one per CPU), up to 16 data communications processors and up to 15M bytes of memory.

## Code Compatibility

All of the B6800 models are object code-compatible with other B6000 and B7000 systems, the spokesman said, adding that the B6800s can be programmed in Cobol, Algol, Fortran, PL/I, Basic and APL. All reportedly utilize Burroughs' Data Management System, Network Definition Language and Message Control System software.

Each of the 6.7 MHz CPUs in the B6800 line comes with both an I/O processor and a maintenance diagnostic processor. The systems have a 300 nsec read access time for 6 bytes, and each of the machines, although not word-oriented, has a 60-bit word (48 information bits).

The B6808, with one CPU, 768K bytes of main memory, an I/O processor with 20 channels, an operator console with two operator displays and a maintenance diagnostic processor costs \$425,000 and leases for \$16,615/mo on a one-year lease the firm used as a base for all other lease prices.

The B6812, with 1.5M bytes of main

memory and "all of the features of the B6808" plus optimized memory access logic, sells for \$671,760 and leases for \$25,000/mo on the one-year plan.

The dual-processor B6818, with two 768K-byte processors, includes two I/O processors with a total of 40 channels, one Global memory control with 768K bytes of Global memory, two operator consoles (each with two operator displays) and two maintenance diagnostic processors sells for \$4,146,640 and leases for \$35,700/mo.

The B6822, which includes all of the features of the B6818 plus optimized memory access logic, costs \$1,400,160 and leases for \$44,965/mo. Deliveries on all the large-scale offerings are scheduled for the third quarter.

Three- and five-year lease plans are also available.

Add-on memory comes in 768K-byte increments and sells for \$120,000 with a lease price of \$3,950/mo.

In other large-scale pricing action, Burroughs reported that purchase prices for the current B6807, B6811, B6817 and B6821 systems with "typical memory configurations" have been reduced an average of 18%, while lease rates "have increased slightly on the average."

Burroughs also announced its B6360

entry-level data communications subsystem for the latest B6800 models. It features a data communications processor with 24K bytes of local memory and eight data communications lines. The unit sells for \$50,000 and leases for \$1,569/mo.

## Medium-Scale Systems

In the medium-scale range, the B2805 has a 3 MHz CPU and comes with 100,000 bytes of main memory that can be increased to a maximum of 500,000 bytes in 100,000-byte increments.

The B2805 costs \$100,000 and leases for \$2,640/mo. Memory increments sell for \$20,000 and lease for \$660/mo.

The B2835, which also has a 3 MHz CPU, comes with 125,000 bytes of memory. Its I/O subsystem includes integrated Data Link processors for the console, disk drives, printer, tape drive and card reader. The Data Link processors execute I/O commands independently of the CPU.

The Data Link processors also optimize the management of large data bases and terminal networks simultaneously with batch processing operations, the spokesman claimed, noting the B2835's I/O subsystem can accommodate up to 24 Data Link processors with an I/O transfer rate of 3M million byte/sec.

The B2835 costs \$135,000 and leases for \$3,625/mo. Additional 250K-byte memory increments cost \$14,100 each and lease for \$580/mo.

A basic B3805 consists of a 250,000-byte, 4 MHz CPU, an operator display console and integrated peripheral controls. Featuring a read access time of 500 nsec for two bytes, it sells for \$175,000 and leases for \$5,495. A 100,000-byte add-on memory increment sells for \$30,000 and leases for \$990/mo.

The B3845 also has a 4 MHz CPU. It comes with 500,000 bytes of memory, an operator display console and integrated Data Link processors. The basic system sells for \$230,000 and leases for \$7,690/mo. Add-on memory costs \$28,840 for a 250,000-byte increment and leases for \$1,045/mo.

The B4885 has a 500,000-byte, 8 MHz CPU. With an operator display console and integrated Data Link processors, it sells for \$390,000 and leases for \$12,750/mo.

Memory is expandable to one million bytes in 100,000-byte increments that sell for \$30,000 and lease for \$850/mo.

Initial deliveries on all of the medium-scale systems is scheduled to begin this month, the firm said.

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# Contracts Not 'Afterthoughts'

## Avoid Salesmen's Distractions, Report Warns

By Brad Schultz  
CW Staff

WINTER PARK, Fla. — A DP vendor's sales representative may use a number of techniques to distract a customer from considering the fine points of a written agreement, treating a form contract "almost as an afterthought or, in the words of one marketer, an 'oh, by the way,'" according to CNReport Volume 1, Issue 12.

This ploy can be perpetrated by nearly any vendor but is most readily employed by large, well-known mainframers, the report said, indicating that a critical element in the ploy's execution is user faith in the vendor, usually generated by the latter's reputation in the DP community.

### Downplays Agreement

A salesman might implement this strategy by downplaying the significance of the form agreement at every turn, even — if possible — neglecting to mention it during negotiations, the report noted. Examples include leaving the contract at the sales office, putting it "in preparation" or "in typing" and promising its delivery "next week."

A salesman might also make the agreement-signing event very casual, the report continued, explaining that he might tell his prospect, "I'll drop by at 10 on Monday to get your signature on the agreement"; or "Why don't we play golf Saturday morning? That way I can bring the contract along for your signature and we can have the gear shipped Tuesday."

Further, a salesman might avoid furnishing his prospect's attorney or senior management with the form agree-

ment for review prior to signing, or he might deliver it in advance, leaving out such important information as delivery schedules and maintenance obligations, CNReport said.

Other techniques for applying this strategy, according to the report, include presenting the form agreement to a user at the point when his sense of urgency is keenest or when his faith in the vendor is "maximized," and neglecting to offer a copy of the contract to the user after he has signed it.

This ploy is valuable to vendors because it enables them to avoid the problems associated with long, drawn-out contract negotiations, the report said, explaining users may adopt a

tougher stance or back out completely as deliberations begin to drag.

The ploy also lets the vendor use its own standard form agreement, which is "almost always an artfully worded document designed to give maximum protection to the vendor and minimum protection to the user," the report said.

Further, the ploy allows a vendor salesman to accentuate the effects of his hype rather than the negative qualities of the agreement, the report noted.

CNReport recommended that users follow four rules in countering this vendor ploy:

- Obtain copies of all relevant vendor contracts, supplements and schedules

at the time negotiations begin.

- Have the contract thoroughly reviewed by all members of the negotiating team before the negotiations begin.

- Have the legal staff review the agreement and prepare all necessary changes and additions, or an alternative agreement, as far as possible in advance of the proposed signing.

- Avoid being rushed into signing anything without adequate review by legal counsel.

The annual U.S. and Canadian subscription rate for CNReport is \$195, and single copies cost \$20, according to the report's publisher, International Computer Negotiations, Inc., P.O. Box 364, Winter Park, Fla. 32790.

## DPMA Planning Meet on Impact Of Privacy Laws

CHICAGO — Experts on the practical impact of privacy legislation will participate in a 1-1/2 day conference sponsored by the Education Foundation of the Data Processing Management Association (DPMA) on June 22-23 at the Hyatt Regency O'Hare Hotel here.

The impact of privacy legislation on information processing at the federal and state levels and on business and the individual citizen will be discussed, according to Edward J. Palmer, DPMA executive director.

Conference moderator will be J.T. Westermeier Jr., member of the law firm of Arent, Fox, Kintner, Plotkin and Kahn of Washington, D.C., who has written extensively on the privacy issue.

Admission to the conference is \$125 for DPMA members and members of DPMA provisional special interest groups and \$155 for nonmembers. The \$30 differential may be applied toward DPMA membership dues for those seminar registrants who apply for membership within 90 days of the seminar, the DPMA said.

For a registration form and other information contact Carol Harte, conference coordinator, DPMA, 505 Busse Highway, Park Ridge, Ill. 60068.

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CJ



# User Puts Stamp of Success on Electronic Mail

(Continued from Page 1)

America and more than 20,000 miles in Europe.

The company, based here, is a highly diversified supplier of energy equipment and building materials. Its data center in Windsor, Conn., includes a 470V/6 from Amdahl Corp.; a Cyber 172 and a 7600 from Control Data Corp.; and a pair of PDP-11s from Digital Equipment Corp. along with the 168.

## Test Going Well

Combining the query capabilities of the inquire package from Infodata Systems, Inc. with the editing and teleprocessing support of TSO, Atom was made available to a small test group in early December. The group chosen was the DP management team, but not because of its knowledge of DP, Levy said.

The choice was made because Levy wanted to exercise the system as much as possible. To do that, he needed a

group with a commonality of interest and a need to communicate frequently both up and down — through levels of management — and across — between peers.

Atom currently addresses only the "in/out basket" portion of the electronic mail processing spectrum. Although Inquire supports text search and CE has put together coding for the archiving and filing of messages sent electronically, Levy deliberately chose not to implement such a facility in the Atom system.

Users could encounter tremendous problems, he explained, if at the end of the pilot project the entire system were withdrawn and they had no hard copies of correspondence received or sent.

Generally speaking, however, Atom is going well. People work with terminals at home at night and over weekends and they take portable units with them on trips in order to keep in touch with the organizations.

People would probably use it a lot

more in normal office environments if CE could find a good word-processing system to front-end the electronic transmission of messages. A word processor would allow an executive to dictate a draft, have it typed into the system and in hard copy for review, corrected and on its way.

That's the goal, but so far Levy hasn't found a word processor that handles

the final stop — transmitting the final corrected text to a host CPU. A local word processor would not only make the executive and the secretary more comfortable, it would free the communications lines of all editing traffic.

The Atom-based pilot system will probably stay in place into September, Levy estimated, but what happens after that is still undecided.

## IBM, AT&T on 15 Boards

(Continued from Page 4)

ers Trust, Continental Illinois and Western Bancorporation.

In addition, General Motors, Chrysler and Caterpillar Tractor represented the automotive industry on the AT&T board; Exxon and Mobil appeared on the firm's board for the energy industry; and J.C. Penney, Montgomery Ward and Federated Department Stores made up the AT&T board's retailing contingent, according to the subcommittee report.

The senate study's computer printouts showed AT&T was directly interlocked with Texas Instruments, Inc. two years ago. The study also indicated the boardrooms of the nation's largest financial corporations provided a convenient meeting ground for major competitors in the computer industry.

While Honeywell, Inc., IBM, Sperry Rand Corp. and Hewlett-Packard Co. do not appear to have been directly interlocked during 1976, directors from

each of these firms met regularly on the board of Chase Manhattan. At those meetings, James H. Binger of Honeywell, Patricia R. Harris — then an IBM director, now secretary of the U.S. Department of Housing and Urban Development, William R. Hewlett of HP and Norma T. Pace, a director of Sperry Rand, also encountered Juanita M. Kreps, then a director of Western Electric and now secretary of the U.S. Department of Commerce.

In addition to its indirect competitor and direct user connections, IBM also appears to have had a direct hand in the affairs of the press during 1976. Now Secretary of State Cyrus R. Vance, then an IBM director, also served on the board of the New York Times Co.

IBM's vice-president and general counsel Nicholas DeB. Katzenbach was a member of the computer industry leader's board while he acted as a director of the Washington Post Co.

## Two Trials Differ in Style

(Continued from Page 2)

tors.

In San Francisco, Judge Samuel Conti reigns in a far more relaxed atmosphere. He often enters the courtroom, robes flying, before his clerk has a chance to announce him, and confers with the lawyers about procedural matters casually in open court. Edelstein almost always holds such unstructured discussions in the robing room, out of public view.

Conti constantly jokes with the attor-

neys and sits through the proceedings with a bemused smile. His major concern appears to be in expediting the trial as much as possible. If a problem arises, he generally tells the attorneys to come to an agreement outside of court.

Of course, Edelstein may not often use that approach because it does not often work: The government and IBM have rarely come to an agreement about anything outside of court.

## IBM: No Move to Dismiss

(Continued from Page 1)

There have been 52 witnesses whose time on the stand ranged from half a day for Dr. Philip Morse of MIT to 78 days for Dr. Alan K. McAdams, the government's chief economic advisor for this case.

Judge David N. Edelstein, the sole arbiter in U.S. vs. IBM, handed down several opinions as the government's case ended. He denied IBM's motion for a mistrial [Jan. 9] as being "totally without merit" and he refused to allow the firm to reopen discovery, which would have meant interrupting the trial [March 27].

Edelstein granted a government motion to conduct depositions of 47 IBM witnesses and he signed a stipulation allowing IBM to drop 58 of the 70 user witnesses it had scheduled; the parties had agreed the testimony of any more than 12 would have been cumulative.

The end of the plaintiff's case signalled a changing of the guard on the government staff. Lead attorney Raymond Carlson, who was eligible for re-

tirement last fall, stepped down from the command post and was replaced by Robert Staal.

## University Thief Very Selective

(Continued from Page 1)

CPU, serial no. 4201.

- A DEC PC04 tape reader, serial no. 458.

- A Kennedy Co. 9000-9 RAW tape drive, serial no. 510-804.

- A Kennedy 9217 formatter, serial no. 510-499.

- A Remex RRF1150 BCI/651 tape reader, serial no. 37766.

The institute is posting a \$500 reward for information leading to apprehension of the thief and another \$500 reward for information leading to recovery of the equipment. Rubin said he can be reached at the institute by dialing (203) 486-4716 or 486-4622.

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## Proposal Book Rocks Industry!

A California publishing firm has literally taken the computer industry by storm with a recently-published "how-to" proposal book. The book, a 4½ pound loose-leaf volume entitled *How to Create a Winning Proposal*, covers every aspect of proposal preparation from start to finish, including the nuts-and-bolts details on how a winner is put together.

Written by two top West Coast proposal consultants, *Winning Proposal* is rapidly becoming the standard text for use in commercial, government and OEM proposal efforts. It is currently in use by 74% of the major data communications equipment manufacturers in the nation and 58% of the EDP management and service organizations.

Using a step-by-step instructional technique, the authors provide a virtual roadmap to the entire proposal process... including section-by-section checklists to ensure the proposal team of covering all the important bases. Excellent guidelines are given on the contents, structure and methods of preparation for both solicited and unsolicited proposals. A tactical approach is used for developing an effective "win strategy," mobilizing the proposal team, and controlling the input of the various team members. Detailed instructions on how to analyze and respond to RFP's, RFQ's, and IFB's are included.

Copies are available from Mercury Communications Corp., 730-CW Mission Street, Santa Cruz, CA 95060. \$65 (pre-paid) includes 3-5 day delivery inside USA. In Calif. add \$3.90. For outside USA, U.S. \$76 (Int'l money order) includes air delivery. To order C.O.D. call 408/425-8444.



# So Manuals Can Be Simplified

## GM Program Rates Level of Text Difficulty

By Howard A. Karten

CW Staff

DETROIT — Has your car's mechanic been getting better lately?

The General Motors Corp. (GM) here is trying to help him by using an analysis system to measure the readability of its publications, including GM shop manuals, dealer service procedures and warranty and owner's manuals.

A computer program called Simple Test Approach for Readability (Star) was born five years ago, the company said, when a group of GM divisional service representatives discovered a fact that was well-known to others: shop manuals were difficult for mechanics to read and understand.

The concept of readability was developed in the 1940s by Rudolph Flesch and involves counting the number of words, sentences and syllables in written text. To apply a computer to this task, GM wrote a program for its Honeywell Information Systems, Inc. 6000, using Basic. The program reads text and then produces statistics showing the number of sentences, words and syllables, the average sentence length, the number of syllables per word and an overall index of difficulty. If it is felt that these are too high, the text is revised manually.

Studies over the years have indicated that most people feel most comfortable reading material written on the ninth- to 11th-grade level, according to GM engineer Richard Jilbert, so simplifying the material is not an insult to the mechanics' intelligence. Many classics of American literature, such as *Robinson Crusoe*, and *Tom Sawyer*, are written at about the seventh-grade level, he added. In addition, comprehension is a function of the way words are attached to each other and not simply a function of the reader's capabilities.

A study of the shop manuals published by GM showed they were

written at or above the 12th-grade reading level; about half of the mechanics using them read, on the average, at an eighth-grade level, according to GM. These levels, combined with the technical nature of the manuals, meant that half their intended audience got only limited use from them.

GM gave the following example of a text it revised after the Star analysis. The original read: "If your vehicle is equipped with a stowaway spare tire,

your spare is designed to provide you with more usable interior space. The spare is located in a deflated condition resulting in a reduced overall diameter." After rewriting, it read: "If your car has a stowaway spare tire, your spare provides you with more usable storage space since it is stored deflated."

Since developing Star, GM has applied it to other publications. An early test of memos taken from GM's Opel

Division in Germany showed they were very difficult to read.

Since the concept behind the Flesch index is applicable to all forms of written text, any organization that produces written material for wide use can use Star. GM has made the program's text available free to anyone wishing to use it. Copies can be obtained by writing to the GM Public Relations Staff, 3044 W. Grand Blvd., Detroit, Mich. 48202.

## How to increase productivity in a COBOL shop...for \$25

When you think of it, the programming done in most COBOL shops is pretty haphazard. In general, programs are coded without ever being designed so they have no structure. Program documentation (if any) is likely to be incomprehensible. Few programs are coded in an understandable style. And testing and maintenance are often a shambles.

As you would expect, these practices are reflected in programmer productivity. In a study done in 1965, for example, the average COBOL programmer was shown to produce only 10 to 12 lines of tested code per day. What's worse, a study done in 1975 showed no improvement. In other words, we have been stuck for ten years at an incredibly low level of productivity.

Since the mid sixties, however, the techniques of structured programming have promised a way to improve productivity. In one experiment, for example, programmers who used structured programming produced from 35 to 65 tested lines of code per day. That's a 300 percent or more increase when compared with the results of unstructured projects. Another study showed an increase in productivity of 77 percent or more when the techniques of structured programming were used.

**"Your book is by far the most readable and instructive book on structured programming that I've read—and I've read them all."**

Unfortunately, few companies today are benefiting from structured programming. Only about one-fourth of the computer installations claim to be using the techniques of structured programming. And I know that many of these companies use the techniques far less than they would care to admit...and with results that they couldn't brag about. In short, though the theory promises much, no one yet has developed a practical method for applying the theory.

With this in mind, I'm happy to announce two books on structured programming that I think will have a major effect on programmer productivity. The first is a training textbook called *Structured Programming for the COBOL Programmer*. The second is a reference manual called *The Structured Programming Cookbook*. Both were developed by Paul Noll, who is a software specialist and training manager for a large company in San Francisco.

### What the Textbook Does

Like other books on structured programming, Paul's textbook presents the theory behind the structured programming movement. Unlike other books, however, Paul's book presents a method for applying the theory that works...a method that is complete, logical, and practical.

Perhaps the major shortcoming of other books and courses on structured programming is the treatment of program design and documentation. In general, these subjects are either given academic

treatment or are omitted altogether. In contrast, Paul gives specific guidelines for designing and documenting programs with the emphasis on practicality. As Paul says, "It's ridiculous to try to teach structured coding and testing without first teaching structured design and documentation."

In chapter 2, then, you'll learn how to design a structured program. You'll learn the four steps for creating structure charts...what modules should go at what level...six things to watch for when refining structure charts...and much more.

In chapter 3, you'll learn how to document the modules within the structure chart using HIPO documentation. Why HIPO? Because Paul feels it is the most effective form of documentation that is currently available and it is the one most likely to be around ten years from now. But Paul doesn't use the cumbersome IBM implementation of HIPO. Instead, he shows you how to use an efficient HIPO subset.

After you have mastered structured design and documentation, chapters 4, 5, and 6 show you how to use the other techniques of structured programming. These techniques include structured coding, top-down testing, structured walkthroughs, chief-programmer teams, and development support libraries.

### What the Cookbook Does

One of the problems with training is that it too often isn't applied after the programmer returns to his job. That's why we created an easy-to-use reference book that will follow the programmer back to his desk.

Section 1 of this book is called Standards and Guidelines. It summarizes the principles of the text for each phase of program development. So if a programmer can't remember the six steps to follow when creating a HIPO diagram or how to use compound conditions in a COBOL IF statement, he can use the cookbook to refresh his memory in a hurry. From

the manager's point of view, this section is an instant standards manual for a structured programming shop.

**"Mr. Noll has written a straightforward, no-nonsense text which tackles head-on the problems of proper program design when writing a structured COBOL program."**

Sections 2 and 3, however, are a more important aid to productivity. They present the complete solutions for four model programs. Since structured programming encourages you to develop similar programs in similar ways, this means that you won't have to develop each new program that you write from scratch. When Paul Noll develops an update program, for example, he finds that he can use the structure chart, some module documentation, and even some of the COBOL code from the model update program in the cookbook. Imagine how this can increase a programmer's productivity.

### Our Unlimited Guarantee

Together, I think Paul Noll's text and cookbook can have a major effect on the productivity in a COBOL shop. In six chapters in the text, Paul presents a complete system for developing structured programs. In three sections in the cookbook, he has created a tool kit for the COBOL programmer. At \$25 for the pair, you don't need much programmer improvement to justify this investment. And this could be the most important purchase you will make this year.

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Quantity	Book	Unit Price	10 or More	25 or More
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_____	The Structured Programming Cookbook	10.00	9.00	8.00

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## Santa Cruz Sets Summer Courses

SANTA CRUZ, Calif. — The University of California Extension here is offering its eighth annual Institute in Computer Science from July 10 through Aug. 11.

The program will consist of six courses in programming methodology, data base management systems, operating systems, the design and analysis of algorithms, compiler construction and computer graphics.

The principal emphasis of the program will be the "professional increment," according to a spokesman who explained this means a highly trained computer professional should gain from the institute something new and useful.

The prototype course on compiler construction will include two weeks of intensive instruction and practice, during which time students will write and exercise their first compiler.

Courses range from \$425 to \$600 each. Further information is available from Joleen Kelsey, University of California Extension, Carriage House, Santa Cruz, Calif. 95064.



## Seek Cost-Effective Process

# Energy Researchers Simulate Coal Gasification

By Ann Dooley  
CW Staff

PALO ALTO, Calif. — Researchers at the IBM Scientific Center here are using computer simulations of the coal gasification process in an effort to help relieve the country's energy shortage.

Coal-generated gas, once a common source of energy, fell out of use because it proved too expensive compared with cheaper and cleaner petroleum. But with modern technology, researchers hope to find more efficient and cost-effective methods for coal gasification as an energy alternative.

The gasification process calls for raw coal to be released through a coal lock into the gasifier, where it is blasted by

a combination of steam, oxygen and air. Ash is filtered out and the raw gas produced is purified before being used in gas turbines or burned to create steam for steam turbines. The turbines then turn the power generators.

"We're creating a mathematical model in the computer of the physical and chemical processes that take place in coal gasification," Dr. Louis Lopez, manager of process analysis and project manager at the IBM center explained.

### Operating Conditions Studied

The system creates simulations that can be used to study the effects of changing certain operating conditions

within the gasifier, Lopez said. Once these effects have been discovered, researchers can design better processes and operate them more efficiently, he added.

Before the study can really achieve results, it is necessary to come up with the right mathematical equations, he noted.

### Variables Analyzed

Coal has different compositions, so it must be analyzed for its content and heating value. Once these factors are known, researchers can analyze other variables such as the size of the particles, how the coal reacts to stress and how much air, oxygen and steam must

be added to create the desired gas.

Researchers must also determine the best way to remove sulfur from the coal.

Every factor must be tested against every other one, Lopez noted. "If we put in the air, steam and coal at such a rate and temperature, we must then analyze how each of the elements react given that certain set of circumstances," he explained.

Data from actual coal gasification tests and operations is entered into the IBM 370/145 the researchers use to construct the mathematical models. "We take the real data and build from that to predict how an actual device will operate," Lopez said.

The completed computer model will be extremely detailed and mathematically sophisticated so it will be able to consider all the necessary factors and alternatives. Then it will be possible to ask "what-if" questions and make some predictions, Lopez said.

## Book Outlines

## Job Offerings

## In DP Industry

NEW YORK — The minicomputer industry explosion will create hundreds of thousands of new job opportunities in the near future, according to Herman McDaniel, whose book *Careers in Computers and Data Processing* describes more than 100 occupations in these fields.

According to the publisher, the book was written "to answer the questions of students who are considering this expanding and high-salaried field." Among the areas of interest are systems design, testing and production, sales and installation, operation and operational support, programming, systems analysis, keypunching, auditing and maintenance.

### Qualifications Outlined

The book includes descriptions of the duties and responsibilities of each job and explanations of the training and education needed to qualify for them, the publisher said. In addition, the author discusses the traits and interests desired by employers and tells where the jobs exist in the public and private sectors.

The 188-page book is available for \$10 (cloth edition) or \$7.50 (paper edition) from Petrocelli Books, Inc., 384 Fifth Ave., New York, N.Y. 10018.

## Exchange Started For Banking DP

NEW YORK — The Banking Systems Information Exchange (BSIE) has been formed by a group of systems professionals here to provide a forum for discussing bank-related DP topics.

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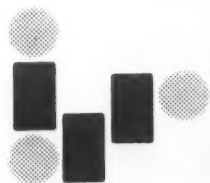
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# Monthly Examines Value of Arbitration Clauses

By Marguerite Zientara  
CW Staff

BOSTON — When drawing up a contract with a hardware or software vendor, one should consider carefully whether to include a clause saying that in case of a dispute the parties will commercially arbitrate their differences under the rules of the American Arbitration Association, according to the April newsletter *Computer Law and Tax Report*.

The newsletter introduces the pros and cons of arbitration as defined by Lane McGovern of the Boston law firm Ropes and Gray in an article for *Idea*, published by the PTC Research Foundation of Concord, N.H.

McGovern pointed out that whereas arbitration originated as a method of settling disputes between merchants and buyers about the quality, weight or delivery of commercial products, commercial arbitration is now being applied to licensing agreements, stockholder disputes, business acquisitions, leases and distributorships.

While the advertised advantages of commercial arbitration are speed, economy and justice, McGovern

noted, the dollar stakes are substantial, the risks to each party are great and, except for cases of corruption or fraud, it is unlikely there will be judicial review of the arbitrator's decisions.

Further dangers in commercial arbitration are that the arbitrator may not have any useful expertise in the area and will probably have limited experience as an impartial judge, McGovern said. The arbitrator not only does not have to follow court rules of evidence, he also does not have to follow the substantive rules of law that apply to contracts.

## Self-Tailored Remedies

McGovern pointed out that the arbitrator can fashion his own remedies, as opposed to using those authorized by

the legislatures and court custom. Finally, he noted that the arbitrator does not have to say how the decision was reached.

In spite of these dangers, McGovern feels there is a place for commercial arbitration, since it offers a method of resolving disputes without the formality and bitterness of a court hearing.

## Arbitration Requirements

To protect the parties to a contract, McGovern suggested including in the arbitration clause a requirement that the arbitrator be knowledgeable in the DP area. He also suggested there be a requirement that the arbitrators decide "according to the law" and that a lawyer be a member of the arbitration panel. Other suggested requirements

are that the testimony be transcribed and the decision be accompanied by findings of fact and a statement of reasons for the decision.

McGovern pointed out that in the labor relations field, for example, arbitrators have been setting forth in writing the facts and reasons for decisions for years. While the parties will have to pay more for an arbitrator who undertakes these added responsibilities, they can still get quick justice without forfeiting many of their rights to appeal against injustice, McGovern noted.

*Computer Law and Tax Report* has a subscription price of \$48 per year. It is published monthly by Warren, Gorham & Lamont, Inc. 210 South St., Boston, Mass. 02111.

## Job Survey Sees Operators Up, Punchers Down

WASHINGTON, D.C. — The employment outlook for console and peripheral equipment operators is expected to rise about as fast as the average for all DP occupations, while jobs for keypunch operators will continue to decline, according to the U.S. Department of Labor's "1978-79 Occupational Outlook Handbook."

As with analysts and programmers, the trend of small businesses operating their own systems and the increased use of direct data entry techniques will reduce the demand for operators [CW, April 17].

Statistics show 565,000 persons worked as console, auxiliary and keypunch operators in 1976. These workers were employed in every industry but especially in the insurance sector and in firms that provide DP services for a fee.

This occupation does not require as specialized a background as the other professions. A high school education is important, but on-the-job training is the most likely way to learn the work, according to the handbook.

Average weekly earnings of keypunch trainees ranged from \$120 to \$140 a week in private industry, according to the Department of Labor. The weekly earnings of beginning console operators averaged about \$150 weekly. Experienced workers' salaries ranged from \$205 to \$215 and lead operators earned \$230 to \$260 weekly.

Inexperienced console and keypunch operators started at \$126 a week in the federal government, where the average salary in 1976 was \$245 for console operators and \$160 for keypunch operators.

Throughout the economy, console operators earned slightly more and keypunch operators earned slightly less than the average earnings for all nonsupervisory work in the private sector.

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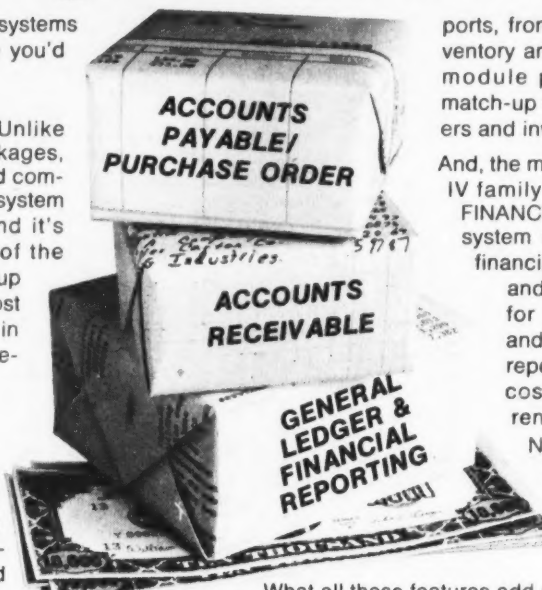
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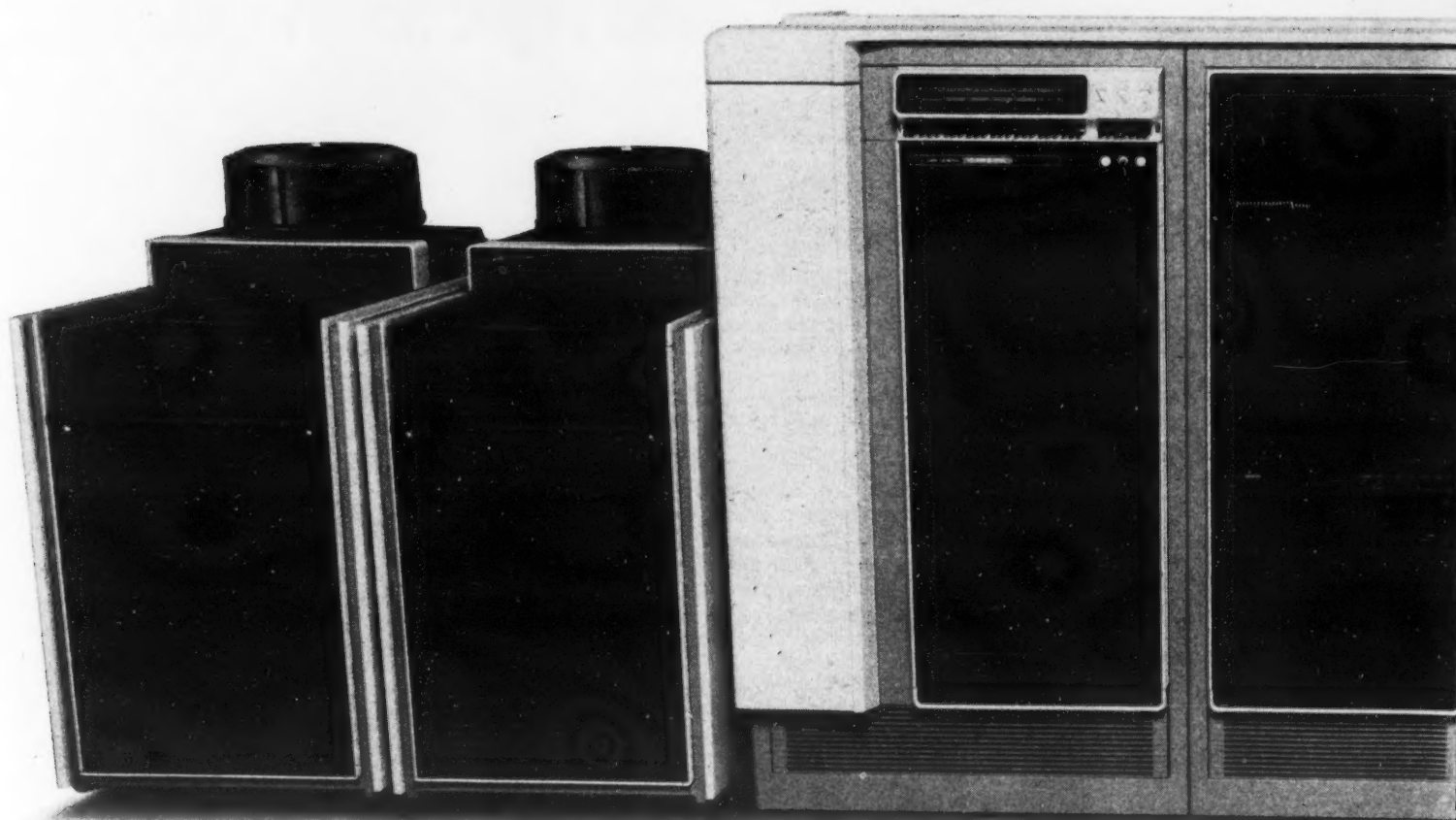
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# Dangers Seen in Corporate Planning Trends

By Don Leavitt  
CW Staff

ST LOUIS — Fundamental improvement in corporate planning will occur only when we gain a deeper understanding of what corporate planning is and how it functions in the life of an organization. Certainly the current emphasis on computer-based modeling avoids many issues that should be faced, according to the keynote speaker at the recent meeting of the Planners League.

"The general trend today in management at all levels and

in all areas is dominated by the system paradigm, by the idea of control through making explicit and quantifying every key variable and relationship that figures in the organizational equation," Dr. James S. Williamsen said.

"Should this domination become a widely accepted and desired goal for society, the Orwellian future — '1984' — may be the ultimate result," the director of methods and planning for L.D. Schreiber Cheese Co. warned.

"In such a world, corporate planning — armed with the

technologies developing today — will be adopted to fit the control-oriented objectives of the society generally. The free economy disappears along with other, more basic freedoms," he said.

"Society becomes a totally controlled system; corporations become subsystems dedicated to supporting the whole in some very specific way. The corporate planners become the guardians of subsystem stability and anticipators of unwanted change" if this view prevails, he warned.

While this may seem like a complete inversion of what corporations and corporate planning are all about today, Williamsen added, "It does serve to show the ethical neutrality of a means to an end, in this case, the neutrality of a computer-based technology that can bewitch us into thinking that all systemization and quantification are intrinsically good."

## 'Postindustrial Society'

On the other hand, the keynote reminded the gathering sponsored by Austin, Texas-based Execucom Systems Corp., "Another and more acceptable view of the future of corporate planning can be roughed out in terms of the 'postindustrial society' that sociologist Daniel Bell has

predicted will emerge as we move toward the year 2000."

The creation of a new intellectual technology forecast by Bell to handle decision making "is, of course, a concept we have frequently touched on — the one based on the rapidly growing information sciences and computer technology. Our computer planning technology is just one example," according to Williamsen.

"In the special case of corporate planning, Bell's first dimension (in which he sees a change from a goods-producing to a service economy) relates to the question of planning objectives and where they fit in the frame of corporate objectives and directions generally. This area is largely ignored in favor of planning technology," he continued.

"The corporate planning community's sensitivity to Bell's second and third dimensions" — in which he predicted the preeminence of the professional and technical class and the centrality of theoretical knowledge as the source of innovation and of policy formulation for the society — "helps to explain the lack of focus on planning objectives and their formulation and evaluation," Williamsen asserted.

"Quite simply, there is today an accelerating shift toward the professional and techni-

cally oriented planner in the corporation. Along with this, we are seeing great emphasis on the 'axial principle,' which focuses on theoretical knowledge," he said.

In contrast to Bell's fourth dimension of the postindustrial society, in which he sees control of technology and technological assessment, Williamsen currently sees a "pre-occupation in planning the technological underpinnings of the corporation's business area — assessments of its value and contribution to the bottom line."

To bring today's computer-based corporate planning into postindustrial society, developers will have to put a "front-end" on it: "a piece which puts planning technology in perspective by subordinating it to the corporation's objectives generally. More specifically," Williamsen added, "it would be subordinate to planning objectives and to the corporation's philosophy and style of forming and evaluating them."

"The gap between our understanding of the true nature and role of corporate planning and our toolbox-oriented ability to do it will widen until there is a pressing need to know what we are doing in corporate planning and why," he warned in conclusion.



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## College Sidesteps Funding Crunch By Constructing Its Own DBMS

ATLANTA — If you can't get funds appropriated for purchase of a data base management system (DBMS), perhaps you can build one yourself like DPer at West Georgia College did.

That was the advice given here at Expo '78 by Joseph Doldan, the state college's director of information processing.

Before creating its DBMS, West Georgia was basically a file processor, Doldan indicated, with many separate files on students, staff, faculty and labor. Separate files were maintained for each class of personnel for use in processing payroll, personnel records, class schedules, grades and the like on the college's 256K IBM 360/40, he said.

When the legislature rejected its funds request for a DBMS, the college built one oriented around "people," he said, but it didn't move forward in a vacuum.

Since they knew the state would eventually move into IBM's MIS, the implementation team, some of whom had had experience with the Total system from Cincom Systems, Inc., structured the system to permit relatively easy conver-

sion.

Record structures were built around common data elements such as demographic information and academic records, he said.

Doldan reminded attendees who are considering going to DBMS not to do it without carefully defining the relationship between the system's users and the implementation team. The users will establish the needs, set the limitations and exceptions, evaluate the system after it is implemented and experience the problems, he said.

Carefully established priorities are critical as is support

from upper management, he noted.

He also urged attendees to strike a balance between short- and long-range plans in accordance with their organization's goals.

Sometimes it might be necessary to work toward a common data base through a half-way point of multiple data bases in order to keep those old programs running, he said, indicating that was nothing to be embarrassed about.

Finally, he said, information management must be controlled if the DBMS is going to be effective for decision making.

## Student Program Planned For DPMA Conference

PARK RIDGE, Ill. — The Data Processing Management Association (DPMA) has issued invitations to its 100 student organizations to submit papers for a special students' program at the DPMA's 27th annual conference. Dr. James R. Oliver, vice-president for administrative affairs, said he hopes the writers of the best papers will present them at the

conference in New Orleans.

The conference, which will be held at the New Orleans Hilton Hotel Oct. 29 - Nov. 2, will also include presentations on career outlook, growth potentials and planning in the information processing field. This is the first time the special student's program has been conducted, the DPMA said.



# Enthusiasm Marks Experiment Handicapped Receive DP Operator Training

By Howard A. Karten  
CW Staff

BASSETT, Calif.—The first effort in the U.S. to train developmentally handicapped people as computer operators is working here at the San Gabriel Valley Training Center. If the experiment succeeds, it could open up new avenues of regular employment for some of America's most severely disabled individuals.

The program, aided by a grant from IBM, was completed by nine of its original 11 students. Most of these have already started internships at local businesses, including Southern California Edison, IBM and the Glendora Community Hospital.

One of the people in the business community who has worked with an intern is Helen Vafakos of Southern California Edison in Los Angeles. She said trainee Cindy Peterson "is working very satisfactorily, is well accepted and communicates well with the others. She is persistent and very enthusiastic, and her enthusiasm has rubbed off on others." Vafakos added that Peterson "is an eager and highly motivated employee."

## Program 5 Months Old

The program was started five months ago following conversations between Dr. David French, director of the Work Adjustment Program and clinical services for the training center and an IBM employee who has a daughter at the center. Five students were selected for an introductory course in computer operations.

In the last session of that course, Mary Fuad, an IBM systems engineer who volunteered to develop the program, made a videotape of the students and showed it to IBM in hopes of getting a grant for the project. She got the grant, along with two System 32s, a 3741 data entry station and teaching materials.

The students selected all have mild disabilities, including autism, cerebral palsy and retardation. However, according to Fuad, they compensate for these disabilities with their enthusiasm. "The motivation of these people was incredibly high." One student with cerebral palsy, Fuad said, worked for three hours every night practicing her typing.

## Programmed Instruction

To train the students, Fuad began with the IBM programmed instruction course. She expanded both the content of the course and the length of time it took. As a result, she said, "They probably know more than most operators because they know internals and what's making the machine tick, rather than just knowing what to type."

Fuad, who has a B.A. in education, said that two of the biggest problems she faced were attention span and socialization. Her students had a short attention span to begin with, and there were continual disruptions of the class by center personnel showing the program to visitors. Despite this, she said, she had little trouble keeping their attention.

Peer pressure and the student's motivation also contributed heavily to the program's success. "My God, you have never seen such incredible per-

formance from these people... it has just been amazing. Dedication is very characteristic of the population; they just want to be able to work," Fuad said.

"The things I worked the hardest on were emotional," she added. A significant part of the computer operator training program at the center is group therapy and concentrates on improving the self-image of the participants.

"I saw five years' worth of intensive therapy improvements in six months," Fuad said, adding that she expects her pupils to be a valuable asset to their employers. "Many jobs in DP are routine and have high turnover, but I expect these people to be with their em-

ployers for a long time, because they are so challenged and motivated."

## Preinterview Help

Because of the difficulties handicapped people often face in looking for jobs, Fuad did some preinterview work with potential employers. "I would talk about the students' motivation and dedication to potential employers, and they would say 'I think they would be a positive worker model to my people, because they will love their work.'"

Once the employers were briefed about the students, the interviews went more easily for both, since the employers knew what to expect, she

said.

Commenting on the program, Peter Davids, manager of the IBM General Systems Division's Equal Opportunities Program, said, "IBM is very interested in identifying community projects involving the handicapped that are beneficial to as many handicapped individuals as possible. Every IBM location in the country has a charge to do things like this for the community."

As far as its experience with the program, Davids added, "We're delighted with what we see so far and with the prospects for the future... This has given us the impetus to give consideration to other such projects."

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# User Enthusiasm Called Key to DDP Success

By Tim Scannell  
CW Staff

ATLANTA — User enthusiasm and education are critical for the successful operation of a distributed data processing (DDP) system, according to Richard P. Jones, marketing vice-president at Dataflo Systems.

"If users are not particularly enthusiastic about a system, it won't work, but if they are, they'll make the 'lousiest' system function and nobody would know the difference," Jones said here at Computer Expo '78.

Education is equally important because it tends to "get things out of the hands of the experts" and into those of people who have actual DP experience, Jones continued.

"DDP means different things to different people," Jones explained. Generally, "users use it to mean what they want it to mean." Technically, DDP is "the functional distribution of certain DP activities along logical organizational lines," Jones said.

DDP has actually been around for quite some time, but in different degrees, Jones explained. A 25% DDP site could be likened to a CPU with several dumb terminal stations that are used "for inquiry . . . or for printing."

A mainframe with intelligent terminals can consequently be a 50% site because there is some processing involved at each station, rather than just "slave" printing, he said.

Independent or remote computers, directed by a standard protocol or under close control, is the next degree,

Jones related. Work at each station is supervised from a central point or facility that dictates what work is supposed to be performed.

The final degree, or a 100% DDP center, is one in which everybody at each station "is allowed to do their own thing however they want to do it," Jones said. The central mainframe is eliminated altogether and each manager functions within certain limitations.

Jones sees DDP as the natural evolution of things in DP. Initially, there was one single computer that was designed to perform a single function such as complex calculations or census tallies.

This machine evolved into a computer that was capable of performing several tasks concurrently in a time-sharing or shared-processing mode, Jones stated.

The final step in the DP evolution process is the use of multiple computers, each of which performs a dedicated task.

"This, in a sense, is back where we started from, but on a higher plateau of technology," Jones observed.

## Conversion Advantages

There are many obvious advantages to converting to a DDP system, Jones continued. First of all, the equipment is considerably less expensive than full-scale mainframes. "At Dataflow, for instance, we have six Digital Equipment Corp. PDP-11s and every one of them is 20% faster than the IBM

1401 that, as recently as 1966, was the corporate computer," Jones said. "All six minicomputers together didn't cost half as much as the 1401 did," he added.

Because of the elimination of complex software routines, fewer experts are needed, Jones stated. "Conversely, fewer specialists can get a lot more done a lot faster."

Upgrading a system isn't as difficult as with a larger mainframe. "It's a modular kind of thing rather than the huge jump that users have to take when they run out of gas with the big machines," he remarked.

One of the great advantages of DDP is that it gives each user a renewed sense of responsibility. "The user becomes immediately involved and responsible for what is accomplished. This eliminates the 'them' and 'us' syndrome," Jones pointed out. The user accepts change because he wants it, he said.

Other advantages include a more realistic approach to DP needs and functions from the user's point of view. Suddenly, the user is in charge of his own station and sees the problems and restrictions firsthand, Jones noted. Each organization has its individual jobs to perform which disperses the

workload, relieving the bottleneck problem, Jones added.

Finally, each workstation is, in itself, a backup computer site. "When something is down, the whole world doesn't stop — only that piece," he noted.

## Some Disadvantages

On the other hand, Jones described some disadvantages to a distributed system.

Security becomes a much greater problem since the intelligent terminals are scattered all over the building or the country. "It is less secure than if you have them locked into a room," Jones said.

Servicing the equipment becomes a problem because it is not located at one central site. "It isn't like someone driving up the road" to service your machines, he noted.

There also seems to be a problem of control or getting the users at the various stations to follow operational rules, he said.

Opposition from the central DP department personnel is also an occasional problem, Jones said. "They see it as a loss of control of their empire, so to speak, when it should be seen as an opportunity to enhance their value to the company," he stated.

# Architecture of Data Bases To Change in '80s: Diebold

VENICE, Italy — In the 1980s, changes in the need for information will require a new architecture of data bases designed so intelligence can be synthesized from a pool of data and retrieved in ways not yet developed by most organizations, according to John Diebold, chairman of the Diebold Group, Inc.

In delivering the keynote address to the 40th plenary meeting of The Diebold Research Program/Europe here recently, Diebold said, "I feel information will be recognized as a valuable resource on the same level as capital and labor. We shall abandon the time when it has been consistently underpriced, underutilized and its contribution underrated."

As support for his theory, Diebold cited the fact that organizations are experiencing new needs. Supply uncertainties and changes are placing emphasis on "supply management" rather than the "demand management" where most place emphasis today, Diebold said. Adjustments will have to be made to allow organizations to review their product mix on an ever more frequent basis.

International uncertainties, profit squeeze and the proliferation of areas in which the corporation is evaluated will force those corporations that want to remain competitive to rethink their information needs, he asserted.

To allow more cost-effective resources, information will be used for planning and decision-making as well as to measure performance and the organization's responsiveness to its growing constituencies, he said.

Diebold stated that information architectures will have to be redesigned to respond to these emerging needs because, first of all, the wrong information is generated. Second, he said raw

data is often contained in data bases that cannot communicate among themselves and thirdly, even assuming corporations could generate the correct information, it would take too long to do it because large applications can't be produced in a period of less than several months to a year.

Some of the limitations of our present information architectures are not compatible with the needs of faster business response to unplanned change or the greater complexity of performance measurement that organizations will need in the 1980s, Diebold said.

## Architecture Models

Models of interactive computing with a cohesive data base architecture are not new, Diebold said. They have been used in specialized areas such as rent-a-car businesses and airline reservations. The differences between these and those that will be needed in the future are differences of scale. Corporations will need a major diffusion of these principles so they will be applicable to all operations in the 1980s, he asserted.

The new systems will enable corporations to generate new forms of information, change plans and implement them in a short response time and introduce complex performance measurements.

Development of this information architecture will take years of first building an information infrastructure, then application systems and finally communications networks, he said.

The new information philosophy will be accompanied by emphasis on data structures, on super mainframes with massive bubble memory or on yet larger minicomputers with high-capacity communications links.

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## Via DP Matching Project

# Sheriffs' Offices to Pool Inmate Escort Teams

By Marguerite Zientara

CW Staff

WASHINGTON, D.C. — Sixteen sheriffs' offices across the country will start pooling the escort teams they use to transfer prisoners from state to state this month with the aid of a computer-aided project expected to save the sheriffs' departments about \$200 per trip, the Justice Department announced here recently.

Project Captis, financed by a \$432,960 Law Enforcement Assistance Administration (LEAA) grant as a six-month pilot program, is designed to cut costs by making it possible for escort teams to carry prisoners in both directions instead of only one way on many of their interstate trips, the department said.

Sheriffs will enter their future prisoner transfer plans into the system, including such nonsensitive information as the Originating Agency Identifier (a nine-character identifier assigned to every law enforcement agency, court and corrections institution in the country); sex of the prisoner; a subject danger code, (indicating the relative risk in transporting a prisoner, and the earliest and latest transfer dates possible, according to David Hudak, the Captis project director for the National Sheriffs' Association.

The Captis data base is stored in a Prime Computer, Inc. Model 300 with 128K words of memory located at the Association's national headquarters here, according to Hudak.

### National Vehicle

Captis will use the National Law Enforcement Telecommunications System (Nlets), in existence since 1964, as

the vehicle for its message switching, according to Norbert Schroeder, a communications specialist for the National Criminal Justice Information and Statistics Service who is working with the sheriffs' association.

Nlets, which was upgraded in 1973, is a message-switching communications network used by federal and state law enforcement and criminal justice agencies throughout the U.S., except Hawaii, to swap criminal information. The system is accessed by 6,000 terminals, according to Executive Director Timothy Sweeney.

Nlets is based on a Data General Corp. Nova 800 minicomputer with 48K words of memory located in Phoenix.

The controller was custom designed for Nlets by Action Communications Systems, Inc., Sweeney said.

"What will happen, I'm sure, is that the really risky prisoners won't be put into the system; they'll be handled with relative security. This is designed for the more mundane prisoners, so we can make use of team work in transferring prisoners," Hudak said.

### \$200 Savings

About 50,000 prisoners were transported across state lines in 1976 at a cost of \$25 million, or an average of \$500 per trip, according to the LEAA. Using Captis, the cost of each trip that is matched up with another will be

about \$300, the LEAA estimates. More current (1977) figures are not available.

The participating counties are Pinellas and Hillsborough, Fla.; Jefferson, Colo.; Maricopa, Ariz.; Salt Lake, Utah; Multnomah, Ore.; Los Angeles, Calif.; Milwaukee, Wis.; Montgomery, Md.; Cobb, Ga.; Tarrant, Texas; Natrona, Wyo.; Cumberland, N.C.; Ada, Idaho; Ingram, Mich.; and Shawnee, Kan.

Even though the system will start with only 16 sheriffs' offices as members, anyone with access to Nlets will have access to the Captis information, according to Hudak. There is no charge to the user.

## Afips Appoints D.C. Office Head

WASHINGTON, D.C. — Alexander D. Roth has been named director of the American Federation of Information Processing Societies (Afips) Washington office. Roth, a lawyer, replaces Philip S. Nyborg, who will become vice-president and general counsel for the Computer and Communications Industry Association (CCIA).

In addition to his experience in several areas of law, Roth worked for IBM for four years as a programmer, systems engineer and technical representative.

Roth comes to the post from Swift & Co. in Chicago, where he was a member of the law department. Prior to that, he served part-time as director of the Law School Computer Facility at the University of Michigan, where he was involved in consulting and administrative support, including providing computer services for law school classes and faculty research projects.

Afips is a federation of 15 nonprofit scientific, educational and professional societies representing approximately 120,000 individuals concerned with computers and their applications. The Washington office was established in 1975 to provide an information service to Afips constituent societies and to make available to government groups some of Afips' technology-related expertise.

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## Morin to Keynote DPMA Conference

BLOOMINGTON, Minn. — David Morin, director of International Data Corp.'s Information Systems Services, will keynote the Region IV Conference of the Data Processing Management Association (DPMA) here May 10 at the Radisson South Hotel.

His talk, "Planning for

Change," will focus on trends in personnel costs, distributed processing and other areas that affect the DP effort.

For more information, contact the Northwest Chapter of the DPMA, Box 9566, Minneapolis, Minn. 55440.

## May IDC Seminars to Examine Small Systems, '80s Environments

WALTHAM, Mass. — International Data Corp. (IDC) will present two seminars in May, "Small Computers at Large User Operations" and "EDP Organizations Environment in the 1980's." The first program, to be held May 22-23, will include research results, consultant presentations and vendor, user and

consultant viewpoints on the supermini alternative, a spokesman said.

The second program, to be offered May 24, will discuss user budgeting, DP personnel problems and solutions, hardware, software environments and IBM strategy.

The programs will take place at the Rye Hilton in Port Chester, N.Y. Price for "Small Computers at Large User Organizations" is \$495 for a single attendee and \$350 for each additional team member. "EDP Operations Environ-

ment in the 1980s" will cost \$245 for a single and \$175 for additional members. Cost to attend both seminars is \$695 for a single attendee and \$495 for each additional team member.

The programs will be repeated in June at the O'Hare Inn in Chicago. "Small Computers/Large Users" will be offered on June 26-27, and "EDP Operations" will be held June 28.

For further information, contact Jayne Bell, IDC, Box 915, Waltham, Mass. 02154.

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## NSF Leases Data Base Of Science Citations

PHILADELPHIA — A just-developed *Science Citation Index* (SCI) data base said to provide bibliographic information in the areas of program planning, science policy and the sociology and history of science and scientific communication has been leased by the National Science Foundation (NSF).

The agreement gives NSF, its grantees and contractors access to the complete data base, which was developed by the Institute for Scientific Information (ISI), here.

The references cited by a given source publication are accumulated by the SCI, an ISI spokesman said, noting that more than five million source items have been indexed to date, and more than 50 million references to earlier works have been extracted from these items.

The NSF is said to be using

all of the SCI's three major sections: a source index alphabetically listing authors who have recently published in journals covered by SCI; corporate index containing each of the authors' institutional affiliations; and a citation index alphabetically listing references cited at the end of each source item.

The NSF has been applying the SCI to examination of the structure of scientific specialties. Data from the index has also been used in studies of scientific review literature and in NSF evaluations of its own internal programs and functions, such as peer review, the spokesman added.

Requests for more information on the SCI should be directed to Dr. Morton V. Malin, ISI vice-president for professional relations and contract research, 325 Chestnut St., Philadelphia, Pa. 19106.

## Contract Negotiations Topic of June Course

NEW YORK — A three-day course in "Computer Contract Negotiation" will be held June 5-7 at the St. Moritz Hotel here.

The course will reportedly address the legal and financial aspects of contracting for DP products and services. It is designed for managers, attorneys, financial officers and other professionals responsible for protecting an organization's interests, a spokesman said.

Among the 20 segments of the course are "Introduction to the Contracting Process," "History and Possibility of Good Contracting Practices," "The Steps to a Signed Contract," "Understanding Your Adversary" and "Software Development Contracts."

The course will be taught by Joseph Auer, president of In-

ternational Computer Negotiations, Inc. (ICN); Dick H. Brandon, president of Brandon Consulting Group, Inc.; and Sidney Segelstein, a partner with the law firm of Goldstein & Schrank.

The course is sponsored by Brandon Consulting Group, ICN and Brandon Systems Institute.

Preregistration is required, the spokesman said. The \$575 fee includes the course text, a copy of the book *Data Processing Contracts — Structure, Contents & Negotiation*, bound copies of ICN's monthly *Computer Negotiation Reports*, various reference materials and luncheon.

Additional information can be obtained from Ruth Dargis, Brandon Consulting Group, Inc., 505 Park Ave., New York, N.Y. 10022.



# Library Saves \$370,000 on System Conversion

By Marguerite Zientara

CW Staff

TACOMA, Wash.— The Tacoma Public Library (TPL) here recently automated its book circulation system to save time and provide better service, and thanks to a staff-developed model conversion system, the library reportedly saved an estimated \$370,000 on the project.

The Automated Library Information System (Alis), developed by Dataphase Systems, Inc. of Kansas City, Mo., is essentially a "massive inventory control" system, according to a library spokesman. The system can check library materials in or out instantaneously through the use of Recognition Equipment, Inc. Model 40 optical character recognition (OCR) wands connected to 14 Beehive Medical Electronics, Inc. B100 CRT terminals, according to Kevin Hegarty, library director.

The system also offers many other features, according to Hegarty, but to get these benefits the library had to convert its manual card file for use by the computer, and that's where the staff's money-saving thinking entered.

## Data Base Purchased

Historically, libraries have sent their manual card files to service bureaus for conversion, often at a cost of \$1.50 to \$1.60 per title. "With the number of titles we have — a quarter of a million — we're talking about a considerable cost," Hegarty said.

TPL instead purchased a data base of

1.9 million titles "typical to a public library" from Blackwell North America, Inc., a Portland, Ore. vendor of books and computer services. These data base tapes include the author, title, Library of Congress (LC) number and other information about each book in machine-readable form, Hegarty said.

The Blackwell North America data base was stripped to a basic abbreviated record (from 1,000 bit/record to an average of 400 bit/record), excluding added entries, so the entire data base could be contained in the minicomputer using two Control Data Corp. 300M-byte disk drives, according to Hegarty. The system also includes a Data General Corp. 6021 magnetic tape drive.

The library's 250,000 titles are matched to this data base using search keys such as LC number, International Standard Book Number (ISBN), author, author/title or title, Hegarty explained. The LC number, when available, is sufficient for a "hit" 90% of the time, he said.

As hits occur, the holdings are marked for inclusion in the TPL data base, with local item information added. "Misses" are keyed into a currently created data base using standard cataloging techniques.

Approximately 80% of the library's collection is listed on the tapes, Hegarty said. The rest must be converted piece by piece directly from the books, a process which takes "10 times as long," he said.

When the conversion is complete, the

1.9-million-title data base will contain TPL holdings only. At that time, the TPL data base will be sent to the Washington Library Network (WLN), a statewide group of libraries that is developing an automated information system, for inclusion in its data base, Hegarty explained.

Blackwell North America update tapes are added weekly, ensuring the currency of the data base. "We intend to keep the data base in our minicomputer for three years under our contract with Blackwell. During that time, other WLN libraries in the state can access the data base while it resides here," Hegarty said.

## System Costs

Cost of the entire TPL system will be \$280,883, Hegarty said, which includes a one-time software charge of \$50,000. The one-time installation charge was \$12,000. "Another library coming into the circulation system will not incur either charge," Hegarty said. The total cost figure also includes a 5.1% sales tax.

The library began on-line operations April 3 for a 60-day trial period at the main branch and will operate in the library's other branches beginning in September.

Tacoma Public Library is the second library in the nation to use the OCR wand for its circulation system, Hegarty said.

The wand reads the identification number of the book label as well as the number assigned to each library

patron's coded library card and inputs that information to the system's DG Nova 3 minicomputer, Hegarty said.

When the book is returned, its identification number is disassociated from the patron's number and erased from the memory bank, so there will be no record of what an individual patron is reading.

In addition to checking books out, the system can indicate when a book is returned and whether there is a reserve hold on it. Before the computerization, librarians had to review long lists of reserve books, which was "quite a pain," a spokesman said.

Overdue notices were previously processed "with great labor," but now the system will automatically print an overdue notice on three-part forms, which then merely have to be franked and mailed, Hegarty said.

In September, when all branches go on-line, the system will be able to indicate instantaneously which branches have copies of a particular book.

The Alis system will serve as a prototype for participants of the WLN, Hegarty said.

Future plans for the system include printing catalog cards and spine labels; checking in periodicals, of which the library receives hundreds; printing missing periodical notices for vendors; and keeping track of books on order. Within two years, the library anticipates the system will furnish it with a microfilm catalog of all the library's holdings, information contained on about five million cards.

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# Users Urged Not to Reject Third-Party Leases

By Tim Scannell  
CW Staff

ATLANTA — Third-party leasing is something a lot of users don't get involved in because they're afraid, Ken Brindle, vice-president of International Computer Negotiations, Inc. said here recently at Computer Expo '78.

A well-negotiated third-party lease is generally less expensive from the user's point of view. Most lessors offer a structured payment plan that is "pretty much limited to the creativity of the person putting the arrangement together for you," Brindle remarked.

Third-party leasing is basically an operating lease whereby a user pays for use of the equipment rather than for the hardware itself, he explained. "The manufacturer is happy because

he gets his money Day One, the user's happy because he's actually paying less and the leasing company is obviously happy or it wouldn't be in the business," he said.

One third-party leasing plan is called a step lease; it allows users to contract for computer equipment at staggered prices. For instance, equipment that might normally cost the user \$15,000/mo can be acquired for payments that amount to \$9,000/mo in the first 12 months, \$12,000/mo in the next 24 months and jump to \$18,000/mo in the final 36 months.

This way, a user's payments increase as his profits increase — making less of a strain on the company's books, Brindle noted. The plan can also be used in reverse — higher payments to lower —

for companies with a firm financial foundation.

Knowing a lessor's residual rates, or the amount of return on equipment, is an important factor of third-party leasing, Brindle said. "What you need to know when you negotiate a third-party lease is the same thing you need to know when you go to buy a car," he observed.

This includes the purchase price of the equipment, the annual interest rate involved, whether there is a residual rate and, if so, how much.

The important thing is that users examine the entire package and see just what they are paying for, Brindle stressed. Residual rates vary from lessor to lessor because each has bought the equipment at a different price.

It's not unusual to find a user paying for \$1 million worth of equipment that, in fact, cost the lessor \$750,000, Brindle pointed out.

## The Negative Side

There are, of course, some negative aspects in third-party leasing, Brindle stated. For one thing, the contract usually involves making a commitment of five years or more.

"Before anything is signed, a user should examine the future of his organization and its anticipated growth because entering into a lease too soon can sometimes prove to be a heavy financial burden, Brindle said.

Upgrades, as a part of third-party leasing, are usually "less difficult and more expensive," Brindle explained. A user who wants, for example, a later model disk drive as a replacement for the device he originally leased must first "pay the balance on the equipment already installed, then start paying on the new equipment."

## Difference in Dates

In entering into contracts with users, lessors often distinguish between "pre-commencement rental days" and the actual "installation date" of the equipment, Brindle continued.

A user's lease, according to some contractual provisions, begins on the first of the month if the equipment is installed on that particular date or on the following initial monthly day. If the equipment is not installed on the first, a lessor may charge the user for the days before the following month.

For instance, if a computer is installed on the 10th and the lease doesn't begin until the first of the next month, the user will owe two-thirds of a month's payment in excess of the entire lease price.

The fact is that the user is not responsible for this "excess" fee and "in a lot of cases, it is just 'skim' money — right off the top and into the lessor's pocket," Brindle stated.

Other factors he urged users to keep in mind when entering into a third-party agreement were:

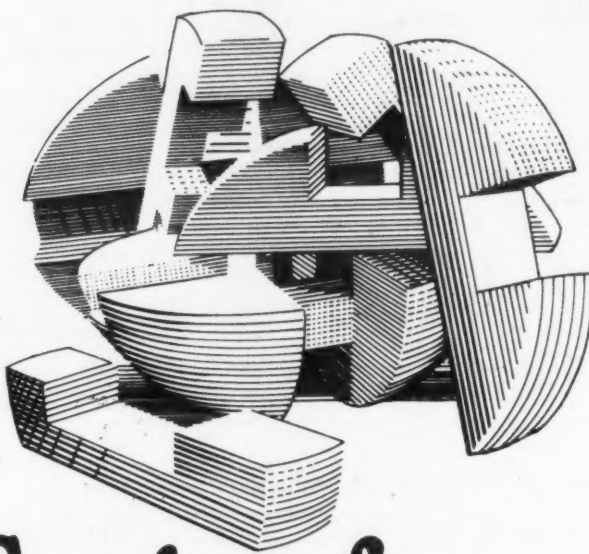
- If the equipment is used, be sure and get the serial number. Check it upon delivery to be sure it is the same piece of equipment.
- Check the contract for "reserve" clauses that might give the vendor the option to provide equipment substitutes.

- Be sure "you are getting the deal you want and not the deal the lessor thinks you might like."

Everything in a lease is usually pre-approved by the company, but a salesman, quite naturally, will not "spread out the whole package before you and ask you to pick your choice," Brindle noted.



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# Machines Not Only Concern Managers Held Responsible for Their 'Teams'

By Tim Scannell  
CW Staff

ATLANTA — Most DP centers are managed like a football team whose coach isn't familiar with all the members and the players themselves aren't even sure who the other players are, according to Jack Stone, managing director of Computer Education International and a *Computerworld* columnist.

Speaking at Computer Expo '78 here recently, Stone said the primary duty of a manager within a DP environment is to act as the referee or intermediary, between the people inside and outside the computer room. Unfortunately, most managers have become so involved with the technology and sophistication of the computer industry that they have forgotten how to deal with people on a personal and humanistic level, he added.

## People-Oriented Manager

Stone cited as an example a company that went through six DP directors with no noticeable improvement in the production level of the shop. The company finally hired a manager whose only qualification, aside from his experience, was that he was "a leader of people," Stone recalled.

This "unique" manager referred all of the technical problems to his technical staff while he focused his attention on people. He organized nontechnical meetings during which employees could talk about "human" problems, assignments, career paths or anything else on their minds.

The result was that morale was boosted, interest and pride were renewed and production increased, Stone observed.

Before a manager can start managing, he must stop the in-fighting among his employees, Stone noted. As an example of this "firefighting," Stone highlighted the relationship between operators and the programming staff.

Operators love DP until "they find out they are being accused of failures of the system to output on time," Stone explained. "That's when they get disillusioned."

Corporations don't recognize operators as professionals or supply necessary training, "yet they will hire some 17-year-old kid, sit him in front of a 168 and let him alone on third shift, where he is virtually running the organization," Stone said.

Operators, contrary to what management might think, view themselves as professionals and feel they, too, are entitled to all the physical "trapping" given to systems programmers. These benefits include a desk, a sign embossed with their name, piped-in mu-

sic, current editions of the operational manuals and, most importantly, the opportunity for career development, Stone said.

Another problem that arises between operations and programming is the "culture conflict," or clash of the higher echelon with the lower. "Systems programmers like to view the machine as *theirs* because they have the responsibility to keep the hardware/software going. On the other hand, operators view the computer as *theirs* because, after all, they operate the machinery," Stone stated.

When the system fails, however, both parties try to shift the responsibility and disown the system, each blaming

the other for the problems.

There are several things managers can do to stop or at least diminish the in-house fighting, Stone said. First, the manager must not take on any new work until the present operations are in order.

"If you can't do well what you are doing now, any additional work will make what you're doing that much poorer," Stone noted. "Until you can stop the workflow, get control of what you're doing at the moment and set up procedures for accomplishing new things, managers will never stop the fighting."

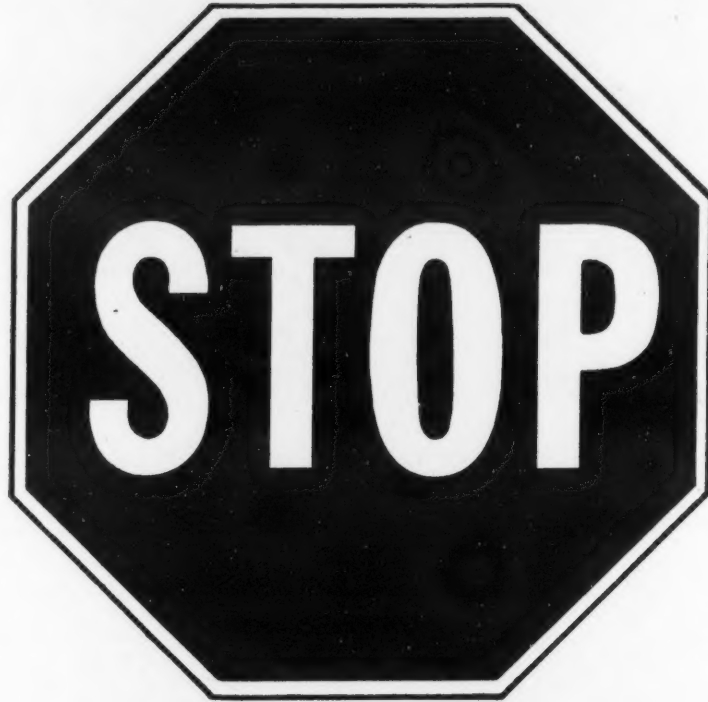
Second, a manager must convince personnel that even though they are

part of the team effort, "they also have the ability to express themselves as individuals." Employees should be given the resources and the time to accomplish assigned jobs, Stone said.

Third, everything that happens within the DP center should be done according to a master schedule that is readily available to everyone.

Proper project controls and rules should also be established within the DP environment, but for reasons other than control of the personnel, Stone stated. "Controls are established to ensure that people have the opportunity to turn out high-quality work and to make sure that management doesn't screw up the work schedule."

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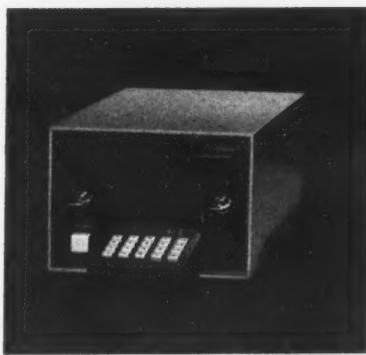
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# MIS Managers' Planning Needs Seen Growing

By Nancy French  
CW Staff

ATLANTA — The director of management information services (MIS) whose company will be truly prepared for its future information needs won't be worrying about whether to install System A or System B — he will be planning and tying together the entire information resources of his firm.

That was the view expressed in the keynote session at Expo '78 here last week by Robert Swid, a consultant with Booz, Allen and Hamilton's Washington, D.C. office.

Effective information resource management (IRM) requires formal strategic planning, he said.

In the next five years, managers who only a few years ago were concerned

solely with computer system selection will see digital telephones and the ultimate melding of voice and data into input and output digital streams, he said.

The recent introduction of new smart facsimile and optical character recognition terminals will trigger the electronic mail room, he said. Further, teleconferencing — with video, audio and computers — will allow a whole new set of information for simulated face-to-face communications, eventually even between offices and residences.

Smart micrographics, the blending of microfilm and other image techniques with computer technology, the laser printer and portable communicators will be a part of that picture, he predicted. Even so, most of an MIS manager's efforts will focus on the de-

velopment of what Swid called "interactive workstations."

These workstations will come in three categories: one version for managers and their assistants; a second, specialized version for clerks, typists and others who work "in more of production mode"; and a third for professionals such as programmers, actuaries and designers who need interactive computers and information retrieval support.

The workstations will be used for information transfer, such as correspondence status reporting and commentary; interactive exchange, such as conferencing, inquiry, problem-solving and education, and convenience applications such as message handling, time scheduling and activity

recording, Swid said.

Such workstations will require "fairly complicated sets of networks," he said, describing one such network as interorganizational, allowing companies to exchange information with one another electronically.

## Four-Phase Plan

To distribute these resources effectively, the MIS manager will need a complete understanding of his organization's business objectives and must integrate them into a four-phase strategic plan, Swid explained.

Phase I involves setting strategic objectives. Some might include growing selectively in certain markets, reducing operating expense ratios and improving customer service.

The IRM function then translates these business needs into a series of strategic objectives that will apply over the next five years. These might include such goals as improving the level of management information systems, reducing operations expenses, raising productivity and enhancing the flexibility of the systems already in place.

Phase II involves using the system strategic objectives that have been developed to "creatively explore the various options that exist." This is done based on a knowledge of the technologies that may emerge in the next five to 10 years together with an objective assessment of the strengths and weaknesses of the existing DP organization, he explained. From here, the MIS manager will be able to derive a set of strategic issues to be addressed.

"What mix of systems activities will be the most rewarding in the next several years? Should the organization tilt toward building brand new stand-alone systems or, on the other hand, toward developing a single integrated system based on expanding existing systems?"

There are also some "what-if" questions to fold into the mix including "What if the business does not grow as fast as management expects? How would the plan be affected by inflation or depression?"

Phase III involves rating each particular opportunity in terms of its cost/benefits relationship and its fit with available resources, he said.

The manager who encounters a project with a very high cost/benefit payback that may be inappropriate to implement at a given point in time because of a weakness in the organization or lack of appropriate resources might wish to defer that project for several years and build the strength in the organization that is needed to tackle that particular opportunity, he said.

Only then does Phase IV — system selection — come into play.

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# Calendar

May 10, Bloomington, Minn. — **Region IV Conference**, sponsored by the Data Processing Management Association (DPMA). Contact: Northwest Chapter DPMA, Box 9566, Minneapolis, Minn. 55440.

May 24-25, New York — **Telecommunications Networking Strategies for Distributed Processing Applications**, sponsored by The Yankee Group. Contact: Kate Cogswell, The Yankee Group, Harvard Sq., P.O. Box 43, Cambridge, Mass. 02138.

June 1-2, Arlington, Va. — **Managing Tomorrow's Information Technology: The Key to Improved Government Operations**, sponsored by the Federal ADP Users Group. Contact: USPDI, Conference Manager, 719 N. Belgrade Road, Silver Spring, Md. 20902.

June 1-3, Los Angeles — **A History of Programming Languages Conference**, sponsored by the Association for Computing Machinery's Special Interest Group on Programming Languages. Contact: Rorrie Ratkevich, Ground Systems Group, Hughes Aircraft Corp., 1901 W. Malvern, Mail Drop 606-K126, Fullerton, Calif. 92634.

June 5-6, New York — **Software Management Conference**, sponsored by American Institute of Aeronautics and Astronautics (AIAA). Contact: AIAA Conferences, Suite 1010, 5959 W. Century Blvd., P.O. Box 91295, Los Angeles, Calif. 90009.

June 5-7, Chicago — **Pattern Recognition and Image Processing Conference**, sponsored by the Institute of Electrical and Electronics Engineers (IEEE). Contact: IEEE, P.O. Box 639, Silver Spring, Md. 20901.

June 5-7, Chicago — **Computer Performance Measurement: Tools and Techniques for Increased System Productivity**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also in New York June 7-9.

June 5-7, Chicago — **Data Base Management Systems: A Comparative Analysis**, sponsored by Datapro Research Corp. Contact: Don Welsher,

Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also in Philadelphia June 28-30.

June 5-8, Anaheim, Calif. — **National Computer Conference**, sponsored by the American Federation of Information Processing Societies (Afips). Contact: Afips, 210 Summit Ave., Montvale, N.J. 07645.

June 5-9, Atlanta — **Manual Systems: Fundamentals of Analysis and Design**, sponsored by American Management Associations (AMA). Contact: AMA, 135 W. 50th St., New York, N.Y. 10020.

June 7-9, Washington, D.C. — **Applied Data Communications Systems**, sponsored by the Institute for Professional Education (IPE). Contact: IPE, Suite 601, 1901 N. Fort Myer Drive, Arlington, Va. 22209.

June 7-9, Philadelphia — **Effective Computer Operations Management**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 19-21 in New York and June 26-28 in Washington, D.C.

June 7-9, New York — **Data Base Management Systems: General Concepts and Planning Guidelines**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 21-23 in San Francisco and June 28-30 in Washington, D.C.

June 7-9, Philadelphia — **Word Processing: Guidelines for Planning, Design and Implementation**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 14-16 in Los Angeles and June 28-30 in Washington, D.C.

June 7-9, Chicago — **Data Processing: An Introduction to Concepts and Systems**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 21-23 in Washington, D.C.

June 8-9, Washington, D.C. — **Data Communications: Advanced Concepts and Systems**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 21-23 in Chicago.

June 8-9, Philadelphia — **Minicomputers and Microcomputers: Selection and Usage Guidelines**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June

22-23 in Los Angeles.

June 12-14, New York — **DP Project Management: A Practical Approach**, sponsored by Datapro Research Corp. Contact: Don Welsher, Datapro Research Corp., 1805 Underwood Blvd., Delran, N.J. 08075. Also being held June 26-28 in Los Angeles.

June 12-14, Denver — **Ninth Conference on Computers in Undergraduate Curricula**, sponsored by the University of Denver. Contact: Dr. William Dorn, Department of Mathematics, University of Denver, Denver, Colo. 80208.

June 12-16, Helsinki, Finland — **Seventh Triennial World Congress**, sponsored by the International Federation of Automatic Control (Ifac). Contact: Ifac 78 Secretariat, POB 192, 00101 Helsinki 10, Finland.

June 13-15, Zurich, Switzerland — **Minis and Microcomputers and Their Applications and Computers in Banking (Mimi 78)**. Contact: Interconvention Congress and Convention Services Ltd., c/o Swissair, 8058 Zurich, Switzerland.

June 14-16, Washington, D.C. — **Linear and Nonlinear Model Fitting**, sponsored by the Institute for Professional Education (IPE). Contact: IPE, Suite 601, 1901 N. Fort Myer Drive, Arlington, Va. 22209.

June 15, Gaithersburg, Md. — **Reorganization of Federal Data Processing**, sponsored by the National Bureau of Standards. Contact: Charles Bridges, 151 Fleetwood Terrace, Silver Spring, Md. 20910.

June 18-20, Barcelona, Spain — **Computer Data Security Using Commercial Cryptographic Technology**. Contact: Charlene Woolard, Ketron, Inc., Valley Forge Executive Mall No. 10, Wayne, Pa. 19087.

June 18-22, Dallas — **1978 Government Management Information Sciences National Conference**. Contact: Charles L. Collier, Director of Data Services, Dallas County, 504 Records Building, Dallas, Texas 75202.

June 19-21, Atlanta — **10th National Data Processing Security Seminar**, sponsored by Data Processing Security, Inc. Contact: Jon Allen, Program Director, 235 N.E. Loop 820, Hurst, Texas 76053.

June 19-21, Las Vegas — **Fifteenth Design Automation Conference**, sponsored by the Association for Computing Machinery (ACM) and the IEEE Computer Society. Contact: ACM, 1133 Ave. of the Americas, New York, N.Y. 10036.

June 20-22, Geneva, Switzerland — **International Microcomputers/Minicomputers/Microprocessors '78 Conference**, sponsored by

Industrial & Scientific Conference Management, Inc. (ISCM). Contact: ISCM, 222 W. Adams St., Chicago, Ill. 60606.

June 20-23, Barcelona, Spain — **First World Computing Services Industry Congress**, sponsored by Association of Data Processing Service Organizations (Adapso), European Computing Services Association and Japan Software In-

dustrial Association. Contact: Adapso, 210 Summit Ave., Montvale, N.J. 07645.

June 21-23, Toulouse, France — **Eighth International Congress on the Operating Reliability of Data Processing Systems**, sponsored by the IEEE Computer Society of New York. Contact: Comite d'Organisation du FTCE-8, 7, Avenue du Colonel Roche, 31400 Toulouse, France.

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IN DEPTH  
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IN DEPTH

# SBS: Catalyst For Action

By John Gantz

A decade after its inception as CML Satellite Corp., the entity now known as Satellite Business Systems (SBS) will begin beaming voice, computer and video information through the U.S. skies. Although the technology won't be radically new, the system capacity particularly great or the service unopposed by competitors — SBS is nonetheless unique for two reasons.

For one, it portends new applications of high-speed data transfer. Voice usage, a mainstay at first, will diminish in its share of the bit stream as teleconferencing, electronic mail, computer load-sharing and as-yet-undevise applications grow.

For another, SBS is a subsidiary of IBM.

## Estimates of Demand

SBS' first users will come from a small coterie of large U.S. companies with immense long-haul voice and data traffic and multiple remote locations. As its target market, SBS chose 415 companies from the Fortune 500 and various Fortune 50 listings (800 companies) and set about to estimate demand.

Detailed case studies were made on 16 of the companies chosen and, after examination, the data on them was extrapolated to find the total market demand for satellite services among large commercial users.

From those studies came the SBS estimates of earth station and satellite voice-equivalent circuit demand presented to the Federal Communications Commission (FCC) in an April 16, 1976 amendment to its original filing of December 22, 1975. These are admittedly conservative estimates of demand.

After its initial 16-company market study, according to an article in the June 1977 issue of *Fortune*, SBS went to another 16 companies in its target market of 415 and performed some specific network analysis. Although SBS is close-mouthed about the results of these studies, *Fortune* reported the company's methodology was this: First, current customer data, mail and voice traffic and executive travel was analyzed; second, projections were made to 1979; finally, computer routines were used to determine the savings an SBS service of a particular configuration and traffic penetration could provide.

The "hard" savings reportedly turned out to be not so great — most companies have relatively few routes with enough traffic to support satellite use. Three of the studies showed only 15%

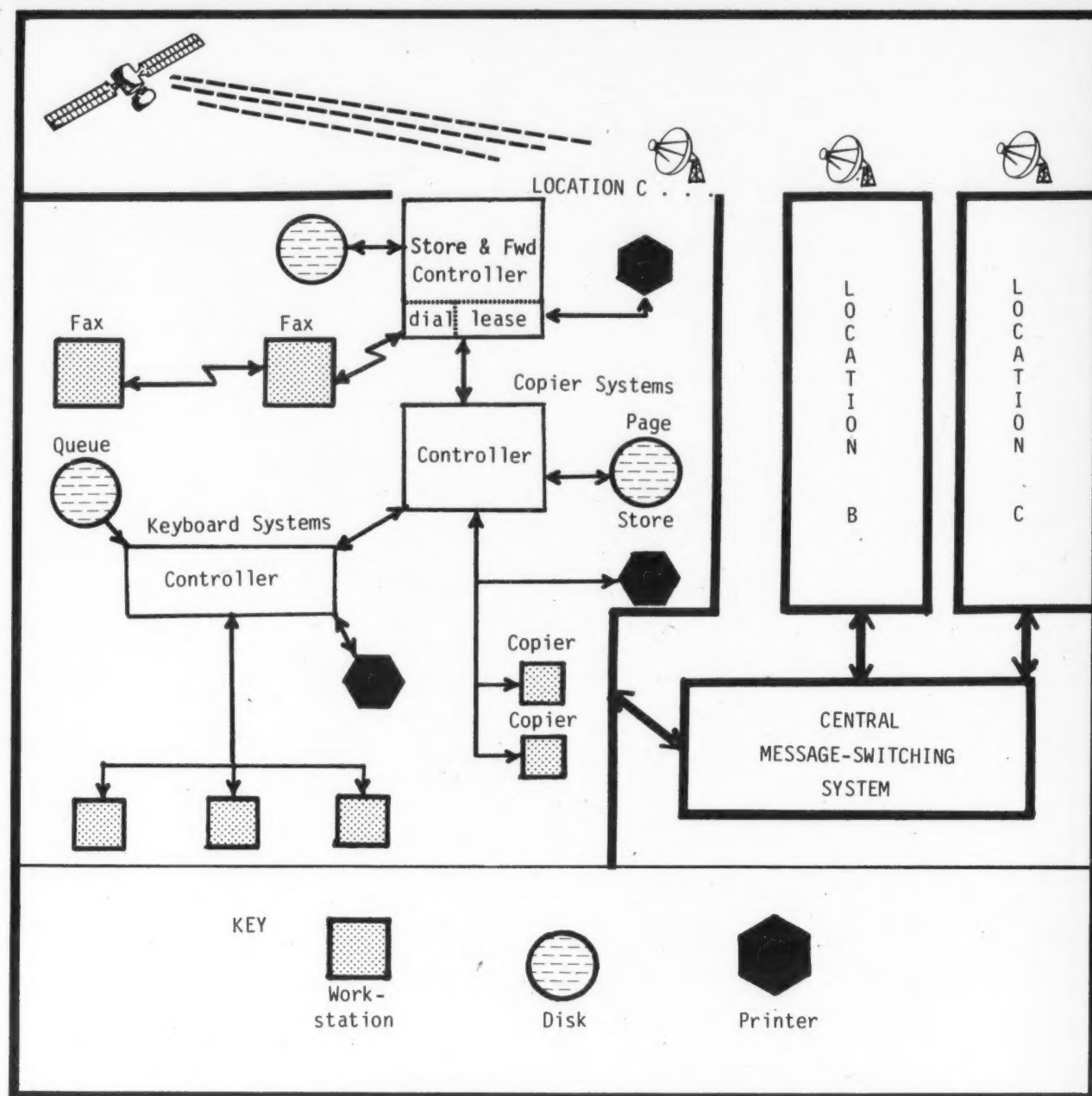


Figure 1. A Hypothetical Total SBS System

to 20% of the companies' traffic would be eligible for SBS takeover, with savings at less than 5% of total communications costs.

SBS will therefore look to new applications to spur demand and, in fact, the company has been quite candid in admitting its success will lean heavily on them. SBS spokesmen talk of "acting as the catalyst" in generating new applications.

To buoy their contention that users will be ready to implement the new applications by the time its satellites are aloft, they cite the prevalent industry statistics on the growth of data terminal installations and the overall growth

of data communications.

The total business communications market, for instance, grew from \$14 billion in 1965 to \$31 billion in 1974. It will reach \$61 billion in 1980 and total more than \$100 billion by 1985.

## Emergence of Hybrids

The new applications SBS sees its system fostering feature the integration of separate communications systems now at hand and the emergence of hybrids. Today's labels for what might develop include electronic mail, teleconferencing and high-speed computer-to-computer communications (file transfer, load sharing, "virtual

channels").

Typical equipment involved would include facsimile devices, store-and-forward controllers, image storage devices, remote copiers, satellite delay compensators, wall screen TVs, freeze-frame video devices, etc.

To foster the development of these new applications, SBS is proceeding along a two-fold path — explaining SBS possibilities to equipment manufacturers in hopes of spurring product development and educating users to the "soft" savings inherent in the new applications. Three specific examples of the new applications SBS hopes to nurture follow.



*The technology is not particularly new or unique, but Satellite Business Systems promises to spur a new world of applications. In this chapter from an International Data Corp. Special Report, the author tells why.*

# IN DEPTH IN DEPTH IN DEPTH IN DEPTH IN DEPTH

On a sleepy Independence Holiday in July 1974, IBM surprised most of the industry by announcing intentions to make its first corporate acquisition in over a decade. The purpose of the acquisition would be to enter the domestic satellite communications business, recently opened to competition by the Federal Communications Commission.

Today that intention has been realized by IBM's partnership in Satellite Business Systems (SBS), a descendant of CML Satellite Corp. CML was formed as a joint venture in 1971 by MCI Communications Corp., Lockheed and Comsat General Corp.; IBM bought out MCI and Lockheed.

Under an FCC order, IBM and Comsat took in a third SBS partner. That partner is Aetna Casualty and Surety Co., a subsidiary of Aetna Life.

SBS' filings with the FCC proposed a switched digital system for private-line (intra-company) transmission of voice, data and image. It is a system with significant differences from today's commercial satellite systems:

- The SBS system will use a higher-than-normal frequency for transmission, permitting the use of smaller rooftop, courtyard and parking lot antennae. These, in turn, will reduce the need for local or regional terrestrial loops.

- The SBS system will be all-digital, even for video transmission. By using time-division multiple-access techniques, it will allow users to adjust dynamically their network capacity to meet changing traffic patterns.

- The initial system will feature two satellites aloft and one spare on the ground. Its initial capacity will be I/O transponders capable of 43M bit/sec ... about the equivalent of 12,000 to 14,000 voice circuits.

- The unattended earth stations will each house, in addition to the necessary transmit/receive radio frequency equipment, a burst modem and a communications controller. The latter, made by IBM, will act as an intelligent interface between the user's and SBS' networks.

SBS expects to be one of the first commercial users of the National Aeronautics and Space Administration's (Nasa) Space Transport System (The Space Shuttle), with launch scheduled for the summer of 1980 and commercial start-up in 1981.

One of SBS' early marketing, research and user education efforts has been Project Prelude, a three-month experiment held last year in which actual SBS-type applications were tested on the Nasa/Canadian CTS satellite. More experiments have ensued and more are bound to follow.

This year SBS will report its first operating income — from preoperational services supplied to IBM for testing purposes.

placing separate magnetic card files. Text editing and high-speed printing could be added, however, thanks to the increased intelligence of the controller.

- Disparate copier systems evolving along the same controller/storage route ... adding electronic collating and reduction/enlargement. Scanning becomes a one-shot occurrence, and magnetic card units can become input devices to the copier controller.

Eventually these systems could be interconnected, especially the distributed fax units to the copiers and the keyboard systems to one another. Such interconnections allow the removal of redundant equipment — extra magnetic card units and printers — and provide the advantages of an integrated in-house system.

Once the in-house systems are in place, the next step is to interconnect separate locations within a company. Presto, the copier/fax/word-processing system becomes an electronic mail system.

## TELECONFERENCING

Another application, also with facsimile as an important ingredient, is the replacement of executive travel (and jet lag, lost time, etc.) through the use of a mix of video and audio equipment: teleconferencing. At its simplest, teleconferencing is a basic conference phone call; at its most complex, it can include full-color motion video, image storage and retrieval, high-speed facsimile and remote computer access.

Most teleconferencing will probably stress the hard-copy transferral and freeze-frame video over full-motion TV since bandwidth requirements — and hence costs — are much less for still-frame and limited-motion transmission. (Figure 3).

The devices SBS envisions being used in a teleconferencing set-up — based on current teleconferencing systems and current on-the-shelf technology — include:

- **Document scanner** — makes up the input half of one of today's fax units. Scanners, which would have to operate at less than .5 sec/page, scan full pages and possibly come equipped with multiple page feeders or open-scan capability, would drive the hard-copy applications. They could also be used in lieu of TV cameras.

- **Document data processor** — processes scanner signals and reconstructs received facsimile signals. A major

(Continued on Page 26)

## ELECTRONIC MAIL

Among its 16-company studies, SBS looked at the potential for electronic mail — electronic store-and-forward systems for intracompany information distribution. In its workstation surveys, SBS' Tom Rush said at a Yankee Group seminar last year, the following statistics were unearthed:

### ORIGIN

40% = Documents Handwritten  
40% = Documents Typed  
13% = Documents Dictated  
6% = Documents Self-Composed  
1% = Documents From Dictating Equipment

## PROCESS

50% Documents = Letter/Memo  
35% Documents = Forms  
10% Documents = Messages  
5% Documents = Reports

From 50% to 80% of the documents could be captured in electronic form; 20% to 50% were facsimile-eligible. Fifteen percent exhibited special characteristics and were ineligible for capture.

As for company mail overall, SBS found 50% of all mail was intercompany (first class and priority). Forty percent (first class and priority) was intracompany, 10% fell into other cate-

gories. Eighty-six percent of intracompany mail was considered "satellite-eligible."

According to SBS scenarios, an electronic mail system (Figure 2) could evolve along three convergent lines:

- Separate facsimile systems evolving into clustered systems, then to store-and-forward systems with disk on the controller. (Systems like the recently announced Graphic Sciences, Inc. Dex-5100 already have some rudimentary store-and-forward and copier capabilities.)

- Keyboard document systems (IBM magnetic card) evolving to clustered systems with controller and storage re-

## IN DEPTH

(Continued from Page 25)

function of the data processor is to compress scanner signals — at a ratio of 10:1 — with an I/O data rate of 10M bit/sec and compressed data rate of 500 kbit/sec. Document processors currently operate as subsystems in fax units (and the needed compression ratios exist, although they have their price).

•**High-resolution image display** — displays detailed documents and information encoded by the document scanner. Although 1,000- to 2,000-line graphic resolution is currently under development, future component technology is uncertain. SBS sees teleconferencing as an impetus.

•**Hard-copy printer** — a memory-driven printer to provide hard-copy on

demand from images displayed or stored on the TV display, high-resolution image display or teleconferencing storage media; also to be used with the document scanner for local printing. Throughput required, according to SBS: 1 page/sec.

•**Digital video encoder/decoder** — the analog-to-digital and digital-to-analog converter and compression/reconstruction device. Input could also come from a standard TV camera. For motion video, these units must operate at 6.3M bit/sec. Full-motion systems are still under development (still-frame systems are available today), and compatibility problems also exist.

•**Multi-frame image storage** — a random-access, 1- to 2-sec retrieval device for freeze frames, full-motion stills or document data. Currently, available devices include digital disk packs, analog video disks and micrographic units.

•**Wall displays** — TV screens along the lines of the Advent Corp. entertainment model, perhaps with larger screen sizes and better resolution. Cost is still a major hurdle, with \$10,000 per unit an SBS goal.

•**Conference console** — the nervous system for the teleconferencing center. An alphanumeric display and standard equipment interfaces would be needed. All the required hardware is available today, although international standards and lower costs would be advantageous.

•**Image storage and refresh/display** — would drive the TV display and/or high-resolution image display and the hard-copy printer and provide interim storage for the image data processor. It would need to store three images at up to 3.8M bits and provide compatible interface speeds for real-time conferencing. A megabit product is currently available in the \$2,000 to \$5,000 range; future memory devices for individual workstations at less than \$5,000 are desirable.

Teleconferencing applications are not new. The Department of Defense in-

stalled a system as early as 1959; SBS charted at least 15 other systems (not all still in existence) among government, large companies and universities. There are undoubtedly more.

Besides eliminating the cost of some executive travel, teleconferencing has other benefits. Chief among these is meeting flexibility: 10 five-minute meetings cost as little as one 50-minute meeting. Follow-up is reduced ("I'll send that when I get back to the office"), and face-to-face (or at least face-to-still-frame) contact is available to more people.

### Personal Observations

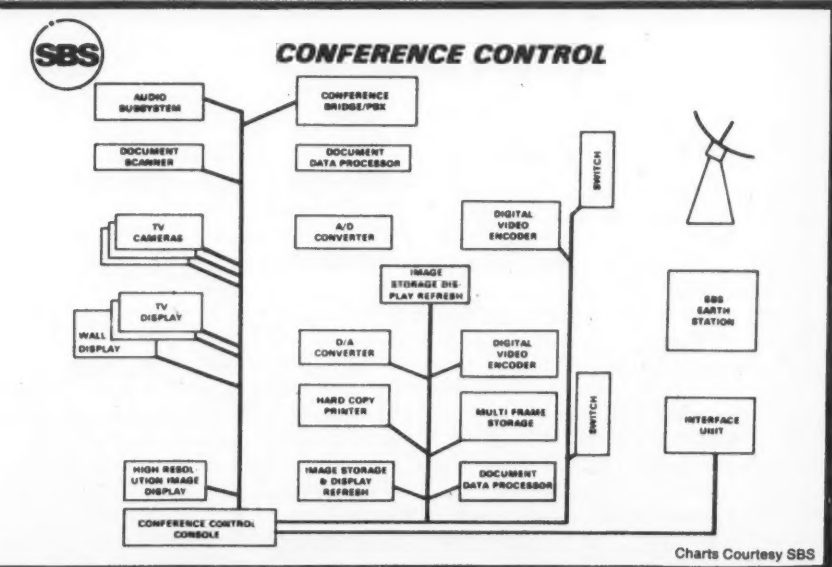
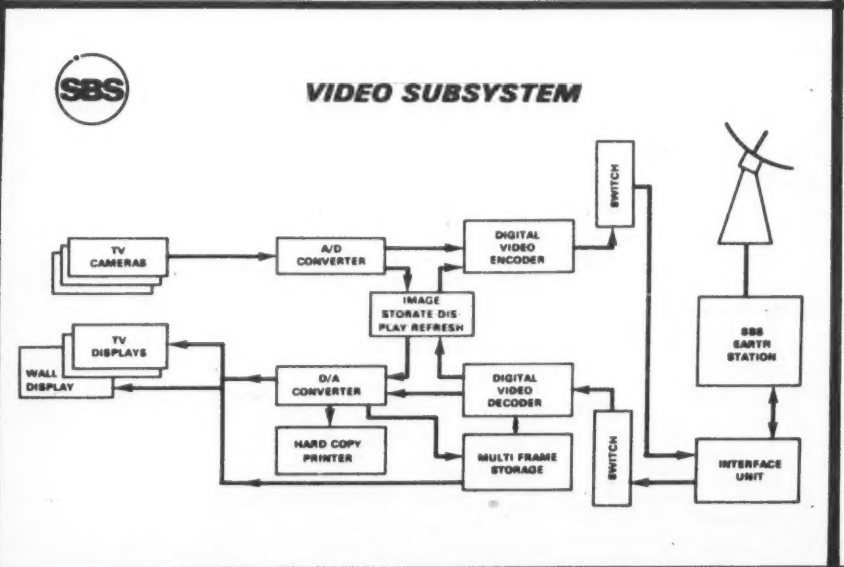
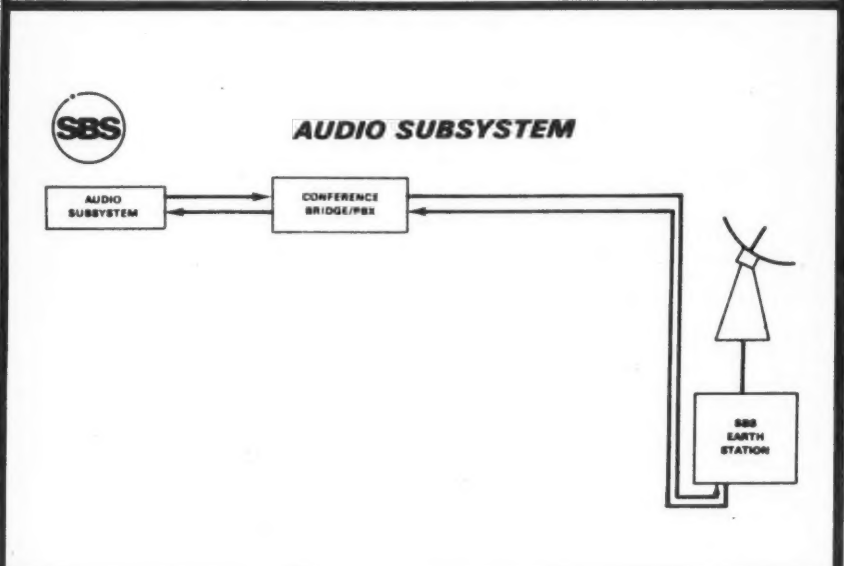
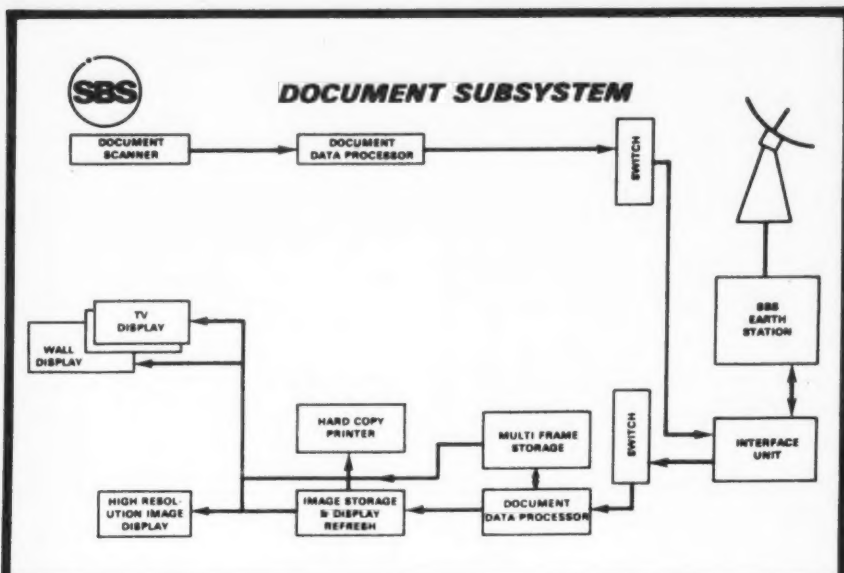
At a Project Prelude session at Texaco's Harrison, N.Y. site last December, I made these observations:

• Despite the sophistication of the users and participants, teleconferencing is still a rough-hewn affair. It's reminiscent of the early days of TV, when the news consisted of pictures of ticker tapes. New applications generic to high-speed digital-fed teleconferencing will probably grow slowly.

• According to SBS studies, teleconferencing works best when the participants know each other and the main objective is problem-solving or straight information exchange. It's appropriate for all management levels and works as well with impromptu meetings as with regularly scheduled ones. It's not suggested, however, for initial contacts, sales, delicate negotiations or personnel appraisals.

• The idea of a teleconferencing service bureau comes to mind...with sessions booked in advance, just as travel currently is, but with cross-country flight and jet-lag eliminated.

• One of the proposed benefits of teleconferencing — the ability to conduct impromptu long-distant visits — may be offset by control hassles over the conference facilities themselves. Which department gets to use the facility when, who authorizes the use, how is abuse prevented? (One of the advantages of travel vs. teleconferencing)



Charts Courtesy SBS



## IN DEPTH

ing is the natural prevention of unnecessary trips.) Are the new applications necessary?

- Freeze-frame presentations aren't as weird or disconcerting as one accustomed to watching TV might expect (there's a whole hobby ham radio cult getting into it, by the way).

- Another disadvantage to teleconferencing over travel: equipment failures. And debugging integrated systems brings complications of a new order.

### HIGH-SPEED COMPUTER COMMUNICATIONS

SBS executives consider high-speed data exchange an area ripe for satellite services. Why? Why satellite communications in the first place? Why not good old terrestrial lines? Several reasons:

- Terrestrial lines are slow, with traffic generally limited to 4,800 bit/sec or less. Faster transmission requires special equipment, line conditioning or the bundling of circuits together. The SBS system will allow traffic at speeds up to 613M bit/sec.

- Land-based communications are necessarily point-to-point; diverse computers linked together would require through connections or links from one computer to another.

- With time-division multiple-access systems, satellites can offer distribution of capacity on a dynamic basis; costs can be allocated according to system usage.

"The implications of these facts," Dr. William Cook, Comsat Labs' manager of computer systems development, wrote in a recent Comsat publication, "are that it may now be economically feasible to consider establishing geographically dispersed networks of large computers communicating with each other at speeds approaching those at which the computers themselves work."

Cook sees advantages in near-instantaneous availability of large data bases at remote locations: "Obvious applications exist in the area of earth resources data collection, banking applications, electronic mail, communications in multinational corporations and organizations, data processing services and information retrieval and archival services."

#### Symphonie-Based Experiment

In a recent experiment unrelated (?) to SBS, IBM and Comsat hooked together two IBM computers in a 4,000-mile satellite link to test protocols, CPU performance and certain applications under high-speed transmission. The French-German Symphonie satellite was used, with transmission speeds of 1.544M bit/sec.

The system put together by IBM and Comsat is diagrammed in Figure 4. The Gaithersburg (Md.) 370/158 was a multiprocessor operating in stand-

alone mode, the 158 in La Gaude, France, was a uniprocessor. Both had 2701 front ends which had been modified specifically for the 1.544M-bit transmission.

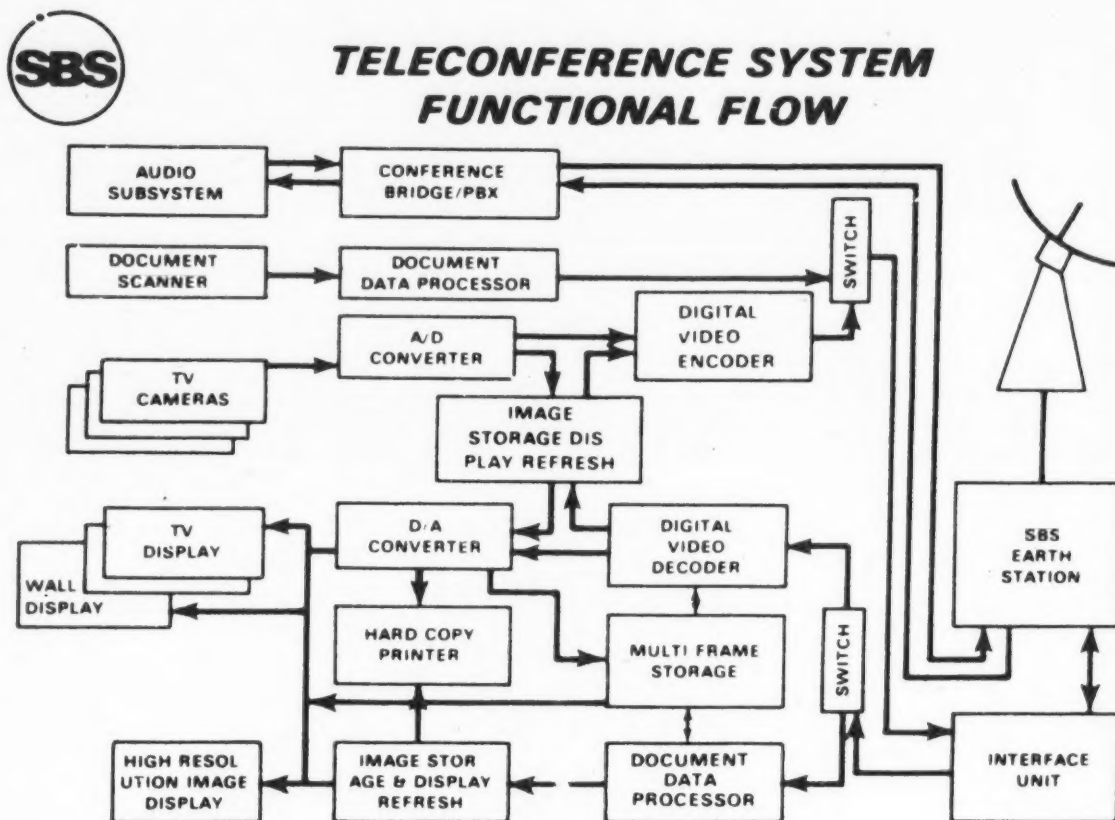
The modems were modified versions of terrestrial microwave equipment usually used for T-1 (AT&T's digital

transmission system which operates at 1.5M bit/sec) channel applications. The Codecs are forward error-correcting devices, used to provide data as error-free as possible to the link.

One earth terminal, a 15-foot diameter rooftop affair which took less than

a working day to erect, was provided by Comsat Labs; another was provided by the French postal, telephone and telegraph (PTT) authority and located in a parking lot. Its antenna was 16 feet in diameter.

The Symphonie system consists of (Continued on Page 29)



The chart above, taken from a slide presented by SBS at its "Product Opportunity Conference" for teleconferencing vendors, depicts a full-blown intracompany system.

Several subsystems, diagrammed on the opposite page, interact to provide the teleconferencing function. Those subsystems include:

- The document subsystem for handling hard copy requirements, including storage and display
- The video subsystem for handling TV and freeze-frame requirements, also including storage and display
- The audio subsystem for transmission of voice traffic
- A control system for integrating the various devices and subsystems that includes a system console

Note that many of the devices serve more than one subsystem, and that lesser teleconferencing systems than that shown are possible.

Figure 3

Chart Courtesy SBS

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Telecommunicate over an ordinary telephone. Acoustic coupler shown here.



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(Continued from Page 27)

two telecommunications satellites launched in late 1974 and mid-1975 by the French and German governments. It operates in the 6/4 GHz frequency range, similar to most existing telecommunications satellites (SBS' will operate at a higher frequency).

The data link protocols used were various types of Higher Level Data Link Control (HDLC), with throughput measured on full-duplex and half-duplex transmission under normal and asynchronous response modes. Throughput efficiency of the HDLC protocol is a function of error on the transmission channel, propagation delay, HDLC frame size and the number of frames transmitted at once, response mode, error control technique and type of duplex operation.

#### Experiment Results

The results of the experiment showed that in achieving maximum throughput, the maximum number of bytes outstanding in the link is the most important parameter . . . the number corresponds to the minimum buffer size required to store unacknowledged frames of transmitted data.

With buffers ranging from 105K- to 205K bytes, depending on response

modes, virtually error-free throughput approaching full-link utilization can be achieved (a bit error rate of  $10^{-6}$ ).

For very small frame sizes — the amount of data sent at once — it was noted CPU time per frame may become larger than frame transmission time.

The CPU time evaluations were based on measurements taken under experimental conditions, Comsat cautioned, and were affected by the experimental nature of the software used. That experimental software provided data collection capabilities far beyond the requirements of a practical user and thus isn't representative of the "real world." The results were used to compare HDLC formats.

There are two major contributors to CPU time: 1) the time required for HDLC protocol control functions, and 2) the time required to transfer the information content, which is proportional to the frame size. The experiment determined that the first of the two factors predominates.

Although IBM's and Comsat's plans were to assess the potential benefits of satellite transmission for certain computer applications — with measurements planned for interactive user response times, remote job entry, tape-

to-tape transfer delays and load-sharing data set exchange delays — the test period was shortened and only the tape transfer tests (simulated high-speed fax transmissions) were made.

Comsat and IBM have now petitioned the FCC for permission to conduct a second phase of the Symphonie experiment, with a third earth station to add networking complexity.

#### Hurdles to Overcome

The hurdles to computer-to-computer communications via satellite can be summarized this way:

- Telecommunications protocols will have to be revised to allow for the propagation delay.
- Earth station costs so far are still high enough to preclude true multi-point setups.
- Interconnect equipment will have to be devised to handle protocols, timing, encryption and CPU-to-earth station connections.
- Terminals connecting directly to the earth station will also need some modification, according to SBS.
- Longer data block transmissions — needed to prevent error and acknowledgment protocols from throttling throughput — will require large buffer capacities. Mini-computer based nodes

may be the answer.

For high-speed computer-to-computer communications to be most effective, according to SBS, direct channel-to-channel — or "virtual channel" — connections between remote computers will be required. These would avoid a lot of telecommunications overhead and allow dynamic transmission. But, at the least, large-scale data transfers will be facilitated by the higher bit rates.

For instance, a data base transfer that previously took several hours could take only three minutes. Such data base transfers would allow the establishment of regional — but completely up-to-date — data bases for cheaper local access.

#### A CONCLUSION

So far the satellite business has been an unprofitable one. Last year none of the carriers made a profit on an aggregate revenue base of \$50 million to \$60 million. This year it will be touch-and-go. On the historical side of it, SBS has a tough row to hoe.

The new applications will have competition, too. Bell's Advanced Communications system and the packet-switching specialized carriers will vie for data traffic; ITT, Southern Pacific Communications and the Graphnet Fax networks will compete in the electronic mail business; and the broadcast companies may well get into teleconferencing.

There's also plain old resistance to change:

- While high-speed fax is possible, vendor offerings are currently a hodge-podge of incompatible systems — even those under the same nameplate. With customer bases to protect, the established vendors may not be wont to introduce brand-new products.

- In high-speed data, how big a market for satellite-specific front-end processors must there be to generate new products? Will users just getting into minis and distributed processing want to centralize again, albeit with regional hosts?

- Will businesspeople really want to give up a chance to get away from the everyday routine . . . or at least, can they do without the personal contact denied by teleconferencing?

Addressing this resistance to change, RCA President Edgar H. Griffiths said to a group of security analysts in New York last November, in talking about RCA America's losses, "You might ask, 'Why hasn't the satellite become instantly or almost instantly profitable?' The answer appears to be that it is a new technology, and it isn't easy for a new technology to be accepted. It is going to take some time.

"In addition, there has been some very aggressive counterpricing by the Bell System on its land lines. We have a deep feeling that the satellite business will become profitable and that it will

(Continued on Page 30)

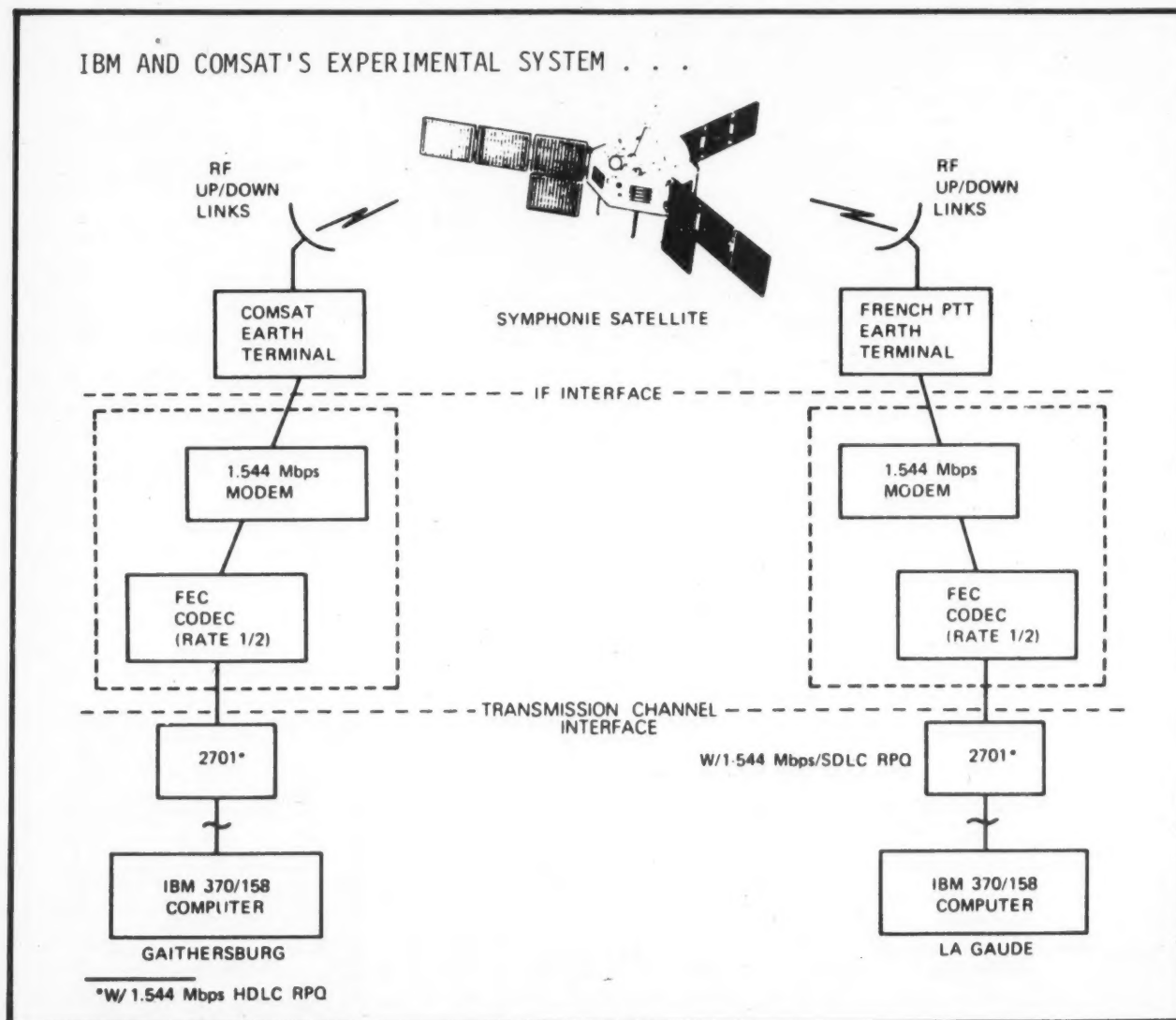


Figure 4

Comsat Labs Chart

# To each his own.

Get off the routing list and on to the subscriber list.

CIRCULATION DEPT.



**COMPUTERWORLD**

THE NEWSWEEKLY FOR THE COMPUTER COMMUNITY

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## SBS: CATALYST

Page 30

## IN DEPTH

(Continued from Page 29)  
become a vast business. It is simply taking longer."

Will SBS succeed? Probably. Behind the company is the financial muscle of its parent companies — not to mention their business. It's been estimated that IBM and Aetna could eat up a fourth of SBS' initial system capacity.

Behind the company is also the mo-

mentum of all that data communications growth. Aetna and SBS are now conducting experiments in teleconferencing using the Nasa-Canadian CTS satellite.

Other satellite carriers are hoping to make it with less innovative programs (this generation). All expect to be in for the long haul. And SBS initial target of 375 earth stations to pay for system costs is modest.

Will SBS succeed beyond this modest dream? That's another question.



CW Photo by R. Frank

John Gantz is one of the founders of the Distributed Processing Reporting Service and editor of "Distributed Processing Newsletter" at International Data Corp. (IDC) in Waltham, Mass. The former managing editor of "EDP Industry Report," he participated in IDC seminars and custom research projects in data communications and distributed processing.

Prior to joining IDC, Gantz was a freelance writer on topics ranging from the optical system of Polaroid's SX-70 camera to backpacking on the Appalachian Trail. He is a former officer on nuclear submarines and holds an A.B. from Dartmouth College.

A complete copy of "Satellite Business Systems: A Special Report" is available for \$90 through Mary Trayte at IDC's Distributed Processing Reporting Service, 214 Third Avenue, Waltham, Mass. 02154.

# NCC '78 THE RECORD BREAKER

The 1978 National Computer Conference, June 5-8 in Anaheim, promises to be the largest and most diverse computer conference and exposition ever held. NCC '78 will combine the biggest with the best with a number of new NCC records expected... the largest exhibit of computer products and services ever held; total conference attendance of up to 40,000 computer specialists and information processing users; plus a Personal Computing Festival which will provide a unique national forum for this fast-growing field.

NCC '78 will be a rewarding learning experience for anyone with a need to know about the latest developments in computing and information processing. The conference exhibit program will be the largest single display of computer hardware, software, systems, and services ever staged. All exhibit space for NCC '78 is sold out, with more than 330 organizations reserving 1,382 booths — surpassing the previous record of 1,146 booths set at the '77 NCC in Dallas. More than ever, NCC will be an extraordinary showcase for the latest developments in computing with over 4,000 industry representatives on hand to demonstrate their latest products and services, provide technical and commercial data, and to help you find solutions to your specific needs.

The Personal Computing Festival will be the most exciting event of its type ever held. The Festival marks

a first for NCC — a major conference-within-a-conference with its own program of approximately 30 sessions, commercial exhibits of consumer computer products and services, and a contest featuring "homebrew" microprocessor systems, devices, and applications. All Personal Computing Festival activities will be held in the Disneyland Hotel Convention Center, just a few minutes from the Anaheim Convention Center.

And there's much more. A technical and professional program of some 100 sessions will cover new frontiers in computer methodology, applications, systems, and societal concerns with emphasis on practical applications and current issues rather than on theoretical concepts. Special attention will be given to how the use of computers can help alleviate the national energy problem. In addition, a Professional Development Series of 15 seminars will feature topics critical to increasing professional skills and aiding in career development. Each seminar will be available at a separate, nominal fee.

Act now to make certain you're part of NCC '78 — the biggest computer show on earth. To preregister or to obtain more details, fill out and return the coupon today.

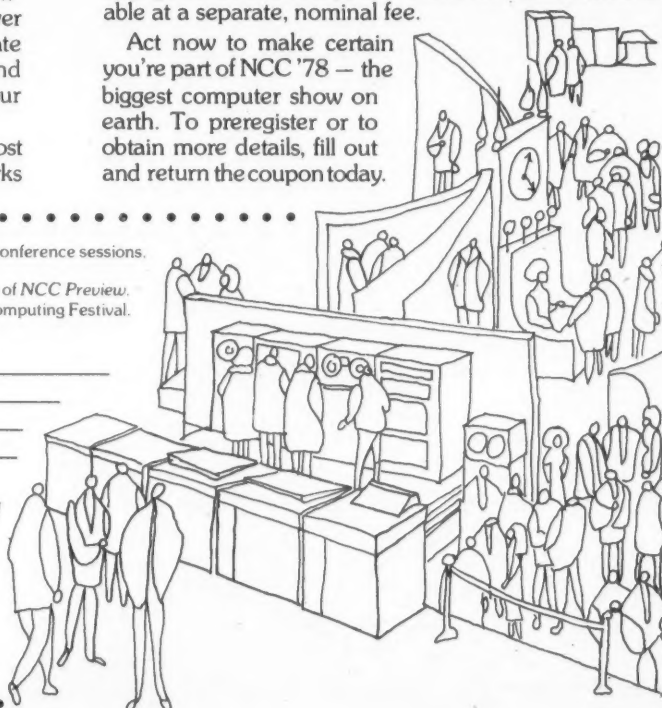
- ☐ I wish to preregister for NCC '78 and have enclosed \$60 covering conference sessions, exhibits, other activities, plus preregistration benefits.
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# NATIONAL —SPECIAL LEAR SIEGLER ISSUE— INFORMER

**PYRAMIDS  
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APACHES!**

May 1, 1978

**RUMORED TO BE PART OF PROJECT X:**

# HUGE SHIPMENT HEADED FOR NCC?

**Lear Siegler—  
A Leading Independent  
Terminal Manufacturer**

Page 4

★ ★ ★

**Committee Stalelated  
On Project X Decision  
As NCC Draws Near**

Page 16

★ ★ ★

**Project X  
Canisters Leaking**

Page 11

★ ★ ★

**\$895 Dumb Terminal—  
To Make a Terminal  
Less Expensive,  
You'd Have to  
Make it Cheaper**

Page 21

★ ★ ★

**Project X in No Way  
Harmful to Human Life**

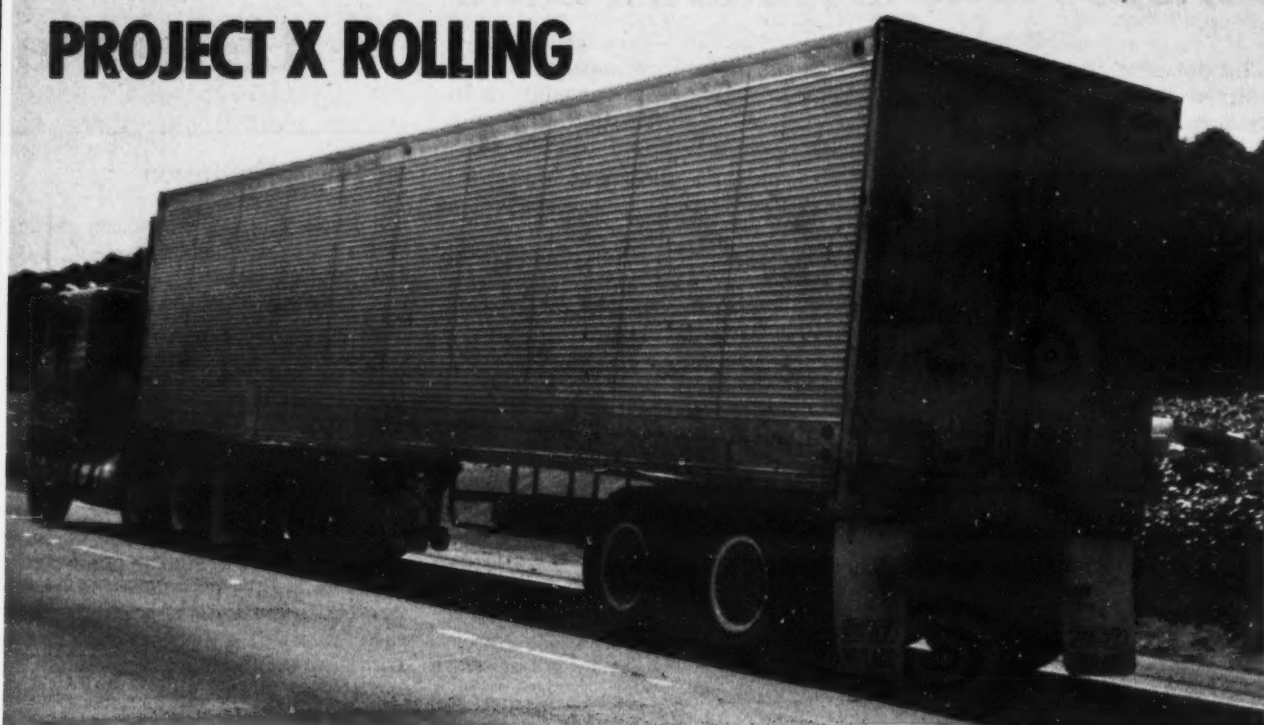
Page 9

★ ★ ★

**Ballistic Printer—  
Must See to Believe**

Page 20

## PROJECT X ROLLING



Mysterious LSI truck, reportedly loaded with Project X secrets, seen heading toward NCC. Truck is unmarked to confuse pursuers. INFORMER PHOTO

*The INFORMER learned late yesterday, through a source located deep within Lear Siegler, Inc. HQ, that a shipment could already be on its way to the National Computer Conference (NCC). The shipment almost assuredly contains some of the wonder devices that LSI's Project X has been working on so strenuously and secretly.*

The rumors that Project X was initiated to completely dominate the NCC through the deployment of astonishing new computer industry devices appears grounded in truth. New, smart terminals, a highly intelligent terminal controller, mind-fogging new printers, and even a complete data system seem destined to be revealed, INFORMER sources indicate.

Our informant at LSI HQ, severely hampered by doubled and tripled security measures in and around the hush-hush Project X, was able to leak few details, but

they provided us with our first "hard facts." We were told of two new terminals being developed within the Project, each one capable of truly amazing exploits. Dubbed the ADM 31 and ADM 42 respectively, these incredible new devices are to be low-cost, smart editing terminals with micro-processor-based logic. Even as we sat listening, stunned, to this information over the telephone, our contact indicated he might be cut off at any time. Seconds after that, the transmission was, indeed, mysteriously terminated. Attempts

to re-establish contact were futile.

Our informant's last audible phrases revealed a few titillating facts about the new terminals, however. It seems that the 31 will have two full pages of memory and function keys. What intricate functions these keys will actuate is something even the INFORMER will not know until further information becomes available. The 42, we also learned, is to have extended pages of data and additional RAM for its function keys. Even though the hard facts on these two new terminals were few, the implications are staggering, and it seems certain that LSI's dominance of the NCC is assured.

What other astounding revelations does Lear Siegler have planned for the NCC? What are the rest of the 31's and 42's awesome capabilities? Are the innuendoes that LSI is leaving the rest of the computer industry in (Please turn to page 17, column 2)

# Editorial

## Loosening Old Ties

Users who loosely couple Amdahl Corp. and IBM CPUs are reinforcing the Amdahl assertion that IBM software is fully compatible with the non-IBM mainframes.

Not that proof was needed, but these coupled configurations give graphic proof that both types of CPUs can run the same utility software [CW, April 24]. Amdahl has admitted that a few changes had to be made in the error recovery code within the ASP utility, but this difference is essentially transparent to the user.

The commonality between these two vendors brings into focus the translators, conversion routines and other migration tools provided by many other vendors to wean a user away from IBM software.

There is no way to measure how

many users have rejected non-IBM CPUs because of the significant software upheavals associated with their acquisition. The Amdahl/IBM compatibility has eliminated such headaches for these users.

The industry has lived for a long time with locked-in environments created by vendors to perpetuate their products. In software and data communications, environments have often been contrived to give the user carefully defined but limited mobility.

In their heyday, the plug-compatible peripherals showed that commonality can be beneficial to both user and vendor. Perhaps it is time to transfer this concept, as Amdahl is doing, into other important areas.



## Serious Flaws in Antitrust Laws

The decision by the U.S. Department of Justice not to ask for interim relief in its massive antitrust case against IBM is a good one, but it does point out the failures of the nation's antitrust laws.

The department decided against asking for relief because it felt such a request would delay the trial inordinately, not because it did not feel it has proved its case against IBM.

Clearly, there would have been a great deal of delay if the government had asked for such an order, and it is much better for it to pursue the whole case against IBM rather than waste time in stopgap measures.

But that decision shows once again how easy it is for a well-heeled corporation to delay the course of such a trial. The fact that IBM could have

delayed the entire matter for up to a year if Justice had asked for interim relief shows there is something wrong with the antitrust laws.

It is in the interests of a corporation that monopolizes a market to delay any case brought against it as long as possible. After all, if the firm is truly a monopoly, it wants to keep earning those monopoly profits as long as it can.

The delays in U.S. vs. IBM — many caused by IBM maneuvering and some by government incompetence — have already taken up too much time.

If IBM really feels it is innocent of the charges, it should push for all possible speed in resolving the case and not try to slow the trial any further.

## Letters to the Editor

### Adding to Confusion

In the bantering in recent issues over the standardization of data base management systems (DBMS), there has been continued reference to the "Codasyl DBMS standard." For the record, the Conference on Data Systems Languages (Codasyl) does not make standards; it is responsible for developing technical concepts and presenting them to the public domain as published specifications.

The writing of standards and handling of the approval procedure in the U.S. is the responsibility of the American National Standards Institute (Ansi). It will be up to Ansi to consider the Codasyl documents on data base management for establishing a DBMS standard. When speaking before professional and university groups in the U.S., Canada and Europe, I have found the question of DBMS standardization to be an area of general confusion, and bestowing upon Codasyl the ability to make standards only adds to this confusion.

Norbert John Kubilus  
Fairfield, N.J.

### Biting the Hand

As usual, Harry Newton's presentations are "entertaining" and not entirely informative and accurate [Communications Managers Urged to Fix 'Mess,' CW, April 10]. Invariably, attendees receive a potpourri of gibberish and motherhood statements, with the usual helping of truisms. Newton's kettle is now boiling over (and so are many communications managers) with his inflammatory statements about the "worst-managed disciplines in North American industry."

Newton should spend more time talking with the professional communicators in the business — which, incidentally, are in the ma-

jority — before he advises the telecommunications manager to make the voice manager "look like a fool." Why not take the opposite attack of establishing a strong rapport and working relationship for both groups?

They will eventually join forces to work together toward common goals — to improve service and bottom-line performance, while embarking on a program that is in concert with the corporate planning effort.

Clearly, the message for Newton is: Why bite the hand that feeds you?

Nathan L. Freedman  
New York, N.Y.

### Information for Handicapped?

I would like to obtain information about employment opportunity for handicapped people in the computer industry. Work experiences involving people afflicted with cerebral palsy would be particularly pertinent.

Any information received will be evaluated and passed along to interested high school students at the Massachusetts Hospital School here. Please address replies to me at 3 Margaret St., Canton, Mass. 02021.

Your cooperation will be greatly appreciated by the students at the school.

Peter C. Melvin  
Canton, Mass.

## Data Past

### Five Years Ago May 2, 1973

LONDON — In an attempt to improve both the image and practice of data processing, the British Computer Society published a computer code of good practice. At the same time, the U.S. proposed a "code of ethics" that its proposers, the Government Management Information Science Users' Group, said should be implemented for all state and local government data centers, particularly those handling sensitive police information.

TULSA, Okla. — Because computer users were turning to independent equipment at an ever-increasing rate in 1969 and 1970, IBM was forced to assemble a special, secret task force to try to determine how to stem the tide and keep

users in the fold, a member of that task force testified here at the Telex Corp. vs. IBM antitrust trial.

### Eight Years Ago May 6, 1970

ATLANTIC CITY, N.J. — The 36th semiannual Spring Joint Computer Conference was expected to be bigger and better than ever, highlighting business-oriented minis. Attendance was expected to reach 40,000.

WASHINGTON, D.C. — A federal judge ruled that the Army could "collect, store and circulate" information on lawful political activities of civilian dissenters. Meanwhile, the Army announced the elimination of another computer-aided data bank and clarified its previous announcements on computerized data banks.

Computerworld welcomes comments from its readers. Preference will be given to typed, double-spaced letters of 150 words or less. Computerworld reserves the right to edit letters for purposes of clarity and brevity. Letters should be addressed to: Editor, Computerworld, 797 Washington St., Newton, Mass. 02160.



# Humans, Not Machines, Make Judgments

By Jack Stone  
Special to CW

One of the great success stories in the recent history of the retailing industry is that of Venture Stores, Inc., a division of May Department Stores headquartered in St. Louis. Venture, which consists of a regional chain of 27 stores, has expanded its revenue base from zero to more than \$250 million in less than nine years.

For me, the mass consumer market has always evoked an image of total automation of the merchandising function.

However, when I had the opportunity to interview Robert Reznikoff, a divisional merchandise manager for Venture who is responsible for four of the corporation's major product lines, I found a decidedly human approach to the process of selling to the consumer marketplace.

Q. Bob, how do you define 'mass merchandising'?

A. I see this process as the tailoring of the assortment breadth and the inventory depth of products to the trends of consumer demands while maintaining consistently high values and fair prices.

Q. What has been your back-

ground and experience in the field?

A. I have a B.S. in economics from the Wharton School of Commerce and Finance of the University of Pennsylvania. I gained initial experience as a naval officer operating naval exchange activities. I helped manage a family-owned chain of clothing stores until I left to join Venture when it started.

Q. When did you first become a DP user? Did you have success?

A. I began when I was with the family business. We had a sophisticated system that used a dynamic inventory forecasting model as the basis for automated warehouse replenishment.

The system did a great job in increasing the in-stock position from about 60% to 90%, but the sales didn't get high enough to justify the system. In other words, we had a management problem; we improved our control over the store inventory, but the increase in profits didn't materialize. So we dropped it.

Q. I understand you were one of the key users of Venture's inventory management system when it was in early development. Has this system performed better than the one you just described?

A. It's doing a grand job. Oh, it's not perfect and getting changes implemented is always slower than we want, but the original design has held up well over the years.

Q. What are the primary capabilities of the current system?

A. The first is the ability to gener-

## The Human Connection

ate a weekly stock status report. This report provides sales and inventory information for all the staple items which have sales subject to forecasting over long periods of time. The report gives us, for each store and for all stores together, unit sales for the last week, the last 90 days and the results for the same periods last year. It gives us the sales figures for 90 days forward of this date last year, plus figures for units on order, including old, current and future orders. It lists total units on hand and on order. We also get monthly summaries for management analysis.

Q. And the next major capability?

A. The system has an important fa-

cility that helps us plan for seasonal items. Merchandising managers may assign two-digit codes to the basic stock number of an item as a descriptor that has sales forecasting value.

In our line of dolls, for example, we have assigned codes — we call them "trend numbers" in our business — for each doll classification; soft body infant, new-born infant, drink and wet, toddler, talking, walking, TV dolls and fashion dolls. Then we can obtain sales histories studies on demand.

Q. Can you use these same reports to detect consumer fads? For instance, how do you know when to jump on such bizarre merchandising bandwagons as the "pet rock"?

A. Our system provides some help. We look for rapid sales, particularly on a week-to-week basis. But we also must use industry newspapers, field surveys and even my kids, who come home with some market intelligence.

This situation also says something about the computer machine and the merchandising manager: The machine can handle data and make decisions, but only the human can make judgments about events such as the fickleness of the consumer.

# Contracts, Responsibility Need Clarification

It's a long way from Washington, D.C., to Kansas and even further from there to Honolulu. Yet in one day last month I had three communications that added up to a single story. Lee Lewellen, an experienced DPer from Honolulu, wrote about the fact that the damage DP professionals have caused in the past through error, neglect and faulty knowledge is now being challenged.

From Kansas, a different style of background in computers produced a letter from Dennis J. Molanphy. He has a master's degree in computer science and, as a law student, is interested in the question of how users and lawyers should interrelate. Basically, he argued that lawyers should be consulted before contracts are signed rather than after a problem is found. This is a very conventional view, but one that has some considerable difficulties in the real world of DPer's like Lee Lewellen. Finally, from Washington came the news that the Federal Trade Commission (FTC) has become involved in the question of those H3 accounts used by Saks Fifth Avenue [CW, Dec. 26-Jan. 2] and also in another question brought up by one of our readers: the correctness of entering as an immediate debit an order from a Sear Roebuck and Co. catalogue outlet, even though delivery has not been made.

The question of the H3 accounts has been brought out here more

than once, but the Sears situation, the FTC told me, is related to the word "purchase" on the agreements. Does the purchase occur at the time the order is placed or does it occur when delivery is made, or at least offered?

There is no question that people do not like having to pay for undelivered items or orders they may have cancelled.

The writers from Hawaii and Washington represent two sides of an argument. The Kansas suggestion, from the middle, is undoubtedly where these two sides will eventually converge. Sometime, somehow, DP will get the type of contract a responsible lawyer can recommend signing.

### Lawyers Reject Terms

I took a set of contracts with the various standard words not hidden in the fine print, but placed in the nice bold "limitations of liabilities" section and showed them to some lawyers. The I heard their horrified claims that they would never permit a client to sign such terms. These weren't lawyers specializing in DP who know how these contracts come to be signed, but they were good, solid practitioners with clients who have been signing contracts for computers, software and services for years, but have had no idea as to what the terms of those contracts were. I did this simply to confirm in my own mind that reader Molanphy's ideas are still not practiced by most users.

At the moment, it is such a seller's market for hardware and software that the things reader Lewellen is complaining about (errors, neglect, negligence and inadequate purposeful acts) are normally accepted

as creating damage, but are exonerated and overlooked in our contractual items.

Yet there are signs of a changing attitude.

The FTC, in the matter of the H3 accounts, is moving as far as it can within the law to make firms refund millions of dollars to people whose credit balances have somehow vanished or become inaccessible. The agency is basing its actions in this matter on the principle that a computer program, unlike the actions of an isolated clerk in some department, must reflect the absolute policy of a firm.

And more and more people are understanding that sometimes damages to outside parties or to a firm are not the result of negligence within an installation, but instead are the result of errors and negligence by the supplier, who is currently protected by the wording in many contracts.

However, close scrutiny of a number of contacts is producing a lot of understanding as to the weakness of the contractual terms and the power of the common law concepts of fraud, innocent misrepresentation and product liability.

In particular, people are finding that while there are many protections built into the contracts, there are also many attacks. Also, while there are many measures the supplier can take to reduce or eliminate his liability, there are so few challenges to the procedures that they are often neglected.

It seems to me the trend at the moment is to pull these facts out from under the rug and admit even within a corporation that the current practice of putting millions of dollars at risk and exonerating sup-

pliers from negligence is basically an unstable one.

At the moment the writers and the challengers of the contracts are working on a semantic level to discover what a person may or may not be exonerated from. But the important point is that these actions, with their wins and losses, are bringing out an understanding of the basic corporate irresponsibility in the face of the current seller's market.

There is no question that the reason DP professionals' errors, neglect and faulty knowledge have been overlooked by corporations in the past is that the DPer's, if challenged, could have effectively pointed to the fact that their training came from the very suppliers the corporations had exonerated from responsibility. That would be too embarrassing to the corporation when it is trying to hold a system designer's nose in the dirt while having accepted such terms without a lawyer's approval (and even more embarrassing if a lawyer has given approval).

Little by little, the development of a less powerful supplier's market will give rise to an equal standard of responsibility for all DP experts and suppliers.

When this occurs, Molanphy's concept of having contracts that are received and approved ahead of time, the ideas from Washington as to the responsibility of users and Lewellen's ideas about responsibility for negligent work will coalesce into a responsible situation for everyone's benefit.

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The  
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Report  
By  
Alan  
Taylor  
CDP



# Abacus Works Well for Hex Calculations

By K.C. Toh  
Special to CW

The letter from Guy B. Chase Jr. on using fingers for hexadecimal calculations [CW, Feb. 20] was interesting. However, everybody appears to have forgotten an obvious multidigit hex calculator that has been around for a very long time.

The Chinese abacus is a digital calculating device that represents digits of numbers by columns of beads. Each column has seven beads, two in the upper band and five in the lower band. Each bead in the lower band represents one and each bead in the upper band represents five.

In each band the beads may be moved up or down. The representation for zero is both upper band beads up and all five lower band beads down. A "1" is represented by moving one of the lower band beads up. Similarly, a "6" is represented by moving one of the lower band beads up and one of the upper band beads down.

When both upper band beads are down and all upper band beads are up, their representation is "15" or, for hex buffs, E.

Since each column can represent a hex number between 0 and E, the abacus is extremely easy to use as a hexadecimal calculator.

To add one hex number to the value already represented on the abacus, the operator merely moves a correct number of additional upper band beads down and/or lower band beads up. In the event that he is required to move more than five lower band beads up in total, he carries one upper band bead down and moves the five's complement number of beads down.

This may sound complicated, so examples are in order.

Suppose the number "3" is already on the abacus and you would like to add three

to it. Moving three beads from the lower band up is not possible because there

this number, he has to move two upper band beads down, which again causes a

the upper band bead upward (which would have the effect of subtracting "5") and then move one of the lower band beads down (which would have the effect of subtracting "1.") The result is 10 (hex).

Of course, if one had to do so much mental arithmetic, the system would not be workable. However, the use of the abacus can become a conditioned process.

It goes without saying that any equipment that can be used to add can also be used to multiply by repeated adds. However, knowing the hexadecimal multiplication table will reduce the need for repetition at the same digit location.

K.C. Toh is regional marketing manager for the Computer Systems Division of the Borneo Co. in Kuala Lumpur, Malaysia.

## Reader Commentary

are only two left. So the operator moves an upper band bead down and, at the same time, two lower band beads down.

If he wants to add "A" to

"carry," but this time, to the next digit. After this, he would move one bead up from the next digit (which would be the equivalent of adding "E") and then move

## Hard copy made easy.

With the help of a high-speed microprocessor, Hewlett-Packard combines exceptional performance and convenience in a new low-cost printer and printing terminal.

The HP 2631A printer and HP 2635A printing terminal with alphanumeric keyboard are the first members of a new Hewlett-Packard family of hard copy terminals.

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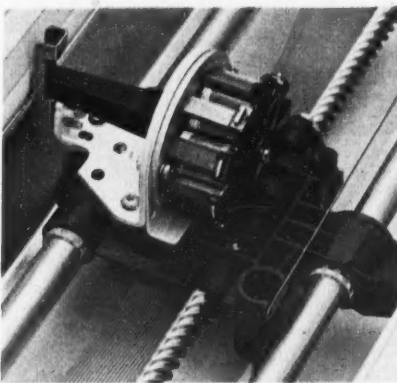
**Bi-directional printing increases throughput.** Both printers zip along at 180 cps in both directions, depending on your line layout. The microprocessor chooses the quickest path, and increases the speed even more by suppressing leading and trailing blanks.

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**Three ways to print.** The Character Compress/Expand Modes let you print more data on a page and emphasize points with headlines and titles. You can get as many as 132 characters on an 8-inch line, or 227 on a 14-inch line.

**High-quality print, with six copy resolution.** A 7 x 9 dot matrix (versus the usual 7 x 7) gives you clear, crisp printouts, right down to the sixth copy and meets the 128-character USASCII standard. And the extra two dot rows allow true underlining and descenders without character blurring.

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## Be on the Lookout

# DP Criminal at Large: End-Around Carrie

By Frederick T. Theobald Jr.  
Special to CW

As you probably realize, it is necessary for all of us in the DP industry to be always on guard against those clever but unscrupulous people who practice computer crime. All data scientists who are honest folk must stick together and concertedly oppose those of us

who are egregiously flagitious.

The security and well-being of every computer system in this country is currently imperiled by the machinations of one of these criminals. At large is one of the most cunning and ruthless data criminals since the inventor of the abacus.

You may have heard of this criminal by her real name, which is Caroline Enden. But more likely you

when End-Around Carrie initiated her life of crime, but she certainly began quite young. She graduated

## Reader Commentary

know her by her favorite at the tender age of 18 and soon thereafter began practicing a form of

It is not known exactly

prostitution.

She wrote RPG programs at a Honeywell installation in Shamoken. Her perversions were appalling. She coded statistical analysis routines in Snobol.

It is believed that Carrie has only once in her life held an honest job. She worked for a while at a hamburger joint in Cressen. During the period of her employment, the customers were wont to complain of the paucity of meat in the sandwiches.

One of the firm's auditors demanded that the manager conduct a parody check. The sharp-eyed manager soon discovered the cause of the problem: Add-Around Carrie was taking a byte of each customer's Big Macro.

The manager reported this to the owner, and it wasn't long before Carrie was DUMPed.

### Whereabouts Unknown

What happened to Carrie after she left Cressen, no one knows for sure. The authorities suspect her of all kinds of larceny, but so far they have no hard proof. She is wanted for questioning in connection with many different offenses, which at last count numbered \*\*\*FLOATING POINT OVERFLOW\*\*\*.

When last heard of, Carrie was operating a swindle in which she sold outmoded and hopelessly obsolete software to DP managers at exorbitant prices. On a Monday in 1970, she approached a manager in New York, offering to sell him an Ansi-Cobol compiler.

The jerk paid five bucks for it. On Tuesday, the jerk discovered that the compiler was written in Zippy-Quik source language. Obviously, he needed a Zippy-Quik compiler before he could use his Ansi-Cobol compiler.

(Continued on Page 36)

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Sealed proposals will be received by the City of Chicago until 11:00 A.M. CDST Monday, May 15th, 1978 for:

International Business Machines IBM 3155, Serial #10490 Frame 1 CPU-Central Processing Unit, Frame 2 PDU-Power Distribution Unit, Control Data Corporation CDC33155, Serial #0125 Two Meg Storage Memory System to be dismantled and removed by successful bidder.

International Business Machines Model Feature S20470 One Dynamic Address Translation (D.A.T.) Box currently on order from IBM by City of Chicago, Delivery October, 15, 1978.

If interested, contact Anthony Luzzi, Chief Storekeeper (312) 927-5393 - 5422 for invitation to b.d.



# DPers: Look Out for End-Around Carrie

(Continued from Page 35)

His staff was unable to help him because they had never heard of Zippy-Quik. And he couldn't get this second compiler from Carrie because he was unable to reach her. Her phone was INOP, and her address did not fall on a full-word boundary.

On Wednesday, the jerk was approached by an elderly gentleman who offered to trade a Zippy-Quik compiler for the jerk's limousine. The jerk's relief was profound, and the deal was consummated.

The elderly gent turned out to be End-Around Carrie in disguise. The jerk turned out to be L.E. Donnegan Jr. The Zippy-Quik compiler turned out to be written in Ansi-Cobol source language.

## Reader Commentary

By now you have probably guessed why I am personally so eager to put the finger on this rogue: I have been one her victims. Last year, I took over an installation where keypunching of transaction data had experienced serious schedule slippage. The system's master files were months in arrears, and I had to do something fast.

Carrie came to me in disguise, looking for work and bragging that she was the world's foremost expert in updating and posting. I hired her at once but, shortly after she started work, I caught her by surprise, without her disguise.

I recognized her immediately, hauled her up before a justice of the peace and charged her with cycle stealing. She then made good on her earlier rodomontade about posting. She posted bail with the SKIP bit set. That was the last I saw of her.

**Reward Offered**

I'm sure you can see why Carrie's audacity and cunning make her one of the most feared criminals now at large. It will come as no surprise to you that the authorities would dearly love to REWIND CARRIE WITH LOCK and throw away the storage key.

If you spot Carrie, you must notify the authorities immediately. As a reward for information leading to her arrest and conviction, IBM is offering a 360/45.

Optionally, the claimant of the reward may specify a different computer system of similar power. Like the Altair 8080.

Any information you may have on End-Around Carrie, her activities, or her present whereabouts should be mailed without delay to DataSnoop, Inc., 256 Channel St., Floating Point, N.J. 65536.

Only you can prevent computer crime.

## FLEXIBILITY IS THE KEY TO DISTRIBUTED PROCESSING.

Some people think that intelligence is the primary ingredient for success. Take it from one who has been around as printer, author, philosopher, statesman, scientist and inventor - flexibility is of equal importance. This is particularly true in distributed data processing where a small amount of manageable intelligence is made to go a long way.

Cummins Distributed Processing Systems can be configured as Key/disk Systems with up to 32 CRT/keystations. They also support remote data entry terminals. As KeyScan Multimedia Systems, they support MUR, OCR, punch card and OMR reader sorters. You won't find an alternative that offers more data entry flexibility.

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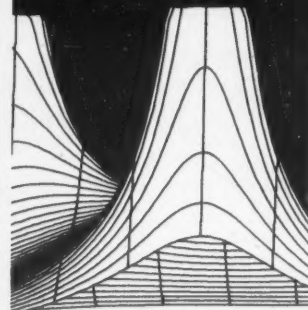
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MUNICH — Policies issued by Allianz Insurance Co., the largest European insurance company, protect 5.6 million households in West Germany alone — 25% of the population. Allianz also serves thousands of customers in France, Spain, Italy, Brazil, Saudi Arabia and the U.S.

An insurance claim is filed, on the average, every 15 seconds, making an extensive and efficient DP system a necessity for prompt service.

Allianz maintains corporate DP headquarters here and DP production centers in Munich, Stuttgart, Frankfurt, Cologne and Hamburg. All centers are equipped with IBM 370/158s; the teleprocessing network is controlled by Tcam. More than 900 terminals are installed throughout the system.

All systems, programs and jobs are developed and tested at the main DP center here, where 150 people are employed in all phases of application programming, hardware planning and installation, documentation, operations and job preparation.

The entire library from each branch production center, plus new programs and jobs developed in Munich, are stored on a library disk. Once a week, the la-

test updates are dumped to tapes and sent to the branch production centers.

### Direct Access Sought

Two years ago, new programs and updates to existing programs were being entered through a remote data center connected to the CPU by an IBM 2944 channel extension unit. More than 100 programmers used this facility, following conventional batch procedures for coding, card typ-

ing, card punching and job control preparation.

Since maintenance alone accounts for 50% to 60% of the programming effort, management realized it would be much more efficient if programmers could have direct access to the CPU through a terminal for program development, testing, updates and maintenance. Accordingly, Allianz set up a group composed of system programmers, instructors and application program-

mers to test leading time-sharing terminal systems. One of them was Roscoe from Applied Data Research, Inc.

"Because our CPU was already being utilized 80% to 100% by teleprocessing and batch jobs and because we could not expand our hardware, our greatest problem was the performance and CPU load of a terminal system for programming support. We found Roscoe best," according to Alex-  
(Continued on Page 40)

## 'Diadem' Service Aids Forecasts Of National Economies, Markets

EL SEGUNDO, Calif. — The Diadem economic forecasting service for investment, financial and marketing strategists has been added to Computer Sciences Corp.'s (CSC) Infonet remote computing network.

The service models the economies of selected nations, allowing for transborder trade flows, and such major industrial markets as the automotive, energy and chemical sectors, CSC said. Diadem uses these models to generate both quarterly and annual forecasts.

At the national level, users can

predict the effect of such changes as the introduction of new government policies, according to CSC. Diadem is also said to allow forecasting of demand, growth, prices and interest rates.

At the industry and market levels, Diadem users can predict production costs and the direction of their markets, evaluating the impact of new policies and conditions and deriving the relationship between their industry or markets and such economic factors as wage levels and material costs, the firm added.

At the company or product

level, Diadem is said to allow forecasting of sales volume and the costs of raw materials, labor and financing. It also assists in the planning of production, inventory and purchasing requirements, CSC noted.

Diadem addresses the economies of the U.S., Belgium, Canada, France, Italy, Japan, the Netherlands, the UK and West Germany. The package was developed in London by Economic Models, Ltd. (EML), a firm CSC recently acquired.

Diadem is available at various levels of service. Full service costs \$17,500 annually and includes EML's quarterly forecasts and interpretive reports, admission to relevant seminars and training services.

CSC is headquartered at 650 N. Sepulveda Blvd., El Segundo, Calif. 90245.

### Data Base Guide Keys on Business

PRINCETON, N.J. — "Data Base Design: The Service Analysis Approach," recently published by Performance Development Corp. (PDC), outlines a structured methodology for researching the business requirements a data base system must satisfy.

Costing \$12 (\$5/each for additional copies), the report can be ordered from PDC, Building M, 1101 State Road, Princeton, N.J. 08540.

## Text-Processing Standard?

WASHINGTON, D.C. — Sanctioned by the American National Standards Institute, the X3J6 technical committee on text-processing language held its first meeting recently in Arizona.

The committee's task is to develop a language, based on the American Standard Code for Information Interchange (ASCII) standard (X3.4-1977), to manipulate sequences of text strings, according to the committee chairman, Charles D. Card of Univac.

The proposed standard will encompass the description, recording, recall transformation, searching, manipulation and display of text. The committee hopes to have a complete draft by late 1980 and an approved standard by early 1982.

Interested members of the academic, user and producer communities are invited to join the effort. Contributions of technical papers before

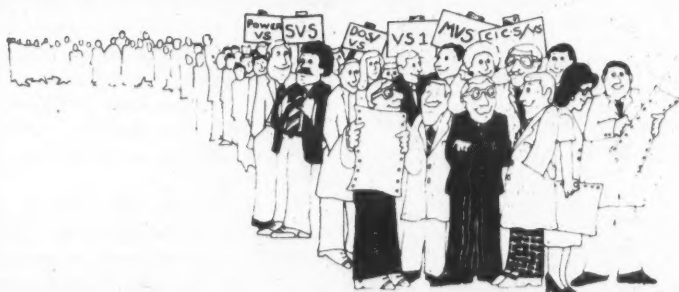
the next meeting — now scheduled for June 27-29 — will be welcomed, Card said.

Computer-based text processing overlaps with word processing and computer graphics. Word-processing equipment is expected to be interfaced to or use the proposed language. Interchange techniques with computer graphics are expected to emerge, although not within the scope of the standard, according to Card.

Human factors of the language will outweigh technical generality, he added. The standard will be described in terms that do not require a mathematical background beyond that expected of a typical American high school commercial course graduate, he claimed.

Technical contributions should be sent to the Standards Department of the Computer and Business Equipment Manufacturers Association, which will host the June meeting at 1828 L St., N.W., Washington, D.C. 20036.

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## Tape Management Improved With 'UCC One' Upgrade

DALLAS — Version 4 Level 4 of the UCC One tape management system software from University Computing Co. (UCC) is said to enhance the package's ability to protect data in IBM 360 and 370 environments.

Originally developed to improve the label checking of tapes provided by IBM, UCC One ensures that the correct input tapes are used and that valid tapes are not inadvertently used as output media, a spokeswoman explained.

The system builds a data base in order to track which tapes can be used as "scratch" tapes without depending on external paper labels on individual tape reels, she added.

The current release "greatly enhances the management control" portions of the system and also extends the reports the user can get from the data base, she said.

In addition to the generalized report writer which has been a part of UCC One from the beginning, Version 4

Level 4 allows users to create their own printouts to focus on situations not covered by the standard reports.

A flexible batch system is now available that allows updates of the data base from user sources normally outside the control of UCC One. Other significant facilities include Vsam catalog support and a correspondence routine that compares the tape management catalog with the OS/VS catalog, the spokeswoman noted.

An interface that allows tape verification and protection during OS Label Create/Destroy operations has also been added, and secondary file support has been extended. An expanded capability for certifying tape volumes and determining which need cleaning, is also available, she said.

The updated package costs \$12,500 or \$480/mo, but these figures are scheduled to increase in mid-May, UCC noted from 8303 Elmbrook, P.O. Box 47911, Dallas, Texas 75247.

## Tektronix 4051 Users Get Development, Pert Support

SUNNYVALE, Calif. — A program development and debugging package and program evaluation and review technique (Pert) software have been introduced by Leland C. Sheppard for use with the Tektronix, Inc. 4051 graphics system.

The Documenter-II development and debugging package is said to provide formatted listings and cross-references of 4051 programs on any of several output devices.

The Event Scheduling System (ESS) is useful for any organization with projects to schedule and deadlines to meet, the firm said. As is standard with Pert methodology, ESS employs the critical path method to determine opti-

mum scheduling of tasks.

ESS modules build and maintain a data base for a given project and generate charts and reports on any of several output devices.

Costs range from \$300 for a single copy of Documenter-II to \$1,500 for a large installation facilities license. ESS costs range from \$900 for a single copy to \$3,600. Included with both packages, are program source code and documentation on cassette, user instructions and the first year's maintenance.

Leland C. Sheppard is at Department W, P.O. Box 60051, Sunnyvale, Calif. 94086.

## Multiplexer Gains RDOS Link

IRVINE, Calif. — Educational Data Systems, Inc. (EDS) has developed a Data General Corp. RDOS-compatible software driver for its Model 310 Mighty Mux multiplexer when it is linked to a DG Nova or Eclipse.

The package will support 128 RS-232C or current-loop ports operating independently at standard rates between 110- and 9,600 bit/sec under DG's standard or mapped RDOS, according to EDS.

With the software in place, users can "greatly enhance" I/O throughput by utilizing economical direct memory access synchronous

and asynchronous serial line boards, expandable in eight-, 16- and 24-port increments to the maximum configuration, the vendor said.

EDS' software eliminates the "relatively heavy" RDOS character interrupt processing overhead, a spokesman claimed. This provides a "tremendous" increase in available processing power since the CPU is freed of all character-level I/O servicing, he added.

The RDOS driver is available free to all users of EDS' Model 310 Mighty Mux, he said from 1682 Langley Ave., Irvine, Calif. 92714.

## Univac Updates 'QLP-1100' For Gains in Applications

ROSEVILLE, Minn. — The applications potential of Univac's Query Language Processor (QLP-1100) was "markedly increased" recently with the introduction of Release 3, which includes procedural capabilities and a macro facility, according to a spokesman.

QLP operates in conjunction with the mainframe's 1100 series Data Management System (DMS 1100) and is available as part of the OS/1100 software, he noted.

The procedural language facility enables programming-oriented end users to perform complex analyses, manipulations or updates against the data base. Utilizing the block structured approach, the added IF ... THEN ... ELSE and DO loop commands for instance, support procedure logic control, the spokesman added.

### Data Manipulation

COMPUTER and PRESENT verbs are available to permit data manipulation and an OBTAIN command has been introduced to support relational retrieval of data within query proce-

dures, he said.

The option to use conversational query language commands in procedural contexts is also provided, the spokesman pointed out.

The macro facility in Release 3 enables key users to define complex query sequences or procedures which can later be invoked by other end users in simple application-oriented terms. As a result, users have the means of expressing their data base operations in terms with which they are familiar, he said.

### Simple English

The enhancements complement the conversational command language and report-writing capabilities provided in earlier releases of QLP 1100. Ad hoc data base inquiry and update requests can be expressed in the simple English of the conversational command language, the spokesman noted.

Nearly all data base reporting needs have been handled by the report writer modules, the spokesman said. On the other hand, the Release 3 features can handle data base applications not possible with the previous releases.

## Small Counties Gain Tax Help

DAYTON, Ohio — A property tax processing and billing package aimed at small municipalities or counties having less than 30,000 tax parcels has been introduced by NCR Corp.

The NCR 499 Billing System creates two master files — tax billing and tax rate — and analyzes the data stored in these files in order to generate bills, reports and notices.

The package was designed for use with an NCR 499 small DP system — comprised of a processor with 20K bytes of memory, three tape cassette units and a continuous forms handler — in contrast to the firm's recently announced more comprehensive Interactive Tax System that is based on its I-8200 and intended for towns and counties with up to 40,000 tax parcels [CW, April 17].

The NCR 499 Tax Billing System costs \$600 and is said to be compatible with other government-oriented applications for the 499, including appropriations accounting, payroll, utility billing and general ledger systems.

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## 'Wylbur' Updated

SAN FRANCISCO — Version 4.0 of the Wylbur text-editing/on-line program development system now available from On-Line Business Systems, Inc. reportedly supports local and remote IBM 3270-compatible terminals.

The software also includes enhanced network control and line error-handling capabilities that allow an installation to update the network dynamically. A user exit facility also simplifies implementation of installation-unique requirements, according to a spokesman.

System console support allows the operator to communicate with and use Wylbur, while improved tab support includes logical tabs for terminals without hardware tabs. Version 4.0 costs \$17,500 from 115 Sansome St., San Francisco, Calif. 94104.

## Package Supports On-Line System

(Continued from Page 37)

ander Metz, chief system programmer. "It is a system with a small CPU load, simple language, a good data set organization and data security."

"During our SVS test evaluation period, we found Roscoe's overhead was less than 1% per terminal while the other system we evaluated required up to 4.5% per terminal," he recalled.

At Allianz headquarters, 110 users now have access to Ros-

coe through 45 terminals for systems and application programming, job preparation, information retrieval, term and project planning and monitoring, as well as documentation.

We have even convinced our life insurance subsidiary to use Roscoe, despite the fact that it was already using another terminal system — the same one we evaluated and rejected," Metz noted.

"With Roscoe, our program-

mers see the results of their efforts immediately," Metz said. "And they enjoy their work so much more that more work gets accomplished. After we installed Roscoe, we saw the number of jobs rise very quickly from 400 to 800 per day."

"We have prepared Rosprocs which prompt the user so a small change now requires only a very small effort. That means many more people can use the computer without special training or skills."

"Even without Rosprocs, Roscoe is simple to use because so much can be done through function keys on the terminal," Metz said.

"I don't believe there is any other system like Roscoe that can serve 45 terminals with such good response time. This has been very important to us because, if I give a terminal system to a user and he has to wait even 15 seconds, his mind wanders, he loses his train of thought and he doesn't work well."

"With Roscoe, the response time is so short delays are not noticeable," Metz explained.

Allianz has decided to install Roscoe at its five production centers. It will be used for faster job preparation and error correction.

"We also want to have Roscoe for our accounting system — to change, to insert, to correct. Up to now, we have had to insert changes manually; we want to do this with Roscoe," Metz said.

"We have no system to monitor everything our programmers do, but people, especially in our department, have said the programs we sent them were of better quality after installing Roscoe," he added.



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## Manufacturers Aided

COSTA MESA, Calif.—Designed to run on Data General Corp. Nova 3 minicomputers, Production Master from Applied Business Systems (ABS) is said to allow a manufacturer to maintain cost and material control of component items and finished goods whether they are standard, "semi-custom" or custom products.

Production Master is particularly suited to small- and medium-scale firms manufacturing "large ticket" items. It starts with order entry, during which operators at CRTs can interactively modify the standard bill of materials for a product in order to customize it to the customer's requirements.

After that, the system takes over

to produce all the documentation needed to get the order into and through production and released to the customer, with appropriate reports to the manufacturer's management to keep the system running smoothly, the spokesman said.

The minimal configuration needed to support Production Master is a 64K-byte Nova 3 with 10M bytes of disk storage, one CRT and one printer running single- and multiuser Extended Basic under mapped or unmapped RDOS.

The single-user license fee is \$5,500 or \$525/year. OEM and dealer one-time licenses for multiple CPU use are also available, ABS said from Suite B-6, 3303 Harbor Blvd., Costa Mesa, Calif. 92626.

## DOS/VS Job Streams Built By Enhanced 'Flee-Flim'

COLUMBUS, Ohio — An enhanced release of a replacement system for IBM's DOS/VS linkage editor and library maintenance functions, Flee-Flim Version 5 from Goal Systems Corp. is said to be more flexible and more efficient than earlier releases.

An added major component called GSERV is primarily a jobstream generator that allows 20-level nesting of procedures, unlimited JCL substitution and spooler independence; it can be used as a powerful procedure library facility, a spokesman claimed.

The entire set of Flim source statement library update commands can be used to make temporary changes to a GSERV procedure or permanent

changes to the DOS/VS procedure library, he said, in addition to its normal updating of the source statement library.

The library member rename feature has been extended to allow whole families of modules to be renamed and the names restructured, the spokesman added.

The linkage editor replacement (Flee) has been enhanced to produce a more meaningful linkage-edit map, he said, noting that all addresses are now shown in both absolute and partition-relative values.

The multiple CPU optional feature of the package, which allows sharing of system-resident and private libraries between real or virtual machines, has been extended to allow any mixture of shared or nonshared libraries.

The package is available for \$65/mo or \$702 on an annual lease. Goal can be reached through P.O. 29481, Columbus, Ohio 43229.

## Reports Added To 'DOS Jars'

McLEAN, Va. — Johnson Systems, Inc. has extended the standard reports provided with its DOS Job Accounting Report System (DOS Jars) so users now have 36 instead of 27 formats that can be generated by name, a spokesman noted.

The "working set" of reports are grouped by functions ranging from financial management to resource planning and including performance evaluation, throughput analysis, configuration analysis and program/programmer monitoring, he said.

Running under either DOS or DOS/VS, DOS Jars cost \$4,000 or \$240/mo. A lease/purchase plan is also available, the company noted from 8400 Westpark Drive, McLean, Va. 22101.



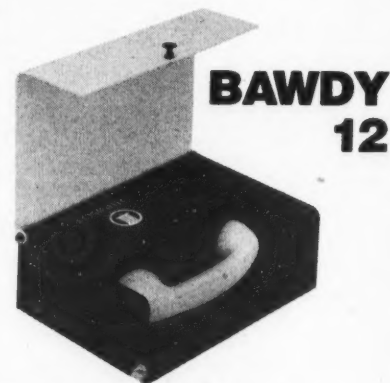
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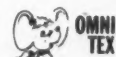
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# Through Intelligent Nodes Packet Nets Give Terminal Independence

By Jeff Winters  
Special to CW

One of the main advantages of a packet network that provides terminal-to-computer and computer-to-terminal communications is terminal independence. The network must support all types of low- to medium-speed terminals. The same criterion holds for the other end of the circuit: The network should be able to talk to any type of computer (host). In effect, the user should be able to use any kind of terminal to communicate with any kind of host.

Tymnet provides terminal independence through the locally accessed intelligent nodes, where a minicomputer handles the terminal characteristics. The network consists of nearly 300 minicomputer nodes that are interconnected by leased synchronous communications lines ranging in speed from 2,400- to 9,600 bit/sec.

The minicomputer nodes fall into two categories: remote and bases (Tymcoms). Broadly speaking, the bases act as the interface between the hosts and the network, while the remotes double as the interface between the terminals and the network and as nodes in the network.

A user calling a remote types a character to identify the kind of terminal he is using. Most major terminals are supported.

The remote analyzes this character to determine the transmission rate, character set, carriage return delay time and other parameters. It then assigns two software routines to the line (port) on which the user is coming in: one for input and one for output (some terminals use a slower character rate for the keyboard than the printer). These routines handle all idiosyncrasies of the terminal, including conversion to and from Ascii if the terminal is non-Ascii. In this way, the network can easily accommodate new terminal types as they become available.

With the remote handling the direct communication with the terminal, the network is free to do what it does best: transmit data. After receiving the terminal identifier, the remote asks the user to log in, and the user enters a user name and password. The remote passes this information on to the network supervisor, which is a special node that monitors network topology, failures and load conditions and that establishes optimal paths for circuits.

The supervisor validates the user name and password against a master user directory

and then determines which host should be accessed.

When this is accomplished, the supervisor recedes to the background and host-user interaction begins. When the user leaves the network, the supervisor is informed and it can then reassign the freed-up facilities.

## Character's Route

The way this actually works is illustrated by tracing a data character's route through the network. For example, suppose the user's path is from the remote (Node A) to Node B and from Node B to the base (Tymcom) interfacing the host computer.

When the user strikes a terminal key, the terminal serializes the character and feeds it into an acoustic coupler. The coupler sends it over a telephone line to an asynchronous modem on the remote. The remote then reassembles the character and places it into the outgoing buffer assigned to the user and then assembles a packet (record) to be sent to Node B.

This packet contains a header, data from one or more buffers and two different checksums of the packet. Any packet can

contain data for several different users traveling from Node A to Node B.

This packet is then sent out on a synchronous line to Node B. Node B checksums the packet and sends an acknowledgment, if the data is correct, back to the remote. If there is any discrepancy, the packet is retransmitted. Node B disassembles the packet and distributes the incoming data, placing each user's characters in the appropriate outgoing buffer. Node B then assembles a packet to go to the base.

The base disassembles the packet and distributes the data, putting user's characters into the appropriate ports going into the host. Data coming from the host to the terminal follows the same procedure in the opposite direction.

The network and the hosts on the network need not be aware of the idiosyncrasies of the terminal, because the remote handles the translation of speed, full- or half-duplex characteristics, character set and delay times of the terminal.

Jeff Winters is a product support specialist with Tymnet, Inc., 10261 Bubb Road, Cupertino, Calif.

## Phone Pricing Has Cost U.S. \$32 Billion Since '70: CCMI

By Ronald A. Frank  
CW Staff

RAMSEY, N.J. — A telecommunications research firm here has charged that current telephone pricing policies have cost the U.S. economy almost \$32 billion in increased costs of goods and services since 1970.

The analysis of telephone pricing was done by the Center for Communications Management, Inc. (CCMI) to examine the relationship between business and residential rates for telephone service.

Business has traditionally paid more for telecommunications services because of the "value of service" concept based on the hypothesis that business can more readily absorb rate increases than the individual subscriber because of tax considerations.

But instead of absorbing the increased rates for voice and data facilities, business is passing along the increases to its customers in the form of higher prices for goods and services, the CCMI study concluded.

Since 1970, regulatory agencies and the phone companies have "tacitly agreed" that business should bear the primary burden of rate increases. This strategy has been moderately successful for the phone companies, the study pointed out, because the residential consumer "perceives that he has been protected from higher telephone bills."

Under the existing rate structure, each \$1 of rate increase applied to the "nonconsumer segment" eventually pushes up consumer prices by almost \$2.24, the study claimed. If telecommunications rate increases has been spread evenly between business and residential users, the economy would have been spared a \$32 billion increase since 1970, the study said.

The findings are part of a two-volume, 475-page report called *An Economic Impact Analysis of Telecommunications From 1970-1978*. It is available for \$3,500 from the Center for Communications Management, Inc., Box 324, Ramsey, N.J. 07446.

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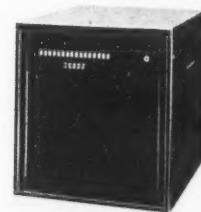


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Options: Auto speed detection, multi-drop



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## For Cyber 170, 70, 6000 Series

# CDC Beefs Up Support on Net OS Software

MINNEAPOLIS — Control Data Corp. has announced enhanced software features for the company's Network Operating System (NOS) and Network System/Batch Environment (NOS/BE) that support the CDC Cyber 170 series of large-scale systems as well as older Cyber 70 and 6000 series systems.

Communications capabilities of both operating systems have been expanded with the release of Intercom 5 for NOS/BE and Network Products for NOS. These now sup-

port a range of asynchronous, teletypewriter-compatible terminals at line speeds up to 9,600 bits/sec and Mode 4 protocol at 19.2 kbit/sec, CDC said.

Both operating systems also support Hasp multileaving workstations at line speeds up to 19.2 kbit/sec. The NOS Network Products are also said to support a variety of processing modes, including an interactive facility, remote batch and transaction processing and user-written terminal applications that can be tested

using a software stimulator.

The data security and privacy features of NOS have been expanded, the company said, and, through the addition of a private file type, controlled access to user passwords and full user validation of diagnostic software.

CDC said that a number of hardware features also have been added to NOS including support of CDC 677 and 679 magnetic tape subsystems with 6,250 bit/in. high-density data recording; and support for the full-tracking capability of CDC 844 disk

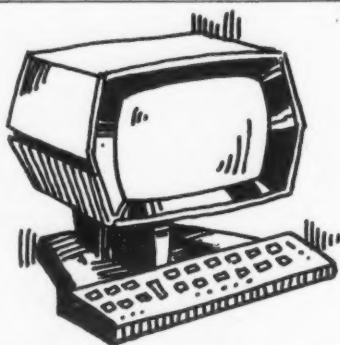
subsystems that can provide Cyber 170 users with improvements in data throughput performance of 5% to 30%.

Software products available under NOS and NOS/BE are PL/I, a Fortran interactive debug package, a terminal independent graphics subsystem and a concurrent data manager. A new text editor is also available under NOS, the firm noted.

These features of the NOS and NOS/BE operating systems are now available to new Cyber 170 system customers

with deliveries beginning in June and to existing system customers at that time, according to the firm.

The CDC software products are available for an initial payment plus a monthly fee or for a one-time charge. The Network Products option costs \$120 plus \$690/mo or \$27,600; Intercom 5 is priced at \$120 plus \$680/mo or \$27,320; and the data manager costs \$530 plus \$630/mo or \$25,730. Other software is priced similarly with complete information available from local CDC branches.



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## POS System for Small Retailers Links DEC Mini, NCR Terminal

COLUMBUS, Ohio — Point of Sale Business Systems, Inc. has developed a retail management system for the smaller retailer that interfaces the Digital Equipment Corp. PDP-11/03 minicomputer with the NCR Corp. Model 250 point-of-sale (POS) terminal for processing as well as automated data entry.

The PDP-11/03 has 32K words of memory, and the system includes two DEC RL01 disk drives with 5M bytes each of memory, one DEC VT52 CRT and one DEC LA180 line printer, a company spokesman said.

Sales transactions can be entered manually into the NCR 250 or automatically via an optional optical character recognition (OCR) reader. The system outputs information to create the OCR tickets, according to the firm. The system reportedly provides inventory control, sales analysis and a complete billing system.

### Peripherals Cuts T-Comm 7 Prices

NEW YORK — Peripherals Corp. has cut prices of the T-Comm 7 front-end processing and audio response system by 33%, the firm announced.

The pricing concept includes a six-month warranty which, in effect, affords new T-Comm 7 users the benefit of six months maintenance at no charge on any system ordered after April 10, Peripherals said.

The cost reduction "across the board" on all T-Comm products lowers the average price of a T-Comm 7 system to \$95,000 — down from the original \$140,000 figure. T-Comm 7s will now range from \$60,000 for a basic system to approximately \$147,000 for the most sophisticated model.

Peripherals Corp. is at 75 Orville Drive, Bohemia, N.Y. 11716.

Main program options are said to include sales analysis, on-hand and dollar value report, on-order report, minimum stocking level report, salesperson productivity report, type-of-sale report, customer billing statement and general ledger interface.

Other software packages available, the firm said, include general accounting ap-

plications and custom applications such as a gasoline and fuel oil billing system, a tennis club billing system and construction payroll.

Base price for one application system, including hardware, is \$40,000. Point of Sale Business Systems, Inc. can be reached through P.O. Box 20064, Columbus, Ohio 43220.

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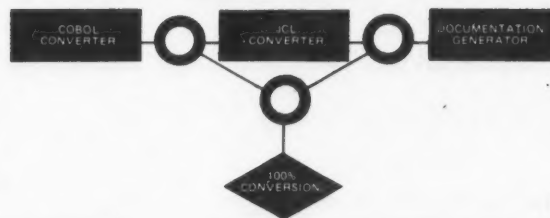
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# PIX-II Software Gives Remote Device Priority

LARGO, Fla. — Paradyne Corp. has announced a software enhancement to its PIX-II virtual data link that reportedly allows users to assign priority access parameters to remote devices in mixed interactive and remote job entry configurations.

The software allows the user to enter simple control words, via a remote console, that group interactive devices such as IBM 3270-type CRT ter-

nals into a high-priority subset and to similarly group batch-type devices, such as printers, card readers and tape systems, into a lower priority subset, a spokesman explained.

All these devices are supported on a single physical link for reduced telecommunications line costs. Since all data communications functions, including the prioritizing capability, are handled by

the PIX-II system itself, there is no teleprocessing software overhead on the mainframe, the spokesman noted.

PIX-II is a minicomputer-based data communications system that allows IBM 360 and 370 users to link multiple remote devices to a central host over a single communications line and to implement Synchronous Data Link Control protocol without teleprocessing software on the

mainframe. The system consists of a Local Control Unit (LCU), which attaches to the byte multiplexer channel of the host, and Remote Control Units (RCU) at dispersed sites, which can support multiple IBM and/or Paradyne devices such as interactive CRT terminals, printers, card readers and tape drives.

The software enhancement will be released to PIX-II users in September. Its price will de-

pend on the type and number of attachments.

LCU pricing begins at \$475/mo on a five-year lease, which includes a 4,800 bit/sec modem and maintenance. RCU prices begin at \$390/mo, also with a 4,800 bit/sec modem and maintenance.

Paradyne is at 8550 Ulmerton Road, Largo, Fla. 33541.

## CRT Compatible With DEC VT-52

PENSAUKEN, N.J. — Datamedia Corp has announced an alphanumeric CRT it said is compatible with the Digital Equipment Corp. VT-52.

The Elite 3052A offers formatting capability, eight levels of screen enhancements and a detached keyboard, according to a spokesman.

The unit is a buffered VT-52-compatible terminal with a single-page CRT memory that displays 1,920 alphanumeric characters in a 24-line by 80-character format. It offers a series of features for VT-52 users, according to Datamedia, that include:

- A range of operating modes — on-line, printer controller, hold screen, autocopy, format, format modified and transparent — to meet a range of applications requirements.
- Host control of the block transmit function in local or remote environments.
- Switch-selectable EIA or 20mA current-loop interfaces.
- Buffered support of host-to-printer data transfers.
- Ten user function keys for access to programs, formats, etc.
- Eight-level video, which required no memory address space.
- Fifteen transmission rates up to 9,600 bit/sec, selectable from keyboard.

The terminal, priced at \$1,700, reportedly offers operating features that require no programming for interactive applications, data entry, information retrieval or any related data communications requirement.

Datamedia also announced a price reduction on its earlier 3025A CRT. The earlier CRT now costs \$1,700.

Datamedia is at 7300 N. Crescent Blvd., Pennsauken, N.J. 08110.

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# Commercial Banks, S&L Share Kansas EFT Net

TOPEKA, Kan. — A group of seven commercial banks in Kansas has teamed up with the state's largest savings and loan (S&L) association to share an electronic funds transfer (EFT) system that supports point-of-sale (POS) banking transactions through a central switching center here.

More than 40,000 banking customers in four cities in the state currently have access to the network.

The two systems in the EFT network are the Zip Card System and the Moneymatic System. The Zip Card System was developed by Merchants National Bank and the Moneymatic System is operated by Capitol Federal Savings and Loan Association, both here in Topeka.

National Sharedata, the Western Union Teleprocessing, Inc. division which manages the DP operations of Merchants National Bank, designed and implemented the Zip Card System for the bank.

## First Such Interface

The EFT switching network is the first to be interfaced in this fashion, tying in the computer facility of a commercial bank with the computer facility of an S&L and accommodating POS banking transactions, according to a spokesman.

The switching network links National Sharedata's IBM 370/145 with Capitol Federal's IBM 370/138. National Sharedata's Topeka computer

center ties in with 16 Diebold, Inc. Model 610 automatic teller machine (ATM) terminals located in Topeka, Emporia, Lawrence and Manhattan.

Capitol Federal's Moneymatic computer system ties in with 37 IBM 3608 POS terminals located in various supermarkets in the state. These remote terminals are connected to Capitol Federal's facility by Western Union communications lines.

The Zip Card System, operational virtually around the clock, also permits banking customers to conduct banking transactions at unmanned "Zip machines" located in bank lobbies and other sites away from their

banks, including three major universities.

"With the seven banks sharing the network now, there are more than 40,000 accounts representing nearly 70,000 Zip cards in the hands of customers who can use either Zip machines or moneymatic terminals," according to Oliver H. Hughes, chairman of the board and chief executive officer of Merchants National Bank.

To use the Zip system, customers are provided with a plastic Zip card with embossed lettering showing the customer's name, cardholder number and name of the bank. Insertion of the card activates the ATM so customers can make deposits or withdrawals, transfer

funds, make loan payments, request their account balances or leave messages for the bank concerning their accounts.

"For security, a personal identification number [PIN] has been assigned to each customer and is known only to the customer," according to Steve Michell, vice-president of National Sharedata and manager of the Topeka computer facility for Merchants National. "It takes both the plastic card and the punching in of the PIN to complete a transaction."

## IDS Expands Minitech Line With Tester of EIA Cables

PROVIDENCE, R.I. — International Data Sciences, Inc. (IDS) has expanded its Series 8500 minitech modules with the Model 8580 EIA cable tester.

The Model 8580 is a portable EIA cable tester that indicates opens, shorts and miswired conductors in connectorized cables up to 50 feet, IDS said. An EIA 25 conductor cable is tested by coupling both ends to rear-panel connectors and rotating a front-panel switch through each of its 25 positions while pressing the "Cable Test" momentary switch.

Four rear-panel connectors allow the 8580 to test cables with either male or female connectors at either end.

Faulty conductors are indicated at the front panel by three red LEDs that light for each of the different fault conditions; a buzzer sounds an alarm. The 8580 lights a green LED when the cable conductor matching the current switch position is in good condition.

The unit is housed in a desktop aluminum case, sized for use both in the field and in the technical control center, the spokesman said. It is powered by a long-life dry cell or by an optional ac adapter/charger unit and Nicad batteries, the firm noted.

The Model 8580 costs \$395, IDS said from 100 Nashua St., Providence, R.I. 02904.

## PTS-100 Gains Impact Printer

NORWOOD, Mass. — Raytheon Data Systems, Co. has introduced a 45 char./sec printer for use with its PTS-100 line of programmable terminal systems.

The Model 3408 is a microprocessor-controlled impact printer designed for use in applications requiring typewriter-like output quality. It features a servo-controlled daisy wheel-type font — either Courier or Pica — which produces "sharp fully formed" characters on one- to six-part forms, the company claimed.

In addition, the Model 3408 features switch-selectable form feed in increments from one line to 14 in., a full Ascii character set and a 132 char./line by 6 line/in. format.

The Model 3408 is supported by Raytheon Data Systems' PTS-100 communications-oriented processor, which can support up to 32 CRT terminals and up to 24 low-speed interfaces, a spokesman said.

The 3408 prints a predetermined parity error character in place of a character received with parity error.

The Model 3408, available for immediate delivery, is priced at \$6,555 and rents for \$191/mo and \$176/mo on one- and two-year lease/maintenance contracts respectively. Raytheon is at 1415 Boston-Providence Tnpk., Norwood, Mass. 02062.

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# Univac Adds CPU, Data Entry System

## • 90/40 Makes Formal Debut

By Frank Vaughan  
CW Staff

BLUE BELL, Pa. — Univac has formally announced its medium-scale 90/40, which fills part of the gap in the mainframe's 90 series and provides an upgrade path for users of the older 9000 series CPUs. The system had been described to more than 400 members of the American Univac Users Association at a recent meeting [CW, April 17].

The 90/40 extends the range of the present 90/25 and 90/30, a spokesman said, noting that the 90/40's 500 nsec cycle time (for each 2-byte half word) and a different instruction access method give the system an improvement of approximately 30% over the 90/30's processor speed.

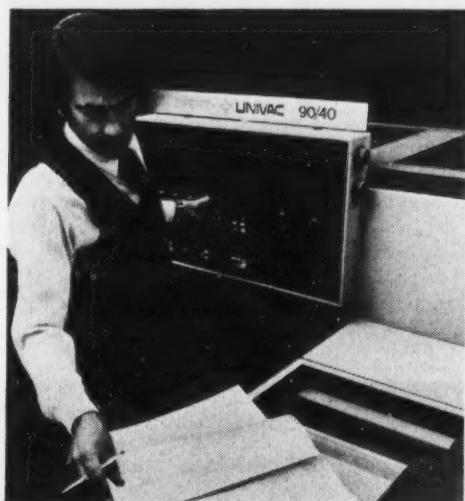
The disk-oriented system's processor is under microprogram control and is organized with an 8-bit byte and 2 byte/fetch. The CPU has 16 registers for program functions, 16 for supervisor functions and four for floating-point arithmetic.

The 148-instruction set includes 44 floating-point instructions, the spokesman said.

The system comes with 512K bytes of MOS semiconductor memory and can be expanded to 1 Mbyte in 128K-byte increments. The minimum disk storage is 200 million bytes on two drives of the firm's 8430 disk subsystem.

Disk storage capacity can be increased to a maximum of more than 3 billion bytes. The 8430 drives are field-expandable to the 200 million-byte Model 8433 drive units, the spokesman claimed, pointing out that the 90/40 also supports dual-access capability for 8430 and 8433 disks.

(Continued on Page 53)



The 90/40 (above) is the largest Univac system that uses the OS/3 operating system. The 512K-byte CPU can be expanded to 1M byte in 128K-byte increments. The UDS 2000 (below) is a key-to-diskette system that can be used in a distributed data entry environment.



## • UDS 2000 Joins Lineup

By Howard A. Karten  
CW Staff

BLUE BELL, Pa. — A user-programmable, microprocessor-controlled key-to-diskette system aimed particularly at distributed data entry users has been introduced by Univac.

The Universal Distributed System 2000 (UDS 2000) is intended for use mainly in distributed or decentralized DP and is equipped with an Advanced Micro Devices, Inc. 2901 microprocessor containing 32K bytes of memory.

The memory can be expanded to 64K bytes in 8K-byte increments and gives the system the ability to use a subset of Cobol for some simple programs, according to a spokesman.

Three communications protocols — binary synchronous, Univac's Uniscope 100 terminal line protocol and Univac Data Link Control (UDLC) — give the system the ability to be used alone or as a remote entry or communications terminal, the spokesman noted.

The basic UDS 2000 consists of a master workstation with 32K bytes of memory, a 9-in. dot matrix display CRT with a 512-char. display, a keyboard and a floppy disk drive. Optional attachments include the previously announced Univac 0786 character printer and the Univac 0781 line printer.

Two optional I/O devices announced with the system are the Model 0875 9-track tape drive, available in 800 bit./in NRZI or 1,600 bit/in. phase-encoded versions, and the Model 8421 free-standing diskette drive.

The basic system can be expanded to a total of four workstations, a maximum of four drives (disk or tape, in any combination) and two optional printer subsystems, according to the spokesman.

### System Software

Several software offerings are available with the UDS 2000. An interactive program performs a dialogue with the user to determine the format used for data entry; this can then be saved for reuse, eliminating the need to enter it again. Each of the keystations can reportedly use a different format program, Univac said.

A limited subset of Cobol is also available, priced separately, and the Cobol compiler includes diagnostics used in program development, the company noted.

Other software reportedly includes reformatting programs, tape and diskette-to-diskette utilities, tape- or disk- to print utilities, a communications utility and a control

(Continued on Page 53)

## Add-On Fits IBM 30 Series

BEDFORD, Mass. — Cambridge Memories, Inc. has introduced add-on memory for IBM 30 series CPUs.

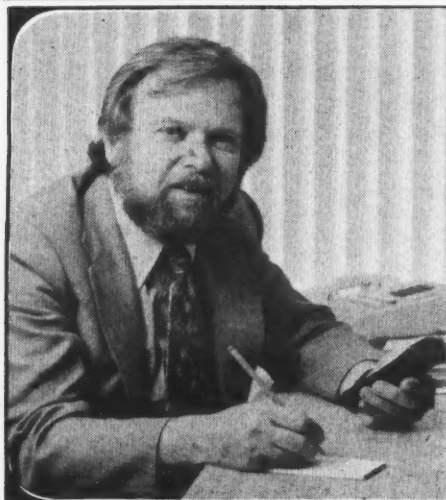
The Stor/3000 models 31, 32 and 33 are fully compatible with the IBM 3031, 3032 and 3033 respectively, a spokesman claimed, adding that the Stor/3000, is the same basic memory system Cambridge has been selling for the 370/158 and 370/168 CPUs.

The memory, based on 4K static MOS elements, is slaved to the IBM CPU, so its speed matches the needs of the 30 Series

CPU, he claimed. It can also use IBM's single-bit error-correction and double-bit error-detection logic, he added.

Stor/3000 comes in 2M-byte increments and will "probably" be available up to a 16M-byte maximum, the spokesman said, observing that the firm will sell each 2M-byte increment for "approximately \$170,000." Lease prices have not yet been established, he said.

Deliveries are expected in the third quarter of this year from the firm at 12 Crosby Drive, Bedford, Mass. 01730.



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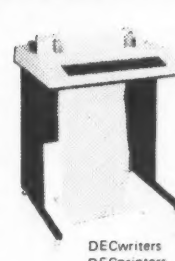
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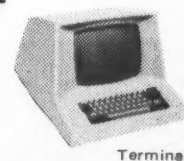


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LOS ANGELES — "Although our computer system remained in the same room over the past four years, the numerous hardware additions and system reconfigurations we undertook during that time cost us over \$80,000 in electricians' fees for the conventional, hard-wired power hookups we were using," Rodney Fragodt, manager of computer operations for William O'Neil & Co. here recalled. "The portable power center we now have would have eliminated nearly all of that expense."

William O'Neil is a research firm of investment advisors that publishes weekly analyses of stock market activity. A large-scale Burroughs Corp. B6700 is the heart of the firm's analytical and publishing operations.

"Last September we moved into our present facility — and because of our previous experience with high reconfiguration costs, we decided to provide our computer room with a moveable power system instead of using conventional hard-wired conduits," Fragodt explained.

The movable power system, a Data Processing Power (DPP) Model AD-125 Powermobile, provides a means of distributing power to the equipment through cables from a free-standing central unit about the size of a typical peripheral. Connected to utility power by a junction box under the floor, the unit includes a transformer to provide the various voltages needed.

"The Powermobile really made a difference in the ease of moving in to our new facility," Fragodt recalled. "When the floor was ready, we just rolled the unit in and connected the junction box, which took about an hour."

"The manufacturer had already prepared the various flexible cables to our specifications. All I had to do was place the hardware units where I wanted them, pull up two or three tiles at a time from the floor, throw the flexible cables underneath and connect them."

"If I had been running permanent conduit, I'd have had

half of the floor ripped up, with electricians all over the place making permanent connections, and my computer system would have been down three or four days longer," he added.

### Small Actual Cost

"The actual cost of the 125 KVa Powermobile — about \$15,000 — was roughly equal

to what a typical permanent-conduit installation (including one isolation transformer) in a facility this size would have cost in initial outlay," Fragodt estimated.

In this particular case, however, the need for a second isolation transformer to protect a sensitive peripheral from voltage transients would have boosted the cost of the hard-

wired installation well above that of the Powermobile.

"We use a sensitive microfilm graphics machine, the Information International, Inc. FR-80, to provide microfilm output of our stock market analysis charts, and this unit requires its own isolation transformer if it's used in the same system with noisy peripheral equipment such as a

line printer," Fragodt explained.

"If we'd used the hard-wired approach, this would have meant buying a \$5,000 isolation transformer for the FR-80 in addition to the one needed for the system as a whole."

"Using the movable power system approach, there's no need for that separate trans-

(Continued on Page 51)

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## RAM Fits Criterion CPUs

COSTA MESA, Calif. — The Ram-Stor 8000, a random-access memory (RAM) Module designed to be interchangeable with memory modules for NCR Corp. Criterion CPUs, has been introduced by the Computer Enhancement Corp.

The module is both hardware- and software-compatible with the Criterion CPUs, according to Computer Enhancement, which also claimed it is in compliance with "NCR's policies regarding foreign attachments."

However, an NCR spokesman, said "we don't know what [Computer Enhancement]

means by 'NCR's policies regarding foreign attachments.' Like other vendors, we can assume no responsibility for what happens if foreign attachments are made to our Criterion systems."

The Ram-Stor's hardware and software compatibility with Criterion models 8450 through 8570 is achieved by using 4K-bit chips; compatibility with the larger 8580 and 8590 models is achieved using 16K-bit chips, a spokesman said.

Prices for the modules start at \$7,000 from the firm at 3189-E Airway Ave., Costa Mesa, Calif. 92626.

## Hard-Wire Fees Saved

(Continued from Page 50)  
former. Every piece of gear in the computer room, including that FR-80, is running off the Powermobile unit — with no noise problems."

### \$80,000 Lost

When Dinesh Patel, vice-president, and Fragodt first approached top management about the savings a movable power system could provide, the initial reaction was one of disbelief.

"I think financial executives often can't see the direct advantages of a unit like this," Fragodt pointed out, "because they don't see the future growth that's coming and all that goes on in the course of two or three years with equipment moving in and out. So much of this cost is just 'absorbed' — and it's not any big number that sits in an account book and jumps out at you."

"Fortunately," Fragodt said, "I had kept good records of all of the electrical contractors' expenses involved in system expansions and reconfigurations during the four years we were located in the Tishman building in Westwood, Calif."

"Initially we installed a B5500 system that we had been using at another Los Angeles location. Once that was in, we decided to add a minicomputer to augment our capabilities. Then we decided to upgrade to a B6700, and the mini was pulled out."

"For six months we ran the 5500 and B6700 in parallel and then pulled out the B5500. Then, finally, we reconfigured the B6700 to expand it and make better use of our space."

### Every Change Costs

"Every one of these changes required electricians to rip out and reinstall permanent conduit — and the total four-year expense came to over \$80,000."

"If we'd had a portable power center rather than using permanent conduit during those moves, the savings would have been astronomical. To add insult to injury, when we left these locations we had to pay to have the permanent conduit ripped out," he continued.

Because of the vast quantity of stock market data which must be gathered, analyzed, charted and published for subscribers on tight weekly deadlines, O'Neil could not afford to have its system down longer than absolutely necessary — even while moving.

"So when we moved last September," he said, "it had to be done on a very tight schedule. If we'd gone the permanent-conduit route, the three or four days we'd have lost while the electricians were laying the cable would probably have cost us several thousand dollars in processing time at a backup site."

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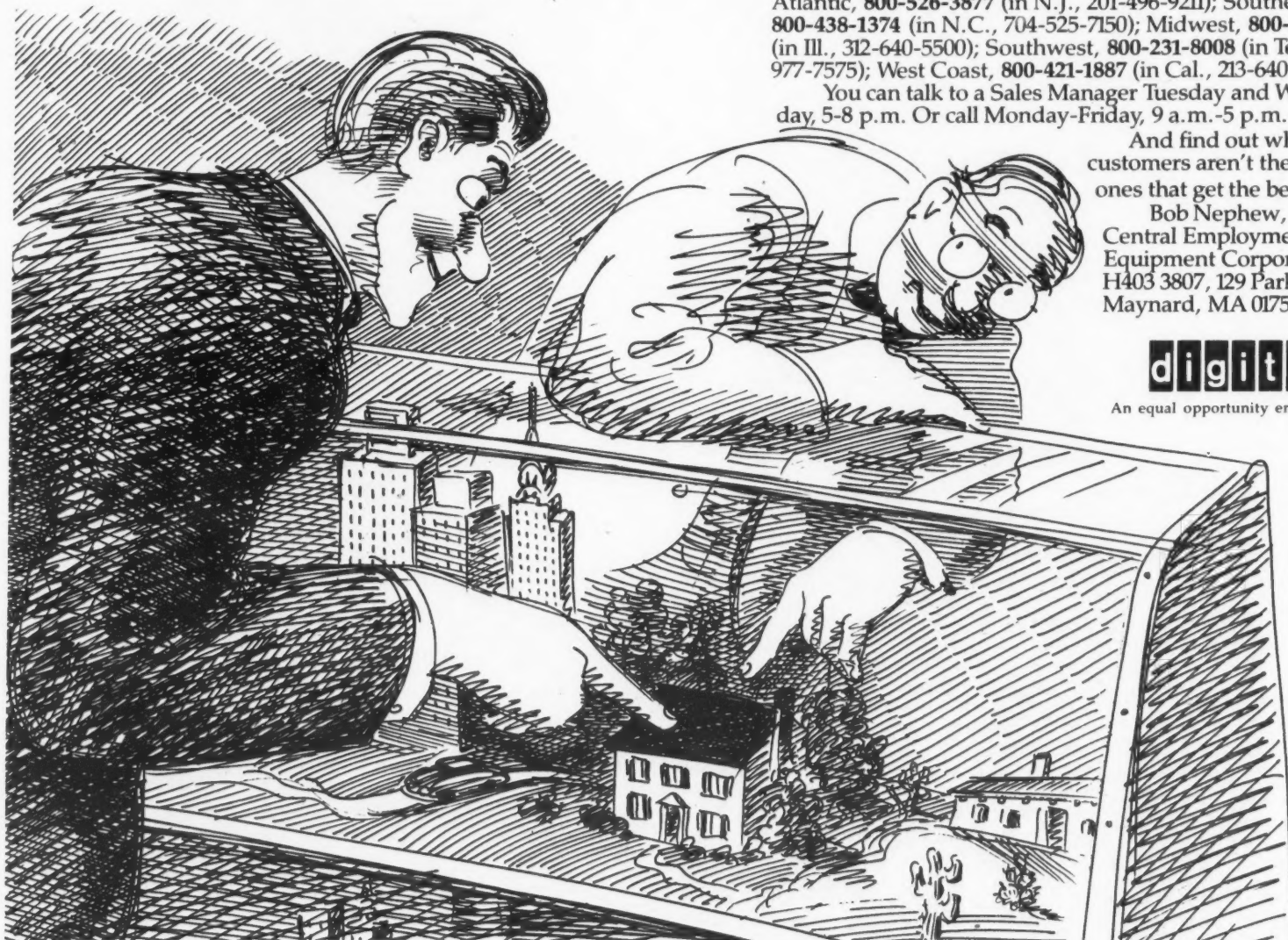
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# Image Processor Does Arithmetic

SUNNYVALE, Calif. — Stanford Technology Corp. has announced an image-processing system capable of performing four arithmetic operations and a range of Boolean operations on digitized graphic data. The Model 70 can interface with most of the minis now being marketed, according to the company.

The system can perform arithmetic operations at a rate of 10 million/sec, the company said, and is compatible

with National Television Standard Code (NTSC) formats on both input and output. In addition, the Model 70 has three pipeline processing channels, one for each of the primary colors, which are selectively fed by any or all refresh memory channels, the firm explained.

Image-processing computers operate on pictures that have been converted to digital format, the firm said. This allows digital computers to process the

data in various ways; for example, blurred images (in digital form) can be manipulated so as to clarify them or before-and-after pictures can be mathematically compared. The process was originally developed for use in satellite transmission of data, a company spokesman added.

Other features of the Model 70 reportedly include a hardware histogram generator, display of graphic overlays and cursors in up to 32,000 colors, a maximum of 12 channels of image refresh memory and multiple independent CRT monitors. In addition, a programmable processor is used to control and direct a large variety of system operations and to provide internal access to the complete array of the system's operational modules, the spokesman said.

The company said it has also developed software which lets the user link the system and a host computer.

Model 70 prices range from \$30,000 to \$150,000, depending on capacity and options. Stanford Technology is located at 650 N. Mary Avenue, Sunnyvale, Calif. 94086.

## Line Compensators Bow

SAN DIEGO — A family of ac line compensators designed to attack the problem of low ac line voltages has been introduced by the California Instruments Co. here.

The LR series line compensators permit fully regulated output with input voltages ranging from 84 Vac to 132 Vac. They were designed to quickly recover to regulated output with an input line reduction up to 75% of nominal, the company said.

The units were developed for instrument rack mounting and come with cooling fan, circuit breaker and high/low voltage indicators. They are available in power ranges up to 5 kva and are capable of accepting input voltages of 115-, 208-, 220-, 230- and 240 Vac.

Prices range from \$995 to \$4,195. The company is at 5150 Convoy St., San Diego, Calif. 92111.

# Univac Key-to-Diskette System Bows

(Continued from Page 49)

program that runs the whole system and must be generated when the system's configuration is changed.

The master workstation has a 96-character keyboard with national character fonts available for the Scandinavian countries, France, Italy, Spain, the Netherlands, Germany and the UK; a 128-character set in Katakana (a Japanese character set) is also available. The keyboard itself can be supplied as a typewriter, a keypunch or a keypunch/adding machine, Univac said.

The system can reportedly interface to a CPU via the use of the Univac Direct Connection Module (DCM) to transmit data directly or can transmit from a diskette or magnetic tape subsystem. Transmission speeds are 2,000, 2,400, 4,800 or 9,600 bit/sec in half-duplex mode, over switched or non-

switched lines, the spokesman said.

The UDS 2000 does not require a raised floor or special environmental considerations, he said, and first deliveries are slated for August.

Purchase price for an entry-level UDS 2000 system, with 32K bytes of

memory and one keystation, is \$9,798, or \$208/mo for rental and maintenance on a 5-year lease. A version with three keystations and a 200 char./sec printer costs \$25,262 from the company at P.O. Box 500, Blue Bell, Pa. 19422.

## 90/40 Debut Now Official

(Continued from Page 49)

The 90/40 uses the same OS/3 operating system as the smaller models in the 90 series. OS/3 provides multiprogramming of up to seven jobs concurrently, I/O spooling, job scheduling and a data management system.

Other existing software products offered for the 90/40 include the Information Management System 90 (IMS 90), which permits on-line data entry; Data Base Management System 90

(DMS 90), which performs the typical data base functions; and Information Collection System 90 (ICS 90), which supplies a preformatted, fill-in-the-blanks approach to data input.

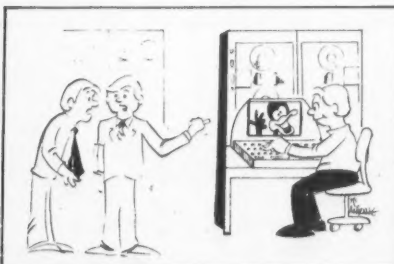
The 90/40 multiplexer channel will accommodate up to eight I/O subsystems and has a 99 kbyte/sec throughput rate. The two selector channels will also handle up to eight I/O subsystems per channel with a 1M byte/sec throughput rate for each channel, the firm said.

The communications adapter will handle 12 half- or 24 full-duplex lines with speeds of up to 56 kbit/sec.

Optional peripheral devices include 500-, 600- or 1,000 card/min readers; a diskette reader with speeds ranging to 1,500 record/min; 75- to 160 card/min punches; 300-, 500-, 750-, 900-, 1,400- or 2,000 line/min printers; and CRTs with 16 lines of 64 char./line.

A basic system with 512K bytes of main storage, disk control and a communications adapter sells for \$304,272 and rents for \$7,089/mo on a five-year lease with maintenance.

First deliveries are expected to begin next month, the firm said from P.O. Box 500, Blue Bell, Pa. 19422.



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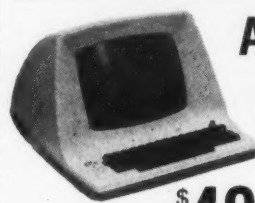
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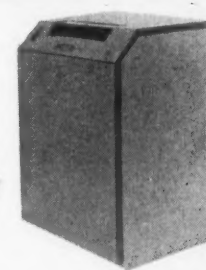


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Mohawk Data Sciences announces System 21/50, the latest member of the Series 21 family of distributed processing systems.

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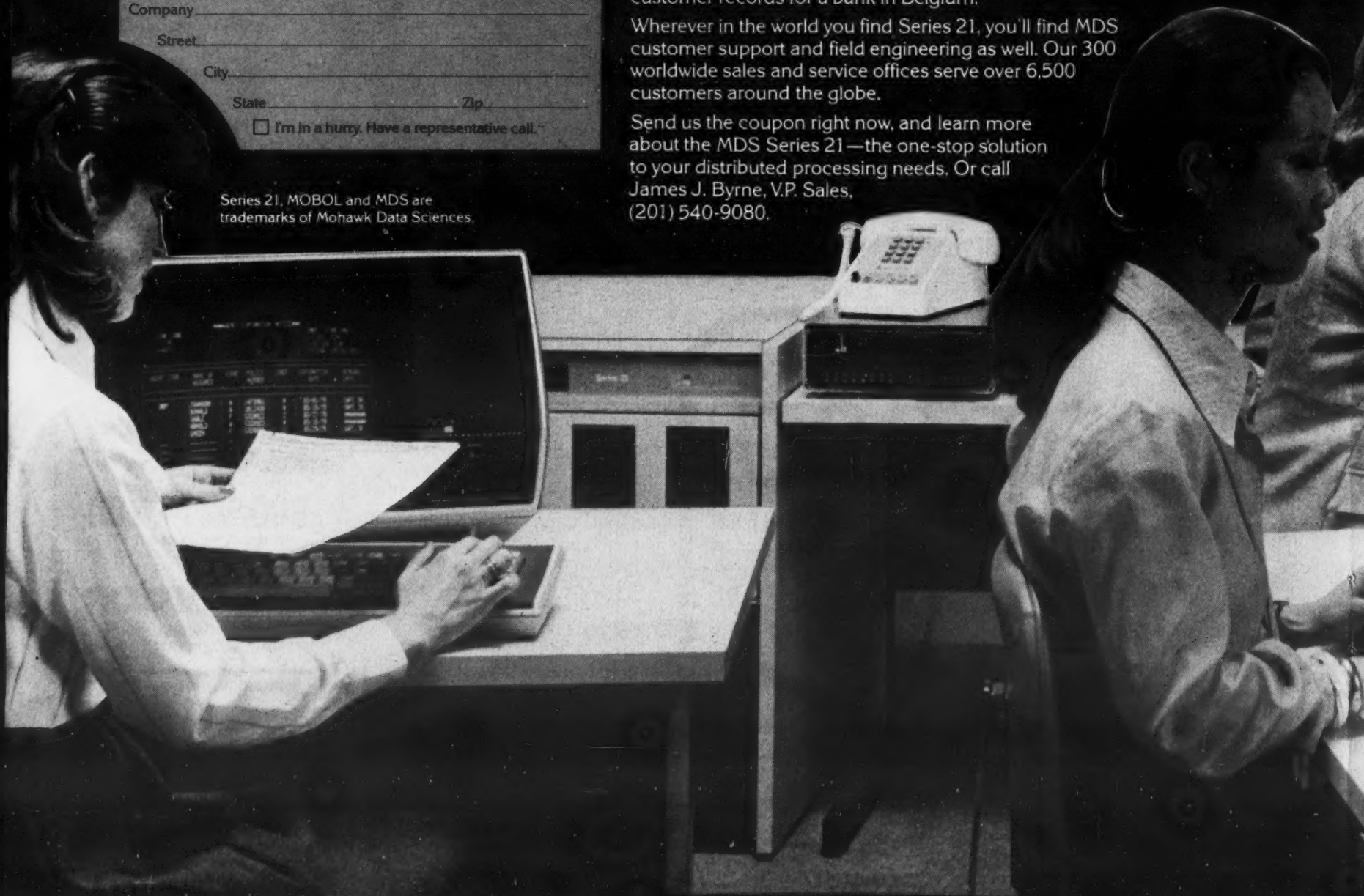
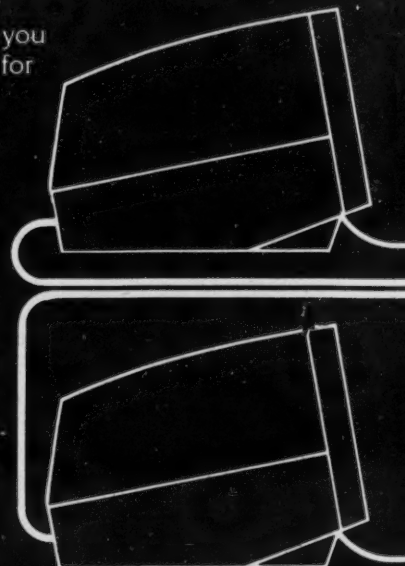
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Now, with three Series 21 systems to choose from, you can mix and match just the right amount of power for your dispersed locations. System 21/20 for easy conversion of source documents using the MDS Formatted Data Entry Software package. Next, the System 21/40 for local processing power in small offices. It uses our simple, yet powerful MOBOL (MOhawk Business-Oriented Language) compiler. And now, the new System 21/50 for more sophisticated applications requiring multi-programming, larger internal memory, and faster processing speeds. Every Series 21 system has built-in modularity—can easily be upgraded to accept additional memory and peripherals such as tape units, disk drives, and character or line printers. Best of all, Systems 21/20 and 21/40 can be expanded to the System 21/50.

Remember, with Series 21, you are buying proven capability. For example, Series 21 equipment is helping to control manufacturing costs for a plant in Utah, preparing budgets for a governmental agency in Virginia, handling medical records for a hospital in Hawaii, performing distributed information retrieval for a steel mill in Germany, and processing customer records for a bank in Belgium.

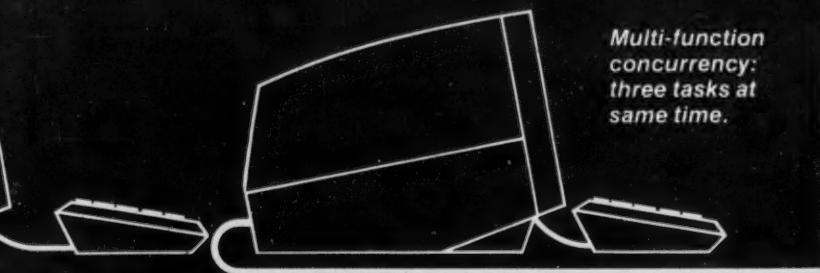
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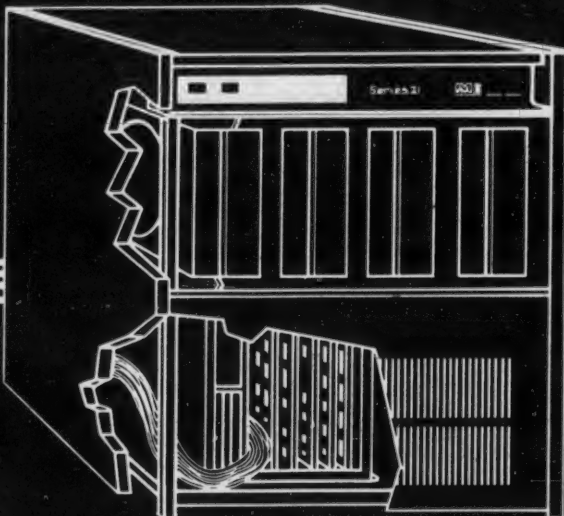




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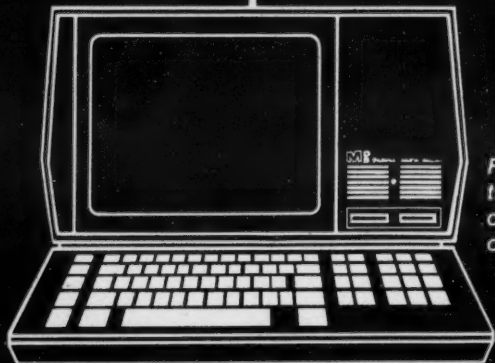
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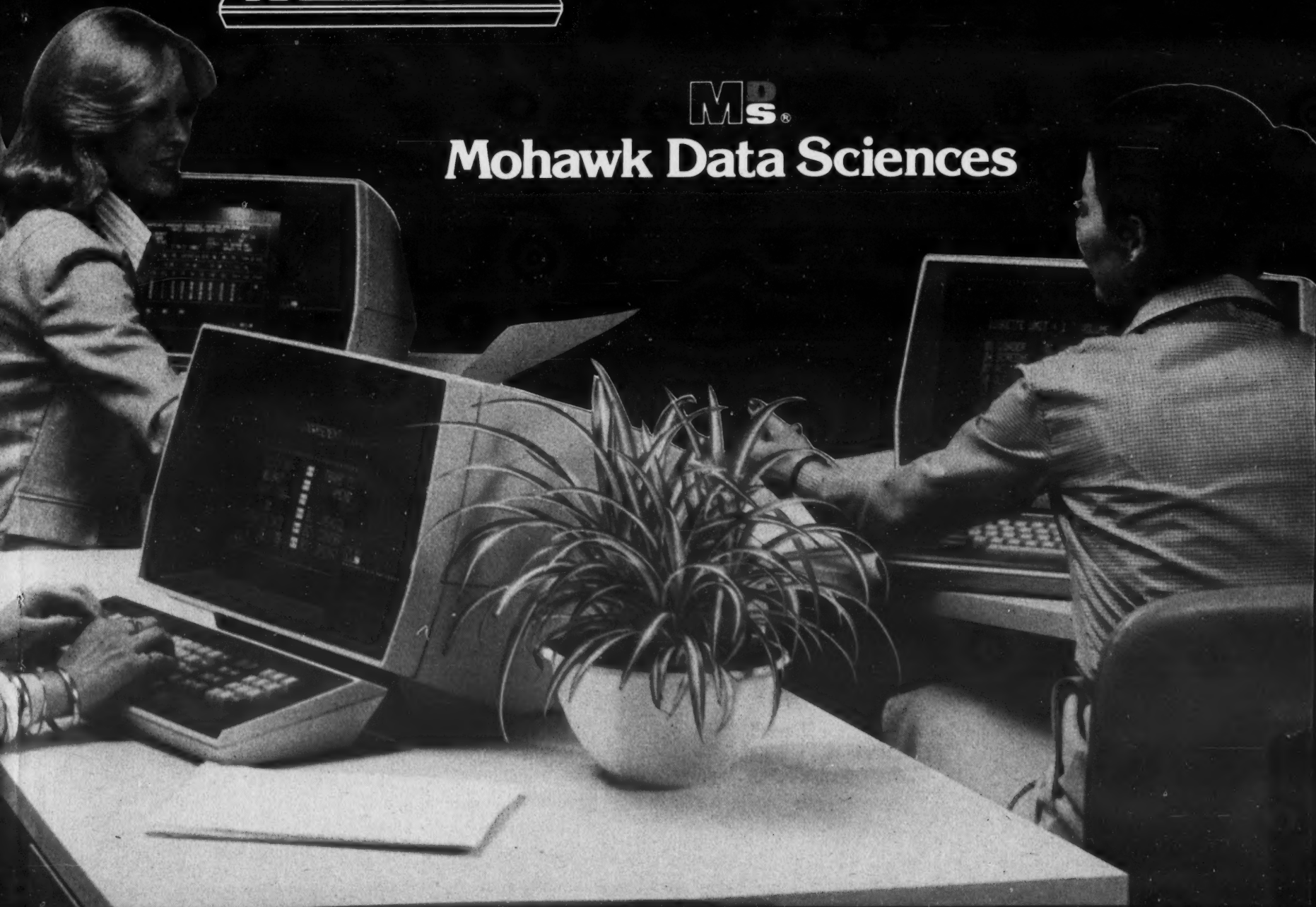


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## Mini Bits

### DEC RF-11/RS-11 Gets Memory Replacement

SANTA ANA, Calif. — A core memory replacement for the Digital Equipment Corp. RF-11/RS-11 fixed-head disk system can accommodate eight memory modules and hold .5M- to 2M bytes of storage, according to the product's developer, Standard Memories/Trendata.

Buscomm DS-11 interfaces to processor systems through a DEC Unibus interface and is software-transparent to all DEC operating systems and diagnostics that support RF-11/RS-11 disk systems, a Standard Memories spokesman said.

Features with the unit reportedly include on-line/off-line switch, built-in self testing, selectable transfer rates to one million word/sec, selectable block transfer mode and user-assignable configuration controls, which the company claims minimizes downtime.

A typical Buscomm DS-11 memory system incorporates a memory controller, memory modules, display card, power supply and chassis.

A .5M-byte unit costs \$15,790; a 1M-byte configuration, \$26,790; a 1.5M-byte configuration, \$37,790; and a 2M-byte configuration, \$48,790.

All the configurations and technical data are available from Standard Memories/Trendata at 3400 W. Segerstrom Ave., Santa Ana, Calif. 92704.

### RDOS Revision Supports Rolm Floppy Disk System

SANTA CLARA, Calif. — A recently introduced revision of Rolm Corp.'s Real-Time Disk Operating System (RDOS) supports the company's Model 3383 floppy disk system, according to company officials.

Revision 6.50 reportedly provides 11 enhancements to Rolm's previous RDOS features.

These enhancements include a redesign of the Fortran IV multitasking library to boost execution speed, the addition of macro commands to improve linkage to the outside when operating within files and added support for the asynchronous data communications multiplexer, a Rolm spokesman explained.

RDOS 6.50 is available free with the purchase of a Rolm Milspec computer system consisting of a Rolm processor with a 16K- to 32K core memory, real-time clock, terminal and a removable-medium storage unit, the spokesman said.

The product is available immediately on diskette, magnetic tape or magnetic disk cartridge. Rolm is located at 4900 Old Ironsides Drive, Santa Clara, Calif. 95050.

## NCC Slows Mini/Micro Show Has Few Unveilings

By Jeffrey Beeler  
CW Staff

PHILADELPHIA — Although still five weeks away, this year's National Computer Conference (NCC) cast a lengthening shadow over last week's Mini/Micro '78 exposition here and turned what otherwise might have proved a lively event into little more than a warm-up for "The Big Show" starting June 5.

Many of Mini/Micro's almost 100 exhibitors, especially the peripherals and memory suppliers, readily admitted they could have introduced major products here. But with NCC in the background, most vendors elected to keep secret projects under wraps a while longer and save major announcements for maximum impact in June.

Another factor that inhibited activity at Mini/Micro was a more familiar bugaboo — the weather. A day of haze and intermittent rain did for visitor attendance what the proximity of NCC did for vendor announcements.

After a relatively heartening turnout of 2,310 visitors during the first day of the three-day event, attendance declined noticeably during the second day, although no precise figures were immediately available. Furthermore, one of the show's administra-

tors held out little hope of dramatically higher attendance during the final day.

A source here blamed the modest turnout partly on the show's location. For the first time in years, Mini/Micro took place nearly 3,000 miles from its usual home in California.

The temporary move reportedly represented an attempt by organizers to prevent the show from becoming lost in the crowd of other conferences slated this year for the Anaheim, Calif., area, and they may have succeeded in their goal.

But in so doing, the organizers sacrificed much of the promotional muscle they might otherwise have enjoyed, and the attendance figures for the show reflect that fact, they conceded.

### Variety of Visitors

Although Mini/Micro '78 might not have exerted as much drawing power as its administrators had hoped, it still managed to attract visitors representing a wide spectrum of professional interests and backgrounds.

Some attendees, such as a physician wandering among the long rows of exhibitor booths, admitted they had no immediate plans to automate their operations and were

(Continued on Page 58)

## Canned vs. Custom Software: Novice Users' Quest Explored

By Jeffrey Beeler  
CW Staff

PHILADELPHIA — You are a corporate executive who has recently decided to outfit his firm with its first small business system. Not long after beginning the search for the right combination of hardware and software, you find yourself posing the same installation question that has vexed countless other first-time users for years: "What kind of applications software package should I get — off-the-shelf or customized?"

Two executives with firms that frequently deal with small systems novices addressed the canned-versus-customized-software issue during a seminar at the recent Mini/Micro '78 conference here.

Both Charles Muhle, director of marketing support at Basic/Four Corp. and David Brill, president of Brill Associates stopped short of explicitly endorsing one or the other type of package as the best solution for all small systems applications. User needs vary too much for one remedy to be universally applicable, they noted.

But the two speakers did outline some general software information and selection tips

they said could help increase users' awareness of the potential strengths — and weaknesses — they can expect with both types of program packages.

### Preferred Approach

Muhle predicted a growing preference among small systems users for canned applications packages. Although custom-written software has attracted many buyers during the years and will probably continue to do so for some time, most small businesses have neither the expertise nor the financial wherewithal to contract for such an alternative, he explained.

Muhle likened the selection of an applications package for a typical small business system to buying a new house. Instead of designing and building a dwelling tailored exactly to their domestic needs, most prospective homeowners elect to peruse the market until they find a model that strikes their fancy.

In most instances, they never find a home that perfectly satisfies their tastes and requirements. Instead, they make a few minor

(Continued on Page 60)

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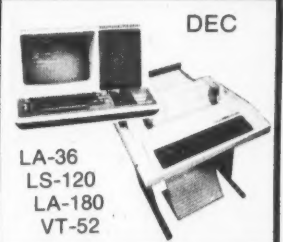
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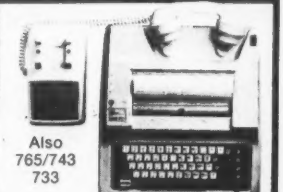
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DEC



## Overshadowed by June NCC, Mini/Micro Has Few Unveilings

(Continued from Page 57) sampling some of the most interesting displays simply to satisfy personal curiosity.

Most of the visitors, however, arrived at the show with a more specific objective in mind.

### Michigan Attendee

John Holtzman, director of Village Green Management Co., traveled all the way from Southfield, Mich., to evaluate hardware for a system he is considering installing to speed his firm's financial and accounting operations. Holtzman, a self-confessed computer novice whose company manages more than 6,000 apartments, said he hopes to buy a micro and "play with it awhile, then figure out how to adapt it to our company's needs."

George Steelman visited Mini/Micro '78 for two reasons. As manager of the technical staff at the Palm Beach County, Fla., DP department, Steelman came here to inspect peripherals he hopes to add to his organization's communications network, which currently supports 80 on-line terminals. As co-owner of Sky, Inc. — a small microcomputer OEM that primarily serves the hobbyist and small business market — he came to evaluate processors for possible addition to his firm's product line.

### 'Some Disappointment'

Steelman said he had met with considerable success in his first goal and had found several terminal models that could fit easily into the Palm Beach County communications network. As for the second objective, he admitted some disappointment, primarily because some of the microcomputer suppliers he had

hoped to meet never exhibited at the show.

Karen Rapkin, account executive with a New York City advertising agency, attended Mini/Micro '78 to gather background and marketing information for one of her firm's clients — Sharp Electronics Corp., which plans to enter the microcomputer business. Rapkin spent most of her time

here attending some of the show's 24 seminars, which she said provided helpful hints about how to enter the computer manufacturing field.

She also visited a number of the exhibitor booths to find out about hardware availability in the microcomputer business and to help formulate her client's emerging marketing strategy.

## Add-On Fits LSI-11

CRANBURY, N.J. — A 16K by 18 core add-on memory for users of Digital Equipment Corp.'s LSI-11, LSI-11/2 and PDP-11/03 is now available from Dataram Corp.

Claimed by its developer to be the largest LSI-11-compatible add-on currently available on the market, the DR-115 accesses in 425 nsec and cycles in 1.15 microsec, Dataram officials said.

Also available in an 8K by 18 configuration, the unit comes on a DEC quad board and operates with 5V and 12V, the spokesman added. DR-115's 18-bit word length reportedly allows either parity or nonparity operation.

In its 16K by 18 configuration, the product costs \$1,630; in its 8K by 18 configuration, \$1,325.

Dataram is located at Princeton-Hightstown Road, Cranbury, N.J. 08512.



## HP1000 Memory Gets Price Cut

CUPERTINO, Calif. — Hewlett-Packard Co. has announced a 38% decrease in the prices of semiconductor main memory for its 1000 series computers.

With the reductions, the cost of the company's memory has dropped from five cents to 3.1 cents per byte, according to Richard W. Anderson, general manager of HP's Data Systems Division.

The price cuts mean that a 128K-byte, 560-nsec memory board that once cost \$6,400 now sells for \$4,000, Anderson said.

The reductions will especially affect large memories like the 512K-byte unit for M-series computers, HP officials added. Previously priced at \$33,450, the M-series now costs \$21,750.

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## Mini Provides the Wind Yacht Club Sails Into Smooth Financial Waters

By Ann Dooley  
CW Staff

SAN FRANCISCO — A minicomputer system that is used to handle all the general ledger work and membership information is encountering smooth sailing at the St. Francis Yacht Club here.

The club uses a Basic/Four Corp. Model 400 system, which it purchased two years

ago after a fire destroyed the accounting machines used to balance the accounts of its 1,865 members.

St. Francis contracted with Interactive Computer Systems (ICS) of Costa Mesa, Calif., a software company, to reconstruct the club's membership files and handle all the accounts using the Model 400.

While ICS was compiling the

lost records, Ernest Friez Jr., club manager, looked at several other systems, but finally decided to stay with the Basic/Four system. He chose the Model 400 primarily because its vendor offered an existing software package for yacht clubs, he recalled.

Since St. Francis installed the system, the time to process accounts receivable has been cut

by two-thirds and the time to process the payroll for 50 employees has been reduced by half, Friez said.

The system handles a general ledger program including all the usual accounting functions, according to club accountant Trudy Schmidt. The yacht club is planning to add inventory control of food and beverages, as well as handicap

statistics for the sailboats and other statistical work related to the club's regattas.

The club is also planning to add a second terminal to ease the workload on the yacht club's existing input unit, which is in constant use, according to Schmidt. In addition to the 24K-byte CPU, the system incorporates a 10M byte disk drive, a CRT terminal and a medium-speed matrix printer to generate hard copy.

### Data Bases

The system contains membership information including children's names, boat numbers, purchase history and other pertinent member data. Employee records stored in the system include payroll data, date hired, home address and other statistics, Schmidt said.

The system selects checks to be paid; performs payroll; generates trial balances, financial statements and budget statements; and prints mailing labels, she noted.

Once a member's charge and cast transactions are recorded in the register and checked to make sure they balance correctly, the totals are put on a control sheet and entered by batch control into the system.

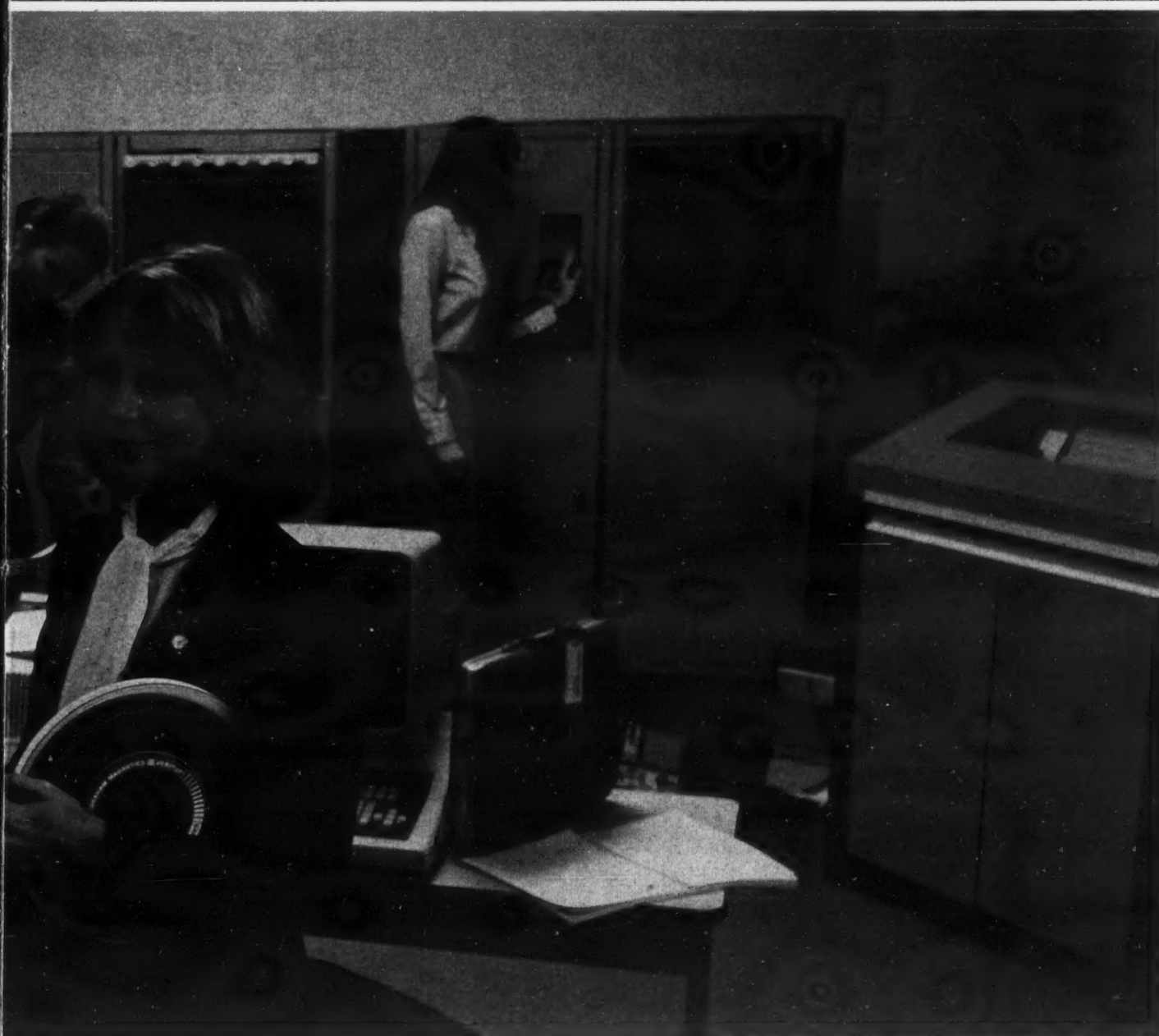
The information entered includes the bill number, dining number and the number of persons served, as well as other necessary billing information.

The system is programmed to break down billing totals by the type of expenditure (lunch, dinner or special event charges), add sales tax, include guest charges and update the total posted for each member's account. It provides a complete batch total automatically and updates the general ledger account.

In addition, the system updates all paid cash sales, produces a report indicating the balance owed by the member and updates all members' accounts.

The system also produces a summary indicating the number of sales, the average meal sale and a complete month-to-date sale total, Schmidt said.

Further, the system is programmed to select which checks to pay by due date, discount date or cycle time and runs a selection report to verify the choices, Schmidt said.



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# Panel Explores Novice User's Software Quest

(Continued from Page 57) sacrifices here and there in an attempt to secure an abode that meets most of their major requirements. Later, when the buyers occupy their new house, they can make minor additions or improvements as they see fit.

The same principle applies to most prospective buyers of small business applications software, according to Muhle. Few users develop a package

from scratch. Rather, they evaluate the range of software already available in their respective industries and then choose a product, he noted.

If necessary, they later modify the package to make it more nearly suit the applications requirements peculiar to their individual companies.

## If the Suit Fits...

Brill responded to Muhle's metaphor with an analogy of

his own. Most clothing store patrons, he said, can buy an off-the-rack suit and obtain a decent fit with only minor hemming and stitching.

Some people, however, have such unusual physical attributes that no amount of alteration to an off-the-rack suit will accommodate their needs. Such buyers require custom-tailored clothing just as some businesses demand custom-written applications software,

he explained.

Brill conceded that canned software usually costs less and proves quicker and easier to implement than its custom-developed counterpart. "But that advantage applies only if the software fits," he said.

Software development, Brill continued, typically consists of three major phases: system design, programming and installation. With a customized package, design usually occu-

pies about 25% of the total development time; programming, about 55%; and installation, the remaining 20%.

With a packaged system, by contrast, users can typically cut their design time by 10%; programming, by 30%; and implementation, by 5%, Brill said. "The quicker development times associated with canned applications software, however, will be somewhat mitigated by the vendors' 90- to 120-day delivery lead times for hardware," he warned.

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## Wirewrap Boards Fit IBM Series/1

ORANGE, Calif. — Custom interface design requirements for the IBM Series/1 are reportedly facilitated by two wirewrap boards introduced here recently by MDB Systems, Inc.

Models MBI-49-WW72 and -WW64 provide 72 20-pin or 64 16-pin integrated circuit (IC) positions, and users can develop various other IC size combinations, MDB officials said.

Both boards include pins in the user wirewrap portion and come with pads for discrete components, the spokesman added. Available with two 40-pin ribbon-cable edge connectors, the products accommodate any .3-, .4- or .6 center dual in-line packages, MDB explained.

The Series/1 boards are said to occupy one chassis slot in an IBM CPU and come with power and ground that are prewired to each standard socket position.

Both boards cost \$495 from MDB systems at 1995 N. Batavia St., Orange, Calif. 92665.



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## Features Programmable I/O

# National Semi Has Rack-Mounted MPU

SANTA CLARA, Calif. — National Semiconductor Corp. has introduced a rack-mounted 8-bit microcomputer that reportedly incorporates programmable serial and parallel I/O, complete busing and three expansion board slots.

The RMC 80/10 has six general-purpose registers, an accumulator, a 16-bit program counter and a 16-bit stack pointer, according to a spokesman. The registers can be used singly or in pairs and the program counter allows direct addressing of 64K bytes of memory.

The stack pointer permits storage and recall of register contents while servicing interrupts and subroutines, the firm added.

The unit is based on a BLC 80/10 MPU with 1K of on-board random-access memory (RAM) and four sockets for up to 4K bytes of programmable read-only memory (Prom). Two of the Prom sockets can be used for an optional system monitor for loading, debugging and executing programs.

The monitor permits reading and punch-

ing of paper tape, display and change of memory register contents and execution of program segments.

All RAM and Prom operations are performed at the 1.95 microsec maximum processor speed, the spokesman said.

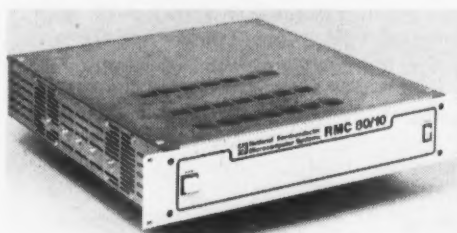
### Programmable Communications

A programmable communications interface can be added to the unit to provide either synchronous or asynchronous serial I/O with jumper-selectable rates from 110 bit/sec to 19.2 kbit/sec as 20mA current-loop or RS-232C signals.

The system software selects the mode and inserts data, control characters and parity bits, according to the vendor.

In addition, 48 lines can be software- or firmware-programmed to any unidirectional or bidirectional I/O configuration, the spokesman said. Ten sockets on the board permit the user to select proper terminators and drivers for each application.

The 80/10 memory is expandable to 64K



National Semi RMC 80/10

bytes; an optional combination board supplies an additional 48 programmable parallel lines and an additional serial RS-232C communications interface.

Input power for the unit is transformer tap-selectable for 100V, 115V, 200V and 230V at 47 Hz to 63 Hz with a total power consumption of 36.2W without expansion board options, National Semi said.

In single quantities, the RMC 80/10 is priced at \$1,345. National Semi is at 2900 Semiconductor Drive, Santa Clara, Calif. 95051.

## Zilog Development System Built for Z80

CUPERTINO, Calif. — Zilog, Inc. has introduced the ZDS-1/40 development system, a stand-alone hardware and software design tool to support the development of Z80- and Z80A-based microprocessor systems.

The ZDS-1/40 is said to achieve real-time emulation by using two microprocessor circuits — a Z80A MPU inserted into the prototype system and a second Z80 MPU inside the development system. This two-chip method reduces the problems inherent with connecting the user's system to a development system and allows emulation to clock frequencies of 4 MHz a spokesman said.

Zilog is offering the 4 MHz emulator two ways: with the ZDS-1/40 development system or as a factory-installed Zilog Real-Time Emulator option (ZRTE) to upgrade users' existing ZDS/U development systems to accommodate 4 MHz components.

Hardware features the ZRTE include a thick-film hybrid version of the Z80A MPU circuit with the same timing and characteristics of the Z80A MPU. Through the use of a 6-ft flat cable, the ZRTE inserts directly into the user's system, enhancing noise immunity, the spokesman claimed.

Other ZRTE features reportedly include memory mapping and protection in 1K-byte

segments; user memory refresh, even when emulation is suspended; verification of user clock integrity; detection of memory access to nonexistent or write-protected blocks; and disk-based software.

### System Features

A standard ZDS-1/40 development system includes 32K bytes of main memory, with a capacity of up to 65K bytes on a single board, allowing more room for additional I/O options.

In addition, according to Zilog, the ZDS-1/40 offers users:

- The RIO operating system with relocating assembler, linker, text editor and logical file structure.
- Floppy disk drives, each providing storage of up to 300,000 bytes on removable diskette.
- A programmable breakpoint module to permit the monitoring and testing of specific address, data and control bus states to stop program execution or to create a scope sync.
- Programmable real-time storage module to allow the recording of address, data and control bus lines for selected operations (memory read, memory write, instruction fetch, I/O read and I/O write).

- I/O Ports. Users can access all I/O ports when user mode and user clock is selected.

The disk-resident software for the emulator is a command package for effecting real-time, in-circuit emulation for the user's prototype system, the spokesman said.

The software package provides both user initialization commands and user debug commands. With the user initialization commands, the user can set the mode of emulation (interrupt mode and write-protect break) and display and edit the memory map.

The user debug commands allow the user to set and display user memory; set and display the current state of the emulator; get image files from disk and load them into user memory; save user memory on to disk as image files; start and monitor execution of user programs; input from or output to an I/O port; and display and edit the emulation status, Zilog said.

The ZDS-1/40 costs \$11,690 and the ZRTE option costs \$2,750. Detailed specifications and applications information are available from Ron DeJong at Zilog, 10460 Bubb Road, Cupertino, Calif. 95014.

## Objective Design Unveils Trio: PCG, Cardframe, 'Star Wars'

TALLAHASSEE, Fla. — Objective Design, Inc. has extended its line with a trio of products: a programmable character generator (PCG) for Z80-based systems, an S-100 cardframe construction kit and a "Star Wars" simulation game program.

The PCG can be used with video boards incorporating Motorola Semiconductor Products, Inc. 9 by 7 matrix generators. The card is made operational in the user's system by removing the character generator read-only memory (ROM) from the video board, plugging it into the socket on the PCG and then running a 24-pin connector from the PCG to the empty character generator socket, a spokesman explained.

Users can create individual characters, store them in on-board random access memory (RAM) and access the characters directly from the keyboard, he noted.

The S-100 construction kit comes assembled into a cardframe with room for 22 cards, the spokesman said. The kit contains front and rear prepunched panels, support bars, structural bars, motherboard supports, a set of 10 card guides and a power supply.

The game program is an adaptation of the "Star Wars" movie battle against the Death Star. Under player control, ships move in three dimensions to simulate space flight, the firm claimed.

The game, which requires Objective's character generator for operation, is written in 14K of 8080 Assembly language. The

program code is offered on tape cassettes.

The PCG is priced at \$165.95 as a kit and \$215.95 assembled; the cardframe kit costs \$154.50 with a power supply and \$89.50 alone. The game program, with rules and instructions, costs \$7.50.

Objective Design can be reached at P.O. Box 20325, Tallahassee, Fla. 32304.

## Exorcisor Users Get Expander Board

CANTON, Mass. — Datel Systems, Inc. has a 32-channel analog-to-digital (A/D) multiplexer expander board for users of Motorola Semiconductor Products, Inc. M6800 Exorcisor systems.

The ST-6800ADX32S board has an analog signal performance which includes a 1 msec settling time for the multiplexers and channel-to-channel throughput time of 20 msec, the firm stated.

Inputs are protected for continuous 35V inputs and break-before-make switching offers 1,000M ohm channel-to-channel and input impedance, a spokesman added.

On-board addressing permits a channel expansion of up to 128 channels with additional boards, he said.

The board is priced at \$295 from Datel at 1020 Turnpike St., Canton, Mass. 02021.







## Micro Bytes

### Micro Networks Offers Converters

WORCESTER, Mass. — An analog-to-digital (A/D) converter from the Micro Networks Corp. features five user-selectable analog input ranges and the choice of an internal or external clock.

The MNADC85 has an 8 microsec conversion time and is available in both 10- and 12-bit linearities, a spokesman said. The unit was designed to operate over a temperature range of -25°C to 85°C.

The converter is contained within a 32-pin, hermetic dual-in-line package (DIP) and sells for \$138 in 100-unit quantities from the company at 324 Clark St., Worcester, Mass. 01606.

### Tool Removes DIP Chips

POMONA, Calif. — A hobbyist tool from the Pomona Electronics Division of International Telephone and Telegraph Corp. was designed to remove 14- and 16-pin dual in-line package (DIP) integrated circuit chips.

The Model 4386 is fabricated from a glass-filled nylon material that will withstand 240°C at a relative humidity of 40%, a spokesman claimed.

The tool is priced at \$1.85 from the company at 1500 E. Ninth St., Pomona, Calif. 91766.

### Brochure Available

DERBY, Conn. — Descriptions and specifications of four circuit design test instruments are outlined in a brochure offered by E&L Instruments, Inc.

The brochure describes E&L's Adam modular breadboarding system, and is free from E&L at 61 First St., Derby, Conn. 06418

## Symposium to Discuss Benefits of Micros

GAITHERSBURG, Md. — The current and future benefits of microcomputer technology will be discussed at a symposium on "Microcomputer-Based Instrumentation" that will be held at the National Bureau of Standards (NBS) here June 12-13.

The sessions will focus on four major areas, each highlighted by an overview presentation, and will cover microcomputer technology, applications to scientific instrumentation, microcomputer interface standards and applications to industrial process control, an NBS spokesman said.

The symposium, jointly sponsored by NBS, the Institute of Electrical and Electronics Engineers (IEEE) Computer Society and the IEEE's Instrumentation and Measurement Group, will mark the opening of a series on "Challenges in Science

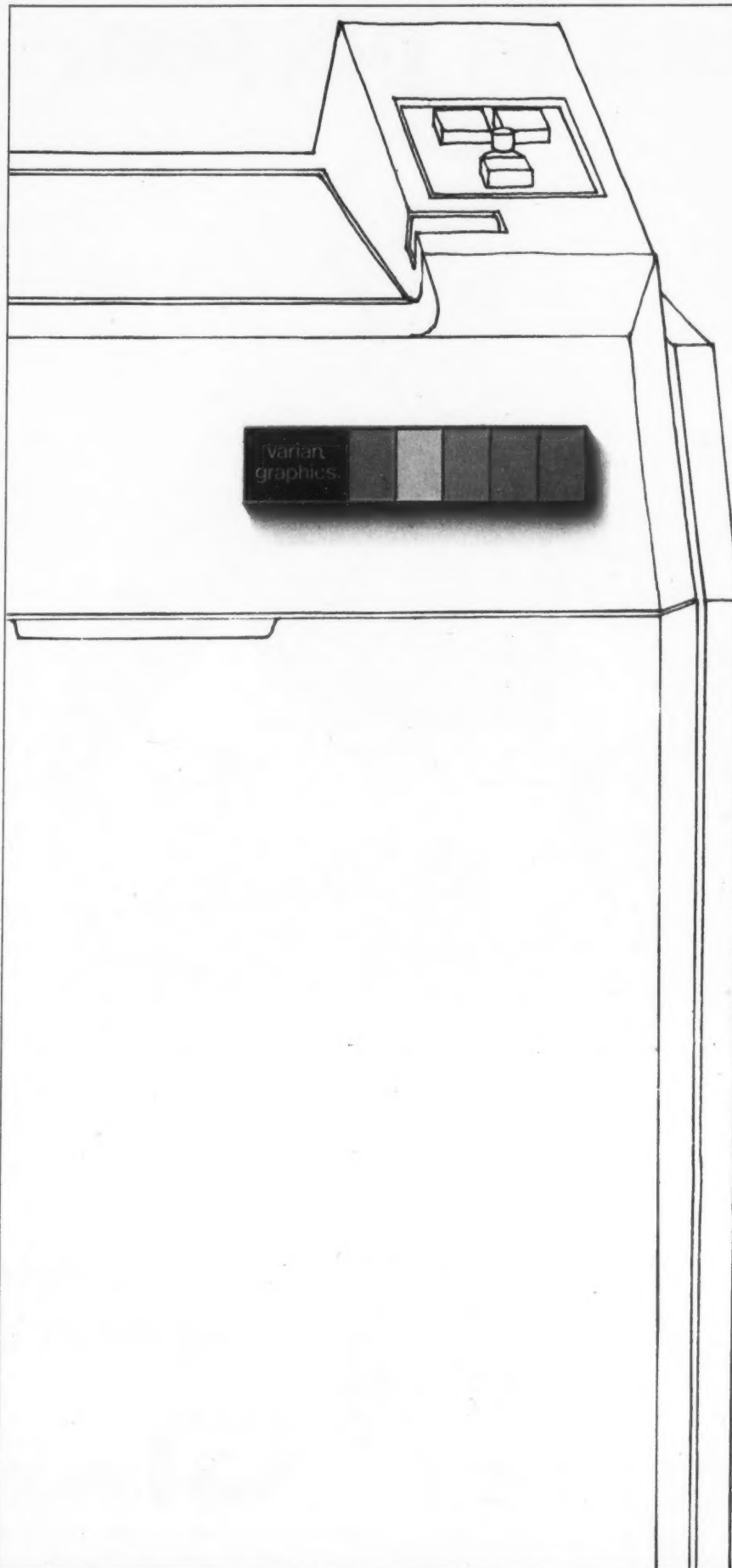
and Technology."

The symposium series is intended to encourage a cross-fertilization of ideas from many disciplines, the spokesman said. Participating scientists with diverse backgrounds will assess current trends and future needs.

Major papers at the June symposium will discuss:

- Microcomputers for biomedical and clinical applications.
- Microprocessor-based, satellite-controlled clocks.
- Fault tolerance in distributed architectures.
- Microcomputers in the linear world.
- Automation of analytical instrumentation.

Information on sessions scheduling and registration can be obtained from Bradford M. Smith, Room A130 Technology, NBS, Washington, D.C. 20234.



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## Mini Maker, COI Square Off Fraud Ruled in 1968 DEC Tape Patent

By Marcia Blumenthal  
CW Staff

LANHAM, Md. — A recent finding of the U.S. Patent and Trademark Office that Digital Equipment Corp. fraudulently obtained a patent for bidirectional tape in 1968 is fueling the fire of counter suits between the billion-dollar Goliath and the opposing David, Computer Operations, Inc. (COI) here.

The combat started in 1974, when DEC advised COI it was infringing on DEC's 1968 patent for a bidirectional tape coding system and suggested COI pay royalties.

Ignoring that suggestion, COI filed a suit claiming DEC's patent was invalid because the technology was in public domain and alleging DEC had obtained the patent fraudulently. In particular, COI accused DEC of not disclosing prior technology and of offering the product for sale more than a year before applying for the patent, as required by patent law.

DEC countered with a patent infringement

suit against COI, a publicly held firm which manufactures a line of tape drives. The product in question in the suit currently represents about 40% of COI's \$1.4 million annual revenues, the firm said.

In commenting on the patent office ruling, a spokesman for DEC stated, "We are very disturbed about the glib use of the word 'fraud,' which suggests to most people malicious intent to deceive." The company claims the issues involved are of a technical nature, not moral.

In fact, after COI filed its suit, DEC applied for a reissue of the patent in order to reaffirm the validity of the original patent, DEC noted.

The patent office's refusal, three weeks ago, to reissue the patent upheld the accusations of fraud made by COI in its lawsuit. However, findings of the patent office are advisory, not legal.

Now the cases must be settled in the courts. Stephen E. Silverman, president of COI, is buoyant about the patent office's

ruling, viewing it as an omen of an ultimately favorable court decision for his company.

### Disclosure Factor

The most serious allegation at issue centers around the "disclosure of prior art" requirement in applying for a patent. This requirement stipulates the applicant must describe all inventions leading up to the present discovery.

DEC asserts that the prior art section of its original application did contain a description of Linc tape, developed at MIT, which was similar to the currently marketed Dectape but lacked the essential bidirectional coding feature which is the crux of the DEC invention.

Countering DEC's claim, COI's Silverman pointed to pretrial discovery actions (part of the pending lawsuits) during which DEC, under oath, stated Linc tape was the most relevant prior technology. However, Silverman contended that DEC's original patent application and the subsequent reissue application did not mention Linc tape in the prior art section.

In addition, according to COI, the people working on Linc tape at MIT later joined the staff of DEC, convincing management to develop Dectape. The engineer who invented Dectape is Thomas Stockebrand. He and Kenneth H. Olsen, president of DEC, are named in the patent office's ruling as participants in the fraud.

Another major issue is that DEC's patent was invalidly granted because, contrary to patent law, DEC applied for the patent more than one year after offering the product for sale. Therefore, Silverman charged, COI is really not infringing on the DEC patent because DEC, by failing to apply for the patent within the appropriate time frame, let the technology pass to the public domain.

Not so, DEC has responded, explaining that patent law requires the product to be in actual commercial form within one year prior to the patent application. The product DEC delivered to a customer in late 1963 was still in the experimental stage and was not fully operational until early 1964, leaving plenty of leeway to apply for the patent, the firm said. DEC applied for the patent in November 1964.

The case is still in the pretrial stages, and the trial is not scheduled to start for about three years.

## Debate on Transborder Privacy Producing Charged Atmosphere

By G. Russell Pipe  
Special to CW

BRUSSELS, Belgium — The dust has settled since the recent European Parliament hearing and Transnational Data Regulation Conference here, but a more charged atmosphere between data processors and government officials has emerged.

Such "open forums" as the parliamentary subcommittee and Online Conference saw a lot more candor and a certain amount of outrage than emerged at last fall's Organization for Economic Cooperation and Development (OECD). The assessment of the situation, however, seems increasingly pessimistic.

One DP executive summed up the trend by saying, "We definitely face a heavy regulatory environment." Many businessmen have concluded:

- Privacy, economic protectionism, national sovereignty and telecommunications policy are becoming closely related.
- Taxation of cross-border commercial data traffic could become a significant issue to multinationals.

- Governments and international bodies are setting policies without any meaningful business representations, nor are their products and services adequately understood.

The European Parliament is generally committed to a binding directive on data protec-

### Analysis

tion, so its hearing sought evidence on what such a law for the European Economic Community (EEC) should contain. Extending privacy rights to companies is currently a hot topic in Europe, since such a provision was dropped from the recently approved French privacy law.

An IBM Europe spokesman contended that such a provision would give government agencies "a right to control the flow of much commercial information even when there are no implications for the privacy rights of individuals." But France's Louis Joinet indicated his country feels its initial

(Continued on Page 68)

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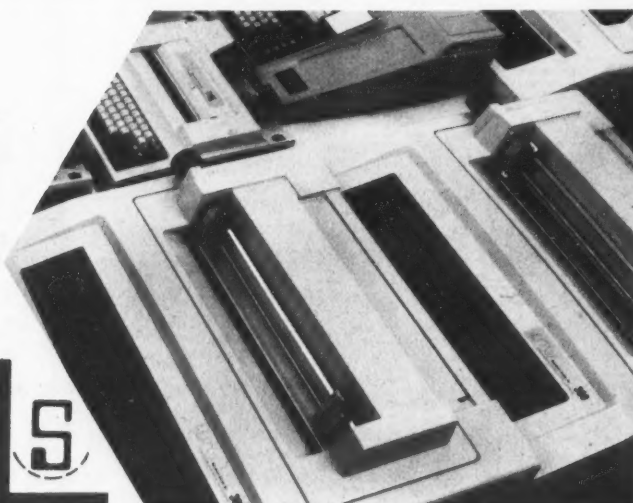
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# The Raytheon Checklist.

## A distributed processing user's best friend.

The term distributed processing is new enough that many people, both users and manufacturers, mean many different things when they talk about it.

Rather than try to add another definition to the many now existing, Raytheon Data Systems has prepared this comparative

checklist of the major functions that might normally be considered attributes of any distributed processing system.

Regardless of the distributed processing system you eventually select, there are a number of capabilities

you will want that system to possess. Obviously, the more features the system has, the greater its capacity to do all

the work you have planned now—or might need tomorrow.

Our checklist itemizes many of the most important features you should consider. They are not the only features, but we think they are the most important.

And—to make the point that Raytheon's PTS/1200 MARK-I and MARK-II systems are extraordinarily powerful distributed processing systems—we've taken the liberty of itemizing their capabilities in each of the columns shown. Do that with other vendors' equipment, and we think you'll choose Raytheon.

### Then check prices. The MARK-I is lowest.

After you've looked at the variety of products on the market, you'll also want to see what each costs.

We can tell you about Raytheon's pricing. The PTS/1200 MARK-I is the lowest. By low, we mean up to 30 per cent below the most popular alternative models. The PTS/1200 MARK-II costs a little more, but is more than twice as powerful as the MARK-I. You won't be able to compare its cost directly with other equipment, because no other equipment can come close to matching its performance.

Solving the installation and productivity problems that these users encounter takes patience, skill and the commitment of an experienced vendor. It takes going beyond a standard product, and finding customized solutions, and often products, to meet a user's requirement.

Most of all, it takes doing it. Over and over and over again. Raytheon has done it over and over and over again.

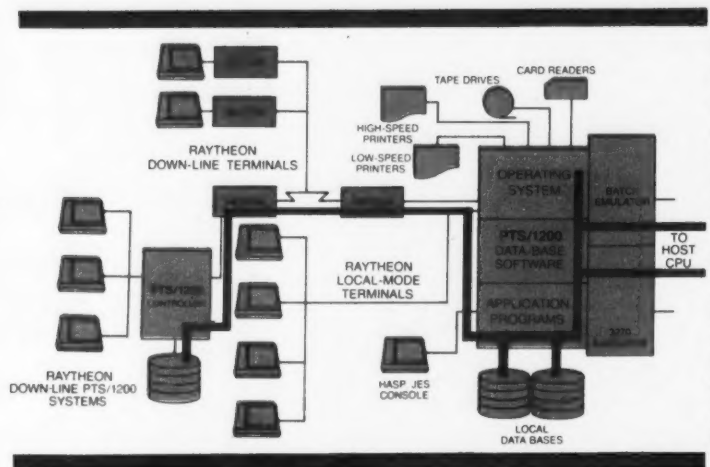
### Fast, easy installation and growth is vital.

Not shown in the checklist is another vital aspect of distributed processing systems—immediacy of installation and ease of expansion. The Raytheon PTS/1200 MARK-I can be installed in less than a day, with no change to host hardware, or systems or applications software. You become productive right away. And when you want to grow, you simply add capacity—within a single system, or by adding additional systems or devices. Every PTS/1200 is compatible with every other—and with your host mainframe system and protocols in almost every case.

### Look hard at experience too.

Beyond the hardware, the price and the easy compatibility, there is the experience factor. The vendor with experience can save the user without it a lot of grief.

Raytheon is the world's largest non-mainframe supplier of intelligent terminals and distributed processing systems. Some of our customers use more than 2,000 Raytheon terminals in data networks located at more than 300 locations either domestically or around the world. Many others have one or several PTS/1200 distributed processing systems at work in remote locations, linked on-line to a central mainframe.



Shown above is a typical schematic of a PTS/1200 distributed processing system with a hierarchy of local data bases, multiple terminals in multiple applications, all linked by one or more protocols to a central mainframe.



A typical four-station MARK-I system with a 64K-byte controller, 10 MB disk, and one 165cps printer leases for \$850 per month, including all software and maintenance.



## The 54-Point Checklist

Feature	Typical Configuration	Importance of Feature	Product Capabilities			
			PTS/1200	Brand X	Brand Y	Brand Z
<b>INTELLIGENCE</b>	<ul style="list-style-type: none"> <li>Dependent totally on host processor</li> <li>Stand-alone (non-shareable) intelligence in each station</li> <li>Small-cluster (shared by 1-8 stations)</li> <li>Large-cluster (shared by 1-24 or more stations)</li> </ul>	Intelligence is based upon the amount of available program-mable memory a system possesses. Its purpose is to facilitate local application development and execution. The larger the available memory, the better the applications freedom.	N/A All resources shareable by all stations 64K to 128K bytes 64K to 128K bytes			
<b>CONTROLLER</b>	<ul style="list-style-type: none"> <li>Word size</li> <li>Number of operator stations per controller</li> <li>Number of peripheral attachments per controller</li> <li>Availability of high level languages</li> <li>Ability to perform multi-tasking</li> </ul>	The controller is the central processor of a distributed system. Its power in terms of word size, attachment capacities, programmability and ability to perform multiple tasks concurrently is the key limiting factor in its ultimate performance.	16-bit 1-8 stations, or 1-24 stations 1-4 peripherals, or 1-20 peripherals Yes, MACROL, COBOL in the future Yes Up to 32 tasks concurrently on one controller			
<b>TERMINALS</b>	<ul style="list-style-type: none"> <li>Variety of screen sizes</li> <li>Variety of keyboard options</li> <li>Availability of user-definable function keys</li> <li>Ability to provide operator prompting</li> <li>Ability to attach remote terminals on phone line</li> </ul>	The terminal is the point of operator interface and should be capable of being comfortable to use, easy to use, and easily matched to one or many different applications through customizing.	960 or 1920 3270 type-writer, data entry 16 program function keys, plus any key programmable Yes, by screen, audio and light indicators Yes			
<b>PERIPHERAL ATTACHMENTS</b>	<ul style="list-style-type: none"> <li>Number of attachments per controller</li> <li>Low-speed printer devices</li> <li>High-speed printer devices</li> <li>Card reading devices</li> <li>Magnetic tape transports</li> <li>Printer's word processing quality</li> </ul>	The ability to attach a variety of peripheral equipment of various speeds and capacities is a measure of the range of work a system can do.	1-4, or 1-20, any combination 45-165 CPS 3 models 300 LPM and 600 LPM 300 CPM 800 and 1600 BPI Yes			
<b>COMMUNICATIONS PROTOCOLS</b>	<ul style="list-style-type: none"> <li>Asynchronous</li> <li>Synchronous</li> <li>Binary Synchronous —Batch</li> <li>—Interactive</li> <li>Synchronous Data Link Control (SDLC)</li> </ul>	The ability to support more than one protocol — at the same time on the same system — adds immeasurably to the number of tasks and number of networks a system can work in without additional user development effort.	Yes, TTY RS-232 Yes Yes Yes in 1979			
<b>INTELLIGENT 3270 OPERATIONS</b>	<ul style="list-style-type: none"> <li>Local format storage</li> <li>Local printing</li> <li>Ability to access and update local data bases</li> <li>Transactions stored locally, batched for transmission to host</li> <li>Field verification at each terminal location</li> <li>Application program decides when to go to host</li> </ul>	This feature assures that the system can work immediately and easily with the most popular terminal devices in use today, and extend the performance of those devices in a variety of ways.	Yes Yes Yes Yes Yes			
<b>EMULATION CAPABILITIES</b>	<ul style="list-style-type: none"> <li>3270 interactive (dumb)</li> <li>3270 interactive (intelligent)</li> <li>2780 batch</li> <li>3780 batch</li> <li>SDLC batch/interactive</li> <li>HASP remote job entry</li> <li>Non-IBM protocols</li> <li>Specialized protocols</li> </ul>	Emulators are software tools that permit a system to operate as a look-alike under other vendors protocols and procedures. Their advantage is to permit direct and immediate attachment to networks using a specific device protocol.	Yes Yes Yes Yes Yes, in 1979 Yes Yes Yes			
<b>DATA BASE STORAGE</b>	<ul style="list-style-type: none"> <li>Multiple disk storage capacities</li> <li>Memory management software</li> <li>Ability to expand to very large local storage</li> </ul>	Local data base storage under sound memory management techniques assures powerful local filing, easy off-loading of large central files and elimination of unnecessary communications to and from host.	Yes, from 10 to 320MB Yes Yes, to 320 MB per system			
<b>SOFTWARE LANGUAGE</b>	<ul style="list-style-type: none"> <li>Assembly language</li> <li>Strong macro command repertoire</li> <li>High-level compiler language(s)</li> <li>Easy-to-learn and use</li> <li>Numerous screen manipulation and interactive programming aids</li> <li>Parameter-driven aids where required</li> </ul>	Language is the facility that makes it possible to tap the power of the basic system by allowing applications to be written easily. Simple but rich high-level language that can be learned easily by programmers or used by non-programmers extend a system's reach that much further.	Yes, not needed by user personnel Yes, 150 instructions MACROL now, COBOL in 1979 Yes Yes Yes, for format creation and source data entry			
<b>NETWORK ENHANCEMENTS</b>	<ul style="list-style-type: none"> <li>Concurrent communications operation</li> <li>Downline control of multipoint networks</li> <li>Remote program development support for mainframe in any language</li> <li>Teleprinter network on terminal lines</li> <li>Downline program debugging</li> <li>Downline terminal loading</li> <li>High-speed data transmission rates</li> </ul>		Yes, batch and interactive at same time Yes, up to 10 drops per controller Yes Yes, on same lines at same time Yes Yes To 9600 BPS			

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## OECD Planning Guidelines

Special to CW

PARIS — A new working group here is preparing guidelines on transborder data flows of personal data for the 24 member countries of the Organization for Economic Co-operation and Development (OECD).

The OECD project is seen as significant because it involves non-European countries, such as the U.S., Canada, Japan and Australia. In addition, economic implications surrounding the free flow of data will be the central focus.

Finally, the second stage of the project involves guidelines for all types of international data traffic.

However, unlike the Council of

Europe's draft treaty, which would be binding on all member countries, the OECD guidelines are seen as only recommendations.

A two-day organizational meeting was held here early this month, where Justice Kirby, chairman of the Australian Law Reform Commission was elected chairman. William Fishman of the U.S. Office of Telecommunications Policy was chosen as a vice-chairman.

A subgroup was appointed to prepare the first draft guidelines in order to meet a July 30, 1979 deadline. The results of the group's work is to be forwarded to the OECD Council, composed of ambassadors from the member countries, for approval.

## Charged Atmosphere Left After Transborder Meetings

(Continued from Page 65)

posture was right and history will show this to be the case.

Frits Hondius of the Council of Europe observed that legal persons have privacy rights under Article 8 of the European Declaration of Human Rights.

Whether transborder data flows have created urgent problems is a matter of opinion. Alan Benjamin, secretary general of the British Computing Services Association, doesn't think so. There were many more contrary views at the hearing and the conference which followed.

### Governments See Problems

Jan Freese, director general of the Swedish Data Inspection Board, opened the proceedings by stating, "In reality the free flow of data is not really free. Most technologies have been regulated; perhaps we have to regulate flows to keep them free."

Giving his impression of the issue, Gerhard Stadler of the Austrian Federal Chancellor's Office said international regulations are needed and can bring advantages "so countries can get a grip on imports and exports of sensitive data." Stadler also noted that "freedom of information is not mentioned in the Gatt, European Free Trade Association or European Community treaties, so it is subject to negotiations and rule-making such as are currently taking place in many countries."

The European community, according to Christopher Layton of the Science and Technology Directorate, needs a DP policy, including privacy protection rules, "to ensure fair competition among the nine countries within the U.S., Japan and other countries."

### Outsiders' Role Decried

Rossiter Langhorne of the Manufacturers Hanover Trust, London, complained that financial institutions pay a lot of taxes in the countries where they operate but seem to have little access to government policymaking circles.

An American DP executive observed, "We are kept shadow boxing outside

the real bastions of power," referring to the seemingly closed-door nature of national policy formulation and similar walls barring businessmen from deliberations in the European Community, Council of Europe and the OECD.

A siege mentality even may be setting in as some Americans have begun to refer to the "European theatre of operations."

Phil Onstad, speaking for the U.S. Association of Data Processing Service Organizations, urged countries and organizations to avoid unnecessary inhibition to transborder data flows. But the question is how to get a meaningful setting to determine where the parameters should be drawn.

William Fishman of the Office of Telecommunications Policy spoke of the multi-faceted nature of these issues and warned protectionism must be avoided. A Honeywell-Bull spokesman referred to a mammoth misunderstanding of the problem — "because the free flow of legitimate business information doesn't threaten economic or social interests of exporting countries."

To get this dialogue going and involve more American businessmen, several of the U.S. participants suggested the European officials should come to the U.S.

Since an informal atmosphere is preferred by most of the European principals, the invitations recently extended by the Online organization of Uxbridge, England, to speak at an expanded follow-up conference in New York City November 28-30 have been quickly accepted.

It is widely recognized, of course, that informal discussions, regardless of their usefulness, are stop-gap measures. The U.S., in particular, is facing the need to respond to a 1978-1979 schedule of international conferences and working groups which are hammering out rules for transnational data flows.

The conference format, nevertheless, allows American businessmen into the arena which should result in important inputs and support to U.S. policymakers.

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# Small Business Needs Relief, Quantor Tells SEC

WASHINGTON, D.C. — Small companies will cease to be industry's major source of innovation unless they are given relief from the growing tangle of government regulations that limit their ability to obtain financing, a computer industry official recently testified here at a special Securities and Exchange Commission (SEC) hearing on the problems of small companies in raising capital.

Charles Askanas, chairman and president of Quantor Corp., said the business environment is increasingly influenced by policies and laws that impede capital accumulation. The result will be fewer new companies formed in the years to come.

"There will be no small companies formed unless there are rewards consistent with the risk," Askanas said. He remained optimistic that "people who are strong enough to start and manage small technological companies which depend on innovation and creativity can — and will — continue to contribute to industry progress."

Askanas' firm markets equipment used to convert computer data to microfiche. Quantor, which was founded in 1969, became publicly held in 1970. In 1977, the company reported profits of \$1.6 million on revenues of \$23.5 million.

Noting his small company competes successfully against industry giants, Askanas urged the SEC to spearhead actions that will aid small companies in raising capital.

## Jeopardizing Factors

Askanas said that one factor jeopardizing the future of small companies is the Tax Reform Act of 1976, which raised the effective maximum capital gain rate, thereby eliminating the capital gains advantage for the people who historically have been investors.

In addition, Askanas cited the Pension Reform Act of 1974 (Erisa) as another factor discouraging investment in small companies.

While Askanas acknowledged that certain elements in Erisa were needed, he said "pension fund managers are now tending to be very conservative and are investing in 'blue chips' only. This has been a disaster for small companies, since a major source of invest-

ment funds has disappeared."

Other obstacles to capital formation, according to Askanas, are inflation which encourages short-term speculation and makes long-term high-risk investments more difficult, and the elimination of fixed commissions, which has resulted in reduced income for securities brokers and subsequently diminished interest in smaller companies.

Askanas also pointed to the problems of small companies going public, particularly in view of the high registration and underwriting fees.

## Disclosure Requirements

In the area of disclosure, Askanas noted that the current requirements provide a competitive advantage to the larger companies, as well as creating prohibitive reporting costs for the smaller companies.

Using Quantor as an example, Askanas described the plight of the small company: "We are the only small, independent manufacturer in the computer output microfilm [COM] field. It is very difficult for us to find out information about our competitors' performances in the COM systems business, since it is such a small part of their revenue."

He noted, however, the industry giants can find whatever they want about Quantor by reading the 10-K report. Therefore, required financial reporting standards operate as a competitive disadvantage to Quantor.

To encourage small high-technology companies and provide them with adequate financial bases, Askanas proposed the following:

- The SEC should proceed to implement Form S-18, but it should allow



'Being Fired by a Computer Is Bad Enough, But What I Want to Know Is How It Got Controlling Stock.'

local filing to reduce the time and costs involved.

- The periodic reporting requirements for companies with annual revenues of less than \$100 million should be substantially reduced.

- At a minimum, the 10-K report should be modified so the information required does not put small companies at a competitive disadvantage because of the extent of the required disclosure.

- The commission should exempt local offerings in states where there is a strong local Blue Sky Commissioner and when the company qualifies under the Blue Sky laws.

- The commission should encourage Congress to modify Erisa to stimulate pension fund investment in small companies.

Askanas also urged the commission to encourage Congress to reduce the tax on capital gains.

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## Aims at Improved Print Quality Daisy-Wheel Maker Enters Matrix Printer Area

HAYWARD, Calif. — Why would a company with 70% of its business tied to daisy wheel printers suddenly begin extolling the virtues of a matrix printer?

Because, according to Ridley Rhind, vice-president of marketing for Diablo Systems, Inc., "We learned that users who drive 'daisy' printers at 30-, 45-, 55 char/sec would gladly use a matrix that went at 100- to 200 char/sec if they could attain reasonable print quality."

Armed with this knowledge, Diablo recently began marketing the Model 2300 matrix printer with three capabilities that reportedly improve print quality.

The Model 2300 double-strikes each upper and lower case character to produce more fully formed character impressions at speeds of 100 char./sec, Rhind noted.

Another feature is the new "ballistics" print head with a 7 by 9 wire matrix that prints denser characters than normally attainable on the more com-

monly used 5 by 7 matrix heads, Rhind continued.

Third, under either program or operator control, the 2300 can mix up to five different fonts during a single printing job. Rhind claimed no other printer has that capability.

The 100 char./sec higher quality matrix is an acceptable alternative to the Hytype II daisy printer for most low-speed printer applications, including word processing work where "letter quality" is a requirement, according to Rhind.

"The value equation is simple," he said. "Double your output at less cost, with perhaps a 20% sacrifice in fineness of impression. It makes economic

sense for a user."

Diablo's push towards matrix printers may seem out of place, but, according to Rhind, "The total market for daisy products is bigger than any one company can serve and is growing very fast. Matrix printers offer an increasingly attractive option in many such applications. We don't see our matrix lines impacting our daisy lines; we see extraordinary growth in both areas."

As worldwide markets evolve, Diablo sees daisies, matrices and ink-jet devices becoming established products within a variety of speed-range markets.

Cost breaks in printing or disk mech-

anisms will not be as dramatic as cost reductions in electronic components, Rhind predicted. Therefore, improving product reliability, flexibility and utility in the different speed and capacity ranges will be a market requirement.

Diablo's printer business, which began with initial shipments of Hytype I daisy printers early in 1973, currently accounts for more than 70% of the company's annual sales, Rhind said, with OEM disk drive operations and a recently developed OEM small business system — the Diablo 3200 — accounting for the remaining 30%.

All product lines are internationally distributed.

### Executive Corner

- Vincent S. Lamb Jr. has been elected chairman of the board at Scientific Systems Services, Inc. Lamb has also been appointed president and treasurer. The board also appointed William A. Grimm as director of the firm.

- William J. Alznauer has been named vice-president of international operations at Perkin-Elmer Data Systems Group.

- Brij Prasad has been elected vice-president of manufacturing at Adage, Inc.

- Bruce Bambrough has been elected chairman of the board, president and chief executive officer of Compuscan, Inc.

- William S. Bivens has been appointed director of corporate development at Digital Systems Corp.

- Don Tighe has been appointed vice-president of engineering at Powertec, Inc. Susan Croy was appointed manager of industrial relations.

- Donald W. Lessard has been named vice-president of manufacturing at Kybe Corp.

- Daniel A. Hosage has been promoted to senior vice-president at Data-point Corp.

- Robert E. Kunkle has been elected president of Diva, Inc. Ronald S. Harmon has been elected executive vice-president of engineering and manufacturing.

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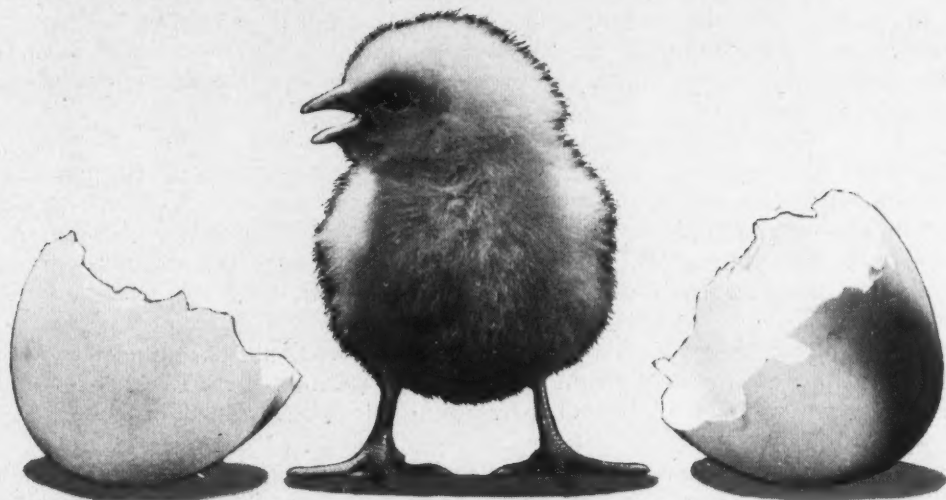
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## Anticipates Continued Growth

# Apple Vying for Share of Home DP Market

By a CW Staff Writer  
CUPERTINO, Calif. — As soon as low-cost computers were available in configurations designed for use by consumers, with programming features and language that nontechnicians could use, the personal computing market began to grow rapidly, according to Apple Computer, Inc., one of the firms vying for a share of that blossoming market.

With more than 100,000 units sold, the personal computer market is finally being recognized as much larger than the original hobby market, a spokesman stated, observing that there have already been forecasts of \$2 billion in sales by 1985.

Apple, which introduced a self-contained personal computer (Apple II) in June 1977, believes the personal computer will make home life better for middle-income families. The spokesman said such systems will provide for better financial decision making and tighter control over family finances, better protection against fire and theft, better environmental control with attendant energy cost savings and more free time for all family members.

Additional benefits, he predicted, will include better educational opportunities, lower cost communications, immediate access to all family records and increased family interaction through the entertainment aspects of

the systems.

At present, the vast majority of non-business computer users are still considered to be hobbyists, Apple noted, because until self-contained machines like Apple II came along, home computers required some technical understanding to assemble and program them. Now, the self-contained machines can be taken home, unpacked, plugged in and put to work.

### Largest Share

Considering all purchases of nonbusiness computers, estimates are that hobby computers accounted for 67% of all sales in 1977, Apple noted. The home computer, requiring no technical

knowledge or assembly, accounted for only 3% of that market, with other markets accounting for the remaining 30%.

This is expected to change dramatically in 1978, Apple said. Home computers will take 17% of the market while the hobbyist sector will account for 35%. The home market will dominate the scene by 1982, accounting for 56% of all sales of personal computers, Apple predicted.

These figures do not include computer systems sold for entertainment purposes, which are generally considered part of the personal computer market even though they offer only preprogrammed games.

The true home computer, by comparison, provides the capability for entertainment in addition to its other possible uses. This entertainment segment of the consumer market accounted for about 18% of total personal computer sales in 1977 and will account for about 29% by 1982, Apple said.

Apple was founded in January 1976 by Steven Jobs and Steven Wozniak for the purpose of developing and marketing personal computers. The firm's first product, Apple I, was essentially intended for the knowledgeable hobbyist. Apple received equity financing from Venrock Associates, Capital Management, Inc. and Arthur Rock this March.

## NCC. Computerworld's got it covered—as only a newsweekly can.

This year's National Computer Conference promises to be the biggest ever. More than 40,000 people are expected to visit the record-breaking 1400 booths in the main show; and thousands more will be attending the newly-expanded *Personal Computing Festival* — including exhibits, speakers, and technical sessions on this fast-growing area of the computer world. And, of course, *Computerworld* will also be at NCC — to hail it, unveil it, and wrap it up — in three informative, important issues full of NCC news.

**May 29th—Preview Issue:** A complete rundown of the companies, products and services, keynote speakers and technical sessions you'll see at NCC. Plus — a guide of things to see and places to go in the Anaheim area. This issue will help you make the most of your time at NCC. (If you forget to bring your copy of *Computerworld* you can pick one up free at our booth — while they last.)

**June 5th—Show Issue:** Our Show Issue will include all the late breaking stories, program changes, intended product announcements and behind-the-scenes show details leading up to NCC. (It will also be available at our NCC booth.)

**June 12th—Wrap-up Issue:** Cohesive analysis and summary of the significant events of the '78 NCC. This issue will give details on product announcements and will review the content of program sessions, experts' observations and keynote speeches. The important events of NCC will be summarized here.

If you're a manufacturer or marketer in the computer field, don't miss these ad closing dates for *Computerworld's* NCC issues:

**Preview Issue:** (May 29th)—Color and Insert close: May 12; black & white close: May 19.

**Show Issue:** (June 5th)—Color close: May 19; black & white close: May 26.

**Wrap-Up Issue:** (June 12th)—Color close: May 26; b&w close: June 2.

For all the details contact your *Computerworld* salesman. He can give you special assistance in NCC ad planning. Or call Terry Williams at (617) 965-5800 to reserve space for your ads.



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## Market Increase For POS Units Seen in Europe

NEW YORK — The European market for point-of-sale (POS) terminals, electronic cash registers (ECR) and related equipment will bring in revenues of about \$5 billion during the next 10 years as European retailers shift to electronic systems, according to a recent study by Frost & Sullivan, Inc.

Two major sectors of the market are the POS systems segment, consisting of input devices used to gather data as part of a total merchandising system, and an ECR market, for sales analysis capability at low cost.

The report predicted the ECR market will bring in \$3 billion during the next 10 years, while POS systems' revenue will hit the \$1.3 billion mark and related equipment such as scanners and communications devices, including modems and interfaces, will account for a little less than \$1 billion.

Opportunities for expansion will exist as mechanical cash registers phase out by 1982 and present electronic systems with life cycles of less than 10 years, become obsolete toward the latter part of the 10-year forecast period, Frost & Sullivan said.

The study, which separately analyzed the markets in 16 western European countries, revealed that the type and proportion of retail stores in each country and their equipment needs do not follow any set pattern, thereby complicating marketing strategies for firms interested in pursuing European prospects.

The report is available from Frost & Sullivan, Inc., 106 Fulton St., New York, N.Y. 10038.



# EMM Officer Turns Around Caelus Operation

ENCINO, Calif.—Managers at Electronic Memories and Magnetics Corp. (EMM) have been pumping new life into its Caelus division by reorganizing or eliminating unprofitable production lines.

Involved in the founding of Caelus Memories in the 1960s, EMM became committed to the disk drive and disk media business by purchasing Caelus in 1971. More than three years ago, EMM assigned the operation to Vice-President Ed Farris with a charter: make it profitable or get rid of it. Farris has a reputation for turning around some "doubtful" properties.

Prior to Farris' arrival, the Caelus drive operation had not moved with the changing market and lost out on the growth experienced by some of its competitors. Upon taking over, Farris established separate divisions and profit-and-loss status for the disk drive operation (now Peripherals Products Division) and the media operation (Media Products Division). He then evaluated three possible courses of action for the drive division:

- See what the market would bring for the operation and sell if the price was right.
- Make the changes necessary to make it profitable.
- Close it down if neither of the other options were feasible.

Farris brought in Fred Wolff, a longtime EMM associate known at the company as an austere operations manager. Together they evaluated the operation and started making changes.

They pared down the general and administrative management, cutting out a layer they felt they could do without.

Wolff then started making changes in the manufacturing operation, designing a more efficient, streamlined plant to increase output without increasing labor content and introducing some assembly techniques. Concurrently, he took a careful look at the inventory that was being carried and made reductions and changes.

## Sale to Ball

EMM had a separate R&D facility which was developing a specialized disk drive (compatible with the California Computer Products, Inc. Trident). This represented a significant overhead cost to the division.

Farris sold R&D and the product line to Ball Computer Products. Ball needed the product for its systems operation and couldn't wait for a startup operation to get off the ground; EMM needed the reduction in overhead costs.

Wolff found that in order to survive in a market dominated by a few suppliers, he had to improve the quality of product to ensure competitive pricing and a reasonable delivery. He found several products that weren't worth keeping and dropped them.

Growth also became dependent on having the latest generation of product. Farris made a detailed market study and then got the corporation to back his development of a new generation of drives in 1977 for delivery in

1978.

These drives will increase the company's product capacity range to 76M bytes. They use up to three fixed disks and a removable cartridge. Wolff is projecting volume shipments in late 1978.

EMM has attracted a cross-section of customers — from large OEMs to small, highly specialized systems houses. Another EMM division, Commercial Memory Products, has taken delivery of a number of drives for its small business system (the System 800).

## Bottom Line Moves Up

As a result of all these moves, the bottom line in fiscal 1977 showed a net profit of about 8% on revenues of more than \$4 million for the Peripheral Products Division.

Farris is very bullish for 1978. With the backlog in disk drives, he could almost double revenues in a year, he said.

He also noted the company is shipping drives at a record rate. "We feel that we're in a position to become aggressive in our marketplace. We've got the products, production capacity and commitment to make it all work — profitably," he added.

However, he doesn't rule out the possibility of selling out if the right price were offered. "You have to look at each deal on its own merit," he pointed out.

Three divisions once on the "doubtful" list now report to Farris. They are all profitable, representing collectively about 30% of the company's 1977 revenues and a significant contribution to the bottom line.

## Contracts

MSI Data Corp. has received an order from Data Systems Corp. for 200 Source 6600 data entry terminals. The order is valued at approximately \$750,000.

Beehive International has signed a two-year contract with Western Union Data Services Co., Inc. to supply a variety of terminals. The contract is valued at between \$280,000 and

\$2,000,000 depending on the number of terminals ordered.

Imlac Corp. has received an OEM agreement in excess of \$400,000 from Hughes Aircraft Co., Industrial Products Division, Carlsbad, Calif., for interactive computer display systems. The systems will be used in the Hughes AM-1 automatic marking system for the garment manufacturing industry.

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- QM-1 customers have emulated commercial, militarized, avionic and special purpose computers. They range from micros to fourth generation Large Scale General Purpose Systems.
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- Emulators on the QM-1 are running one hundred times faster than simulators on more expensive systems.
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- The QM-1 is without equal as a software development tool for any computer. It will also protect investments in software running on destandardized machines.
- The QM-1 is an excellent design tool for analyzing software structure, system composition and hardware/software trade offs.
- The QM-1 is ideal in a computer science environment for instruction and research into hardware and software architecture.

Prices range from \$190K for a minimum system configuration, capable of running Nanodata supplied software, to upwards of \$700K for a multiprocessor. A "typical" customer configuration sells for \$280K and includes emulators of the PDP 11, Data General NOVA, IBM 360, etc.

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# So Gains Won't Be Devoured

## Tax Planning Essential to Sellers of DP Firms

By Brian J. McGowan

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The seller of a data processing/software firm has only two general choices. He can sell the stock of his corporation or he can sell all of the assets and liquidate his corporation.

Although the seller can sell his corporation's assets and not liquidate the corporation but retain the corporate shell investment, for purposes of

this article, we will presume that he desires to liquidate his corporation.

The seller is driven by obvious goals: he wants to avoid seeing his sale proceeds become a full course meal for the Internal Revenue Service (IRS). This requires thorough and timely tax planning.

The sale of corporate stock is a relatively simple tax transaction for the seller. The seller simply compares the selling

price for the stock with his tax basis — the difference being capital gain or loss which must be reported on his per-

the fair market value of the stock received in the exchange, no gain is recognized for tax purposes until he ulti-

date pursuant to Section 337 of the Internal Revenue Code.

This section of the law provides that if, within 12 months of adopting a plan of complete liquidation, a corporation distributes essentially all of its property, then no gain or loss will be recognized on sale of property during the 12-month period. Therefore, tax at both the corporate and shareholder levels will be avoided. Only the shareholder will be taxed.

In our industry, the expenses relating to the development of software could be completely recaptured. This issue alone could dissuade a seller from selling assets instead of stock. The tax at both the corporate and shareholder levels could easily leave the seller hopelessly watching complex and unsettled Internal Revenue Code sections devour his sale proceeds.

A former IRS agent, McGowan is now chief financial officer for Sun Information Services, Co.

*This is the second of two articles on the income tax consequences of purchasing or selling a firm in the DP industry. This article covers the consequences from the seller's viewpoint; last week's dealt with the buyer's perspective. Neither part is meant to be an exhaustive treatise but rather a general summary of appropriate provisions in the Internal Revenue Code.*

sonal tax return. Tax basis determination is a seller's investment in his corporation. If the seller receives the consideration in a lump sum, the entire gain must be reported in the year of the sale.

While everyone knows capital gain treatment is desirable since the U.S. taxes only one-half of the gain, many sellers are not aware of an extremely expensive change to capital gains made by the Tax Reform Act of 1976. Although 50% of the gains still go untaxed for normal income tax purposes, this same forgiven amount is now subject to what is known as the minimum tax, which packs a 15% tax wallop in addition to the normal tax.

Congress, in a moment of largesse, recognized the damage this tax would cause and permitted a deduction equal to the greater of \$10,000 or one-half of the taxpayer's regular income tax liability.

For example, assume that a seller has a gain of \$100,000 and a regular tax liability of \$15,000; 50% of the \$100,000 gain escapes tax, but is exposed to the minimum tax. After the seller takes the maximum deduction of \$10,000, the remaining \$40,000 is subject to the 15% minimum tax — an additional \$6,000 tax.

### Installment Alternative

An alternative to selling stock for a lump sum is to sell the stock on the installment method. Assuming specific statutory ground rules are followed, the effect to the seller is to spread the gain over a protracted period, avoiding the "bunching" effect of reporting the gain in one year.

A side benefit is to minimize, if not anesthetize, the minimum tax by spreading the capital gain over a number of years, each year being entitled to the \$10,000 or 50% tax liability deduction.

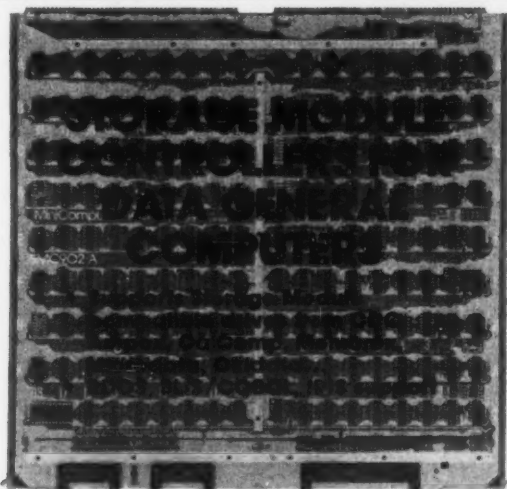
So far we have discussed a taxable sale of stock. A seller can defer tax on the gain by disposing of his stock in a stock-for-stock exchange rather than selling his stock for cash (assuming the buyer is a corporation). While a seller still experiences an economic gain measured between the tax basis of his stock and

mately disposes of his new stock.

The seller can minimize his tax liability by judiciously timing the sale of his new stock.

### Liquidating Corporation

Instead of selling stock, the seller can sell the assets of the corporation and liquidate his corporation, receiving a final cash distribution. The most frequently employed method of accomplishing this is to sell the corporate assets and liqui-



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## Memorex Net Rises

SANTA CLARA, Calif. — Memorex Corp. reported earnings for the first quarter at \$14.4 million or \$2.14 a share. The figures include extraordinary income of \$5 million from a tax loss carried forward.

Comparable performance for the same period in 1977 accounted for earnings of \$13.7 million or \$2.21 a share including a \$5.4 million extraordinary credit.

First-quarter 1978 revenues totaled \$138.9 million, a gain of 34% over the \$103.8 million reported in 1977, when the quarter was restated to reflect the acquisition of Business Systems Technology, Inc.

First-quarter 1978 results also show \$12 million revenues from Telex-Europe operations, acquired

Jan. 1 for cash and notes.

The costs of acquiring Telex-Europe, increased expenditures for its antitrust suit against IBM and the cost of moving the Communications Group were factors Memorex reported as having a negative impact on profits.

Total debt at Memorex increased \$19.4 million in the quarter to \$147.3 million from \$127.9 million at year-end, the firm said.

Total shareholders' equity, however, increased to \$126.2 million in the quarter from \$112.1 million, a gain of \$14.1 million. Common shareholders' equity increased to \$60.2 million from \$46.2 million. The company also achieved retained earnings of \$9.5 million.

## First Quarter at Honeywell Sees Performance Increases

MINNEAPOLIS — Revenue, net income and earnings per share increased for Honeywell, Inc. for the first quarter of 1978 compared with performance in the year-ago first quarter.

### Financial News

Worldwide sales, rental and service revenues reached \$787.1 million, an 18.7% increase, compared with \$663.1 million in the first quarter of 1977.

Earnings for the quarter were \$35.4 million compared with \$30.9 million in

the year-ago quarter. Earnings per share were \$1.66, an increase of about 13% over first-quarter 1977 per-share earnings of \$1.47.

Net earnings were 4.4% of sales for the first quarter of 1978 compared with 4.5% of sales for the same period in 1977.

Equipment sales were 80% of first-quarter revenues, with rental and service comprising the remaining revenue.

The acquisition of Synertek, Inc., a designer and manufacturer of integrated circuits, was completed during the first quarter, and Honeywell purchased 368,753 shares of its own stock in the open market to replace shares issued to close the merger.

In addition, General Electric Co.'s holdings of Honeywell stock have been reduced to less than 200,000 shares as a result of Honeywell's purchase of General Electric's computer business.

"The computer business was particularly strong in the first quarter compared to last year, with improved bookings, revenue and profit performance both in the United States and outside," the firm said. "Worldwide computer orders were up substantially and computer backlogs remain at a high level. Computer rental and service revenues in the first quarter increased 18.8 percent over the comparable 1977 period to \$164.7 million. Outright computer sales were up substantially, the firm claimed.

## Earnings at DPF Hit \$6 Million

HARTSDALE, N.Y. — DPF, Inc. reported earnings for the nine months ended Feb. 28, of approximately \$6.1 million or \$1.44 a share on revenues of \$369.7 million.

This compared with earnings of \$3.1 million or 74 cents a share on revenues of \$351.8 million in the same period a year ago.

Computer equipment leasing accounted for \$33.3 million in revenues for the nine-month period compared with \$20.4 million in the comparable year-ago period.

The major portion of the firm's revenues were derived from the 1977 acquisition of Interstate Brands Corp., a commercial bakery.

## Quarter Records Posted by Itel

SAN FRANCISCO — Itel Corp. reported the highest first-quarter results in its 10-year history with earnings reaching \$7.4 million or 63 cents a share on revenues of \$123.5 million.

Comparable figures for the same year-ago period showed earnings at \$4.5 million or 50 cents a share on revenues of \$78.6 million.

The performance during the quarter reflected gains in both marketing and provision of services related to transportation and equipment, Itel said.

Since the year-end, Itel has placed more than \$175 million of long-term fixed rate debt in the U.S. and overseas.

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All of these foreign countries are also heavy importers of U.S.-made computer products and services, with almost a billion and a quarter dollars of imports from the United States in 1976. (2)

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Notes:

(1) Measured by value, based on data from International Data Corporation, the world's leading EDP market research company. General purpose computer systems do not include mini-computers or small business systems.

(2) U.S. Commerce Department figures.



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The State University of New York at Buffalo is accepting applications for programmer/analyst positions within its Administrative Computing department to provide support for a university-wide DBMS development. The positions require an undergraduate degree, a minimum of 2 years experience in the computer field, competency in COBOL, and demonstrable oral and written skills. Successful applicants should be familiar with analysis techniques. Data Base experience in a Univac environment will be highly desirable but other candidates will be considered. Two positions will require individuals with experience in DBMS or MIS on small to medium scale computer systems.

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*If you are interested in discovering just how advanced your work could be, we would like to hear from you. Please forward your resume, indicating position of interest, to John DiPietro, Digital Equipment Corporation, Dept. B51 3807, 146 Main Street, Maynard, Massachusetts 01754. We are an equal opportunity employer m/f.*

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## SECURITY AND PROTECTION RESEARCHER

Your research and consulting in security and protection will concentrate on operating systems. You will develop a security model which can objectively compare different operating systems. The goal is to evaluate the strengths and weaknesses of existing systems, and especially to influence future ones.

## HUMAN FACTORS RESEARCHER

You will be responsible for research and consulting, within the corporation, on human factors problems associated with all aspects of computer systems, emphasizing the application of existing human factors knowledge. This key position will be the nucleus for present and future human factors activities in the Digital Research and Advanced Development Group. Leadership experience would be a plus.

## DATA COMPRESSION CONSULTANT

Your principal responsibilities will be to apply known techniques for data compression to practical problems, and to introduce this technology to various areas of the company. Working from the R&D Group, you will serve as a consultant, do prototype implementation, and look for opportunities to exploit data compression in both our products and our internal operations. The position requires an in-depth knowledge of both the underlying theory and practical applications of data compression. Experience should include substantial programming and use of computers. Your long term potential as a productive member of a research group is also an important factor.

## COMPUTER PROFESSIONALS

ComPros specializes exclusively in the placement of computer professionals on a national scale. With more than 175 affiliate offices in over 130 major U.S. cities we can explore opportunities in whatever geographic area you wish. We currently have urgent needs in the following areas:

**APPLICATIONS PROGRAMMING** — requires COBOL or PL1 experience on large scale systems using CICS, TOTAL or MIS technology. Applications include manufacturing, marketing, financial, banking and insurance. Salaries to \$28,500

**MINICOMPUTER PROGRAMMERS/ENGINEERS** — requires FORTRAN and/or Assembly level language programming experience. Will perform software and/or applications development on DEC, Data General, Interdata, Honeywell, Hewlett-Packard or other minicomputers. Applications are real-time and include process control (chemical, petroleum, pulp and paper and manufacturing test processes) and message switching (hardware/software and communications). Salaries to \$30,000

If you're ready to explore new opportunities, please forward your resume with your current salary and geographic preference in complete confidence to Key McCarthy (agency).

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The Ohio State University is seeking an individual to maintain and improve major production systems. Responsibilities include analyzing information needs, designing and revising application systems, and maintaining tape inventories, account records, data sets and Time-Sharing Option libraries. This individual will also train, assist and consult with production system users. Candidates must have a baccalaureate, two years programming/systems analysis experience related to business systems programming and knowledge of IBM PL/1 programming language, IBM 370 Job Control language and IBM TSO facilities. Starting salary: \$12,000-\$14,640. Benefits of employment include paid vacation and holidays, sick leave and paid medical and life insurance. Please refer to position no. 108. Resume must be submitted by May 15, 1978. Send to: Ms. Jill Holland, Manager, Personnel Services, National Center for Research in Vocational Education, The Ohio State University, 1960 Kenny Road, Columbus, Ohio 43210. AN EQUAL OPPORTUNITY/AFFIRMATIVE ACTION EMPLOYER

# Computer Professionals

Northrop's commitment to promoting from within has created growth opportunities for individuals who desire to become key members of a project team with highly diversified areas of responsibility.

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Associate degree, no experience necessary.

## PROGRAMMER ANALYSTS

Degree in Computer Science or equivalent; no experience necessary. Will consider experience in lieu of degree.

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Degree in Computer Science or equivalent and minimum of 5 years experience. Will consider additional experience in lieu of degree.

Working in the areas of Manufacturing Systems Development or Financial Planning Systems, qualified candidates will be creative thinkers who thrive professionally in a small innovative department utilizing a 370/138 DOS/VS, power-VS and CICS/VS.

We offer unparalleled opportunities for professional recognition, challenge and achievement in an environment receptive to your ideas, plus a salary/benefits schedule to compliment your experience. Your resume is invited, complete with salary considerations, addressed to:

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## Programmer/Analysts

Immediate Openings

at the

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**Team Leader - Financial Systems (Computer Specialist IV)** - Strong technical and leadership qualities will enable this working leader to provide guidance to team members in developing and maintaining the University's financial systems. Minimum qualifications include a Bachelor's degree or equivalent experience plus five years of significant experience. Salary range: \$14,700 to \$22,884. Starting salary normally not to exceed \$16,500.

**Programmer Analyst - Auxiliary Services (Computer Specialist III)** - A creative challenge awaits the technically competent. Accept responsibility for full participation on a small team designing and implementing applications in inventory, order entry, purchasing, and cost accounting. These systems are being integrated to a developing MIS. Minimum qualifications include a Bachelor's degree or equivalent experience plus three years of significant experience. Salary range: \$12,780 to \$19,824. Starting salary normally not to exceed \$14,322.

Additional desirable qualifications for each position are knowledge of DECsystem-10, COBOL and familiarity with Data Base concepts and techniques.

Resumes should be submitted no later than May 12, 1978 to:

Mr. Bill Conroy  
University of New Hampshire  
Computer Services  
Richards House  
Durham, NH 03824

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## Systems Programmer

AMCA International is a rapidly growing company with sales approaching \$1 Billion. We are a large manufacturing concern with many offices in the U.S. and Canada, using heavy RJE. The opening for systems programmer would require an individual with heavy experience in SVS/MVS, HASP and TSO. Experience with CICS, DL1, TCAM and VTAM is a definite plus. Present equipment includes a 158-3 running SVS, with plans to upgrade to MVS to support a large network of CICS and TSO. Send detailed resume and salary requirements to:

**AMCA**

Computer Services  
AMCA International Corporation

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## MIAMI, FLORIDA SAVINGS & LOAN NCR EQUIPMENT 2 PROGRAMMER/ ANALYSTS

We are looking for the two most capable programmer/analysts—ideally with savings experience on NCR equipment.

We are a rapidly growing \$750 MM S&L with a progressive and involved management team. We are extremely results-oriented—our philosophy is to hire quality rather than quantity. We offer a people-oriented and flexible working environment.

We consider these to be exceptional ground floor opportunities with unlimited advancement potential both within and outside of the EDP department.

We are currently converting from a serviced system to an in-house NCR Criterion system with CLASS software and MTS terminals.

Salary for the senior person will be between \$20-\$26, for the second person \$15-\$19.

Write including salary history to: DP MGR., 1790 Biscayne Blvd., Miami, Fla. 33132.

## DATA PROCESSING PIKES PEAK AREA

The City of Colorado Springs is accepting resumes for two positions in the Data Processing/Computer Center. Positions require proficiency in COBOL and on Univac 1100 systems. Experience in the development and design and on-line order entry. Capability to design and maintain direct access files including record handling via indexing. Training in systems analysis with special emphasis in project management, user relations and data gathering techniques.

**Systems Analyst - (\$1419-\$1641)** - BA degree in computer programming or related field with 5 years experience in above.

**Programmer Analyst - (\$1255-\$1454)** - BA degree in computer programming or related field with 3 years programming experience and training in systems analysis.

Submit resume by May 12, 1978, to Scott McGill, Director of Data Processing, 217 So. Wahsatch, Colorado Springs, CO 80903.

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## Programmer/Analyst

### Data Processing

An immediate opening exists for a Programmer/Analyst in a progressive System/3 - Model 15D installation. Applicant must have a minimum of 2 years RPGII programming experience on the SYS/3. Manufacturing experience is desired. MRP, IPICS experience a plus. Excellent salary and fringe benefits. Send resume in confidence to:

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Immediate Central New Jersey State Government positions available. Experience in Honeywell 66/40 systems using Cobol-74 desired.

Analysts preferred experience with large scale on-line business applications.

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WANG LABORATORIES' innovative approach to the word processing and computer industries is making our leadership in the marketplace of tomorrow assured. Our R&D teams create state-of-the-art and beyond ... our manufacturing teams put out a well-made product ... our marketing staff keeps our name in the forefront of the industry ... and our support staff keeps our operation running smoothly. It is exciting and satisfying to work at WANG Laboratories. If you are good at what you do, why not investigate joining us?

## Senior Customer Training Specialist - Computer Systems

A career opportunity exists for a person who enjoys the challenge of educating customers and internal marketing people on the utilization of computer hardware and operating system features. You will have the opportunity to be creative and apply your knowledge in the development of new courses as well as modification of existing programs. This position requires a person:

- Who is creative and self-starting.
- Who has at least 3 years experience in the following areas:
  - Instructional experience in hardware and/or Operating Systems to Customers. Prefer Virtual Storage Systems.
  - Knowledge of interactive and time sharing systems
  - Field Experience as a Systems Analyst/Programmer with applications knowledge
  - Excellent programming experience in RPG II and COBOL.
- Who has excellent communications skills.

If you have the experience and are interested in this growth position, we want to speak with you.

## Sales Training Specialist - Computer Systems

The Education Center has a rewarding and challenging opportunity for a person who has been successful in sales and has the ability to train salespeople in product and skills. This is a highly visible position which requires a person to have:

- A minimum of 3 years of computer sales experience, preferably with knowledge of transaction and interactive computer systems
- The knowledge and ability to relate hardware and operating system features to the sales force
- Successful sales skills knowledge
- The ability to communicate well with all levels of management
- Excellent writing skills.

Additional requirements: College degree and training experience preferred.

# WANG

LABORATORIES, INC.

## Software Technical Writers

WANG is looking for software technical writers to document our new state-of-the-art 2200VS computer system. We need people with the technical ability to understand the various facets of a modern computer system and the writing ability to explain them clearly and coherently to others. We offer plenty of growth potential and the opportunity to work in a creative, challenging environment where individual achievement is recognized and rewarded. Our requirements are:

- Knowledge of at least one high level language, preferably COBOL, BASIC, or RPG II. (Knowledge of an Assembler language would be a plus.)
- Familiarity with a major computer operating system
- 1-3 years experience documenting or working with system software (programmers with a flair for writing are invited to apply).
- The initiative and creativity to follow a project through from initial research to final copy.

If you meet these requirements, we'd like to talk with you.

## Field Service Instructors

### Qualifications:

- 2 years experience as Technical Instructor
- 2 years field service experience in support of minicomputer systems

### Responsibilities:

- Curriculum development
- Structure and conduct field service training classes in support of microprocessor controlled, disk-based systems.

Excellent salaries and earning potential plus superior company benefits. Please send resume including academic background and salary history and requirements to:

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## PROGRAMMER/ANALYSTS



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You will be supporting our Mission Support, Scientific and Applications, and Space Tracking Data Network Projects with the NASA Goddard Space Flight Center, located in the Maryland Suburbs near Washington, D.C.

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## Search Extended for Manager of Data Processing and Operations

Center for Faculty Evaluation and Development in Higher Education Kansas City University, Manhattan, Kansas.

This person will be responsible for computer operations, including production of reports available from the Center, explaining the technical aspects of these systems to institutions which use them, and the development or adaptation of computer programs.

Minimum qualifications: Masters degree in related field; programming experience in PL/1; knowledge of basic statistics; experience in using computer-based statistical packages; administrative skills including planning, organization, and coordination skills.

Starting salary range: \$15,000-18,000 based upon preparation and experience. Date of appointment: No later than 1 July 1978. Date of application: No later than 19 May 1978. Rank: Assistant Professor.

For a detailed description call 800-255-2757 or 913-532-5970.

Submit application materials to: J. Lance Kramer, Associate Director, Division of Continuing Education, 301 Umberger Hall, Kansas State University, Manhattan, KS 66506.

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## PURDUE UNIVERSITY COMPUTING CENTER

Has openings for applications programmers with at least one year of relevant experience on a large CDC System, and a B.S. or M.S. in computer science or engineering or in a related academic area. We seek highly motivated individuals who can take full responsibility of all aspects of a programming project and can carry it to completion.

Selected individuals will be responsible for development, documentation and maintenance of applications programs and subprograms. At least one year of Fortran programming experience required. Experience with other scientific programming languages helpful.

Salary: \$12,000 to \$20,000 depending on qualification. Excellent benefits in addition to salary. Excellent opportunities for personal and professional advancement.

Write: Mr. Tom Hayworth, Administrative/Professional Employment, Personnel Services, Adms. Building, Purdue University, West Lafayette, IN 47907

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CSC

## Business Systems Programming SECTION SUPERVISOR

If you are seeking a growth position with a well-managed, well-recognized pioneer in electronic technology, here's a golden opportunity.

We are presently accepting resumes to fill an opening at our Orange County facility. Selected candidate will supervise systems analysis and programming for applications related to Manufacturing, Material, Engineering, Product Assurance and Logistics.

Other responsibilities will include: planning, designing, implementing and maintaining all business computer systems for these functional areas. Supervisory experience, degree in Business Administration or equivalent and extensive knowledge in related functional areas are highly desirable.

We provide excellent salary and a complete benefits program. For immediate interview, send resume with salary history to:

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## LEAD SYSTEMS PROGRAMMER

We are a worldwide leader in the marine engineering and construction industry offering a challenging data processing position in our Dubai, U.A.E. operations.

The applicant must possess B.A. in Math or Computer Science and 6 years in data processing, 3 years of which are in systems programming. The applicant should be familiar with 370/135 migrating 2A one megabyte 138. Must have experience with DOS/VS operating systems with power, CICS on-line systems, assembly language coding. It would be a plus to be familiar with Parvalet and PL/1. Applicant should also be able to support a system with minimum vendor support.

This challenging growth position offers excellent salary, family status, overseas premium and fringe benefits package. Please submit resume, including salary history in complete confidence to:

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## AUSTRALIA

## DB/DC SUPPORT STAFF

Up to \$A17,750 p.a. plus Benefits

The Bank of New South Wales, Australia's largest commercial bank, and one of the largest I.B.M. users in Australia, is seeking experienced DB/DC Support Staff for its software group located in Sydney. The bank is currently committed to IMS based data base and data communications development on a large scale.

## DUTIES

Participate as a member of the DB/DC Group in supporting the development, maintenance and operation of new and existing systems using IMS/VS Data Base and Data Communications, and the LEXICON Data Dictionary. Responsibilities include data base design, IMS/DC tuning and performance, data base recovery design and general problem solving.

## EXPERIENCE

1-2 years experience in IMS/VS DB or DC. Training could be provided for a person with experience in:-

- IBM equipment with OS/VS;
- other DBMS;
- application development technical control;
- systems programming.

## HARDWARE

Three 370/158's in Sydney and six 370/145's in other States using 3705 communication controllers and other peripheral equipment supporting a network of 3600 finance terminals in its first stages of implementation, as well as an extensive range of batch and on-line systems.

## SOFTWARE

The bank has installed MVS, VS1, TSO, VTAM/NCP, IMS/DB/DC and expects to remain in the forefront of SNA development in Australia.

## CONDITIONS

Air fares and relocation expenses for your family (USA—Australia) will be met by the bank and up to three months' subsidised transit housing can be available. These are long term career positions.

## THE JOBS

A range of positions is available requiring different levels and types of expertise. While extensive training opportunities are available, some degree of expertise in any of the above software fields is essential.

## BENEFITS

Four weeks' annual leave with pay loading.  
Superannuation.  
Housing finance available in line with bank's current lending policy applying to specialist staff.

## APPLICATIONS

Please apply in writing to:

Brian Russell  
Bank of New South Wales  
New York Agency  
Suite 2412, 24th floor  
200 Park Avenue  
New York, N.Y. 10017

Arrangements will be made to interview selected applicants in late May.



Bank of New South Wales

## Mini Computer Programmers.

## all levels

We are looking for individuals who can aggressively pursue **System Software Projects** from design through implementation. The right candidates will be self-motivated, capable of scheduling their time, know machine language programming and are willing to commit to getting the job done. Openings are available in the following areas:

## Communications software group:

Familiar with communications programming under real time executives and operating systems. Two to five years machine language programming experience and two to three years in communications applications.

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Should have solid experience with high level language Compilers and Interpreters, and / or system utilities such as assemblers, editors, loaders and debugging tools. Two to five years machine language programming experience in related areas.

## Operating systems group:

Opportunities for experienced Programmers to enter ground floor development of new and progressive operating systems. Also design and implement enhancements to a variety of operating systems and real time executives. Three to five years real time programming and assembly language experience preferred.

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## SYSTEMS PROGRAMMER

Immediate opening for experienced DOS-CICS systems programmer. Responsibilities include implementation and network management of a leading edge, on-line teleprocessing system for a progressive trucking company headquartered in Southwestern Ohio. Excellent career opportunity for capable, personable individual. Attractive starting salary and benefit program. Forward resume and salary history for consideration. Reply to: CW Box 1547, 797 Washington St., Newton, MA 02160.  
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## PROGRAMMER/ANALYST

The State University of New York at Binghamton is seeking a programmer/analyst for the support of academic research and instruction. This position offers potential to work with academic disciplines as diverse as chemistry and music. An opportunity exists to develop essential academic computer resources and to gain increasingly important management and communication skills. The Computer Center provides excellent interactive and batch resources.

This position requires at least a bachelor's degree, and three years applicable experience. Relevant experience can include computer-related work performed as a student or researcher. Expertise in statistical data processing and/or mini-computer systems is desirable.

SUNY-Binghamton is one of four university campuses in the State University of New York System. The campus of 9,500 students is located near a variety of cultural and recreational resources. The salary for the position is competitive, with an outstanding benefits package. SUNY-Binghamton is an equal opportunity employer. Please send your resume by May 15, 1978 to:

Dr. Russell S. Vaught  
Associate Director,  
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SUNY-Binghamton  
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This position offers an excellent starting salary, commensurate with your background and experience, plus a comprehensive benefits package. Qualified applicants are urged to forward resume in confidence to John Ross, Mail Station M-84, Datapoint Corporation, 9725 Datapoint Drive, San Antonio, Texas 78284.

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## AUSTRALIA

### Senior Systems Programmer/ Systems Programmers

Up to \$A17,750 p.a. plus Benefits

The Bank of New South Wales, Australia's largest commercial bank, and one of the largest I.B.M. users in Australia, is seeking experienced systems programmers for its software group located in Sydney. The bank is currently committed to IMS based data base and data communications development on a large scale.

#### EXPERIENCE

At least two years' experience in an IBM OS software environment.

#### HARDWARE

Three 370/158's in Sydney and six 370/145's in other States using 3705 communication controllers and other peripheral equipment supporting a network of 3600 finance terminals in its first stages of implementation, as well as an extensive range of batch and on-line systems.

#### SOFTWARE

The bank has installed MVS, VS1, TSO, VTAM/NCP, IMS/DB/DC and expects to remain in the forefront of SNA development in Australia.

#### CONDITIONS

Air fares and relocation expenses for your family (USA—Australia) will be met by the bank and up to three months' subsidised transit housing can be available. These are long term career positions.

#### THE JOBS

A range of positions is available requiring different levels and types of expertise. While extensive training opportunities are available, some degree of expertise in any of the above software fields is essential.

#### BENEFITS

Four weeks' annual leave with pay loading.

Superannuation.

Housing finance available in line with bank's current lending policy applying to specialist staff.

#### APPLICATIONS

Please apply in writing to:

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Bank of New South Wales  
New York Agency  
Suite 2412, 24th floor  
200 Park Avenue  
New York, N.Y. 10017

Arrangements will be made to interview selected applicants in late May.



Bank of New South Wales

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Wed., Thurs. & Fri., May 10, 11 & 12.  
Call Beth Moody at (404) 577-1234  
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To arrange an interview in advance, call Beth Moody at (214) 238-5311.

If unable to arrange an interview on these dates, send your resume in confidence to:  
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We're looking for manufacturing application specialists with all levels of knowledge and experience who are interested in joining a progressive, dynamic organization developing business systems for sale to our customers and use in our plants. The system is a complete business system for the discrete manufacturing firm and includes such subsystem areas as Bill of Material, Inventory Control, Material Requirements Planning, Work-in-Process, Purchasing, Master Scheduling, Capacity Planning, and Order Entry.

The system is being implemented for use on NCR's latest generation of large mainframe processors, the Criterion. The system also utilizes transaction processing software to facilitate on-line interactive communication to terminals. NCR-TOTAL is the data base management system. All programs are written in COBOL.

If this sounds like something you would like to be involved with, and you have at least a bachelor's degree, 2 or more years of comparable experience, know and have used COBOL, and have experience with large systems, we would like to invite you to come to Dayton for a personal interview.

For immediate consideration, please send your resume including salary history to:



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Join a professional data processing organization with challenging growth opportunities for career oriented individuals. We are seeking professionals that are interested in a OS/VS state-of-the-art environment and who possess the following skills: Three or more years having COBOL OS JCL knowledge. System Analyst, coding, debugging, and implementation. Experience with FDR credit card system is desirable but not required. We are conveniently located in down town Cincinnati, Ohio and we offer an excellent salary and benefit program.

For those interested candidates, please forward a copy of your resume and salary history to: M.L. Bush, The Fifth Third Bank Personnel Department, 38 Fountain Square Plaza, Cincinnati, Ohio 45202. An Equal Opportunity Employer.

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**PROGRAMMER/ANALYSTS** - Systems and Applications Programmers and Analysts for commercial and scientific applications. FORTRAN and COBOL are used for applications. Familiarity with the IBM 1130 and DNA Systems TSO/CYTOS preferred. Excellent compensation package including salary, incentive, and bonus plans, including expatriate premium. A one year contract with completion bonus is included.

Ground floor opportunity for qualified individuals. Overseas experience preferred. Reply in confidence to CW Box 1558, 797 Washington St., Newton, MA 02160.

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You will interface with top management and will be responsible for all of the functions associated with guiding, directing, and coordinating a leading software or hardware product line in the international market.

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The University of California's Los Alamos Scientific Laboratory needs outstanding applicants to support our expanding, multi-faceted R&D efforts. If you desire challenge, responsibility, and the chance to excel, we invite you to apply for a career with us.

As a member of our in-house minicomputer maintenance team, you will work independently, diagnosing and repairing mainframes, memory, peripherals, and disk storage systems on a wide variety of computer systems based around the DEC PDP-11 family of minicomputers.

The successful candidates must be technical school graduates (or equivalent) with significant manufacturer's training. In addition, several years' experience maintaining the PDP-11 family of computer systems, as well as an excellent working knowledge of trouble-shooting techniques, central processors, mass storage devices and other computer equipment, is required.

We provide excellent compensation, working conditions, and benefits (how does 24 days' annual vacation sound?). Our location in the mountains of northern New Mexico offers a pleasing lifestyle in a setting of great natural beauty: abundant recreational opportunities; a pollution-free environment; and casual, uncrowded living.

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P.O. Box 1663

Los Alamos, New Mexico 87545

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Programmers

### Senior Systems Programmers

The successful candidates will participate in the design and implementation of software to support a nationwide research library network. Implementation experience in one of the following specialty areas is mandatory: generalized on-line database/information retrieval systems, library automation systems, disk access methods, or on-line applications programming. In addition, close familiarity with 360/370 assembler language is desired.

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Candidates will possess a high school diploma and 2 years experience in data communications. Desired experience includes data transmission over TELCO circuits; diagnosis and repair of terminals, modems, and other pertinent equipment. Knowledge of TELCO and EIA interfaces, and a working knowledge of testing devices and methods employed to support long distance communications.

Please send resume and salary history to: P.C. Coulter, Ballots Center, Encina Commons, Room 103, Stanford University, Stanford, CA 94305. An Equal Opportunity Employer Through Affirmative Action.

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Combine your scientific and  
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These high visibility positions require in-depth experience and the stature to interact with middle and upper echelon management in effectively developing large bill of materials, financial and documentation control applications.

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Babcock & Wilcox is a growing high technology energy company and offers excellent salary, full benefits and a comfortable lifestyle in a favored Blue Ridge Mountains area. Write in confidence, detailing experience and salary history, to Mr. G.W. Bunch, Ref. 317.

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## SYSTEMS ANALYSTS (DATA PROCESSING)

We are one of the largest teaching and research medical facilities in the Midwest, currently seeking several Systems Analysts for our Systems and Procedures Department.

To qualify, you should have at least 5 years experience in programming at the Senior Programmer/Analyst or Systems Analyst level, and have a thorough, state-of-the-art knowledge of COBOL (a second language is highly desirable); OS-JCL, Utilities, Operating Systems, Sort-Merge, and CICS. You must have had previous responsibility for at least one major project from inception to completion. Experience in the design, programming, and implementation of on-line systems is helpful but not mandatory. You should be familiar with concepts of packaged software (preferably MSA) and possess good analytical skills and judgment. In all respects, the applicant we seek must be a professional.

If selected, you will be responsible for the installation of packaged financial software, the design, programming, installation and debugging of programs, analyzing program or system problems, investigating software programming aids or tools, and setting up standardized procedures. You will report directly to the Manager of Systems and Procedures and be assignable on a consultant basis to special projects. You must have strong managerial skills, as you will supervise Programmer/Analysts in the programming of large or complex systems.

We offer qualified individuals an excellent salary and comprehensive fringe benefits package that includes paid relocation and tuition reimbursement. For consideration, please send resume, including salary history and requirements to:

David J. Kinsella  
Manager, Employment



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We are a leading W. Va. bank seeking a data processing professional to assume a major role on the systems and programming staff in the expansion of its multi-bank data processing center.

Candidates must have several years of banking experience and in depth knowledge of NCR hardware and banking software. Excellent communications skills and supervisory ability are required.

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Director of Data Processing

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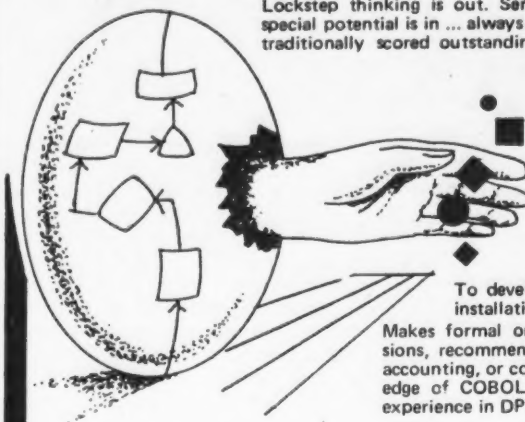
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To develop and modify DP systems; define and supervise installation procedures. Evaluate OS and improvements. Makes formal oral and written presentations of findings, conclusions, recommendations. Needs Bachelor's degree (statistics, math, accounting, or computer science major) with MBA desirable. Knowledge of COBOL & CICS. Minimum 6 years experience including experience in DP.

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Responsible for systems design flow and test segments, must be able to translate SA requirements into feasible design. Will write complete programs specifications including flow charts showing systems linkage, data movement and resource requirements. Will also design file structures, forms, reports, and procedures for data collection, processing and control. Needs 2-4 years college plus minimum 4 years experience in programming and systems.

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Manager, Corporate Recruiting

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Hospital Corporation of America is seeking an individual to be responsible for maintenance of the continuing education process in support of the implementation of our computer assisted Administrative Systems.

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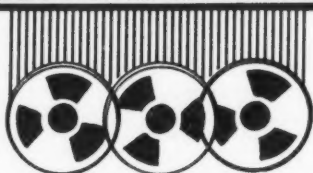
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The State of Montana, Information Systems Division, located in Helena, Montana, is seeking experienced senior analysts. Positions are available for: Supervising Systems Analysts-\$17,672 Programmer/Analysts III -\$16,138 Background should include systems design and project management experience on large business data processing systems using top down phased development. ANS COBOL, CICS, VSAM and IDMS data base experience also helpful. We are a dynamic shop utilizing an IBM 370/158 OS/VS1. Helena, located at the foot of the Rockies, offers clean air, friendly people (33,000) and wide open spaces. We are only 20 minutes from excellent hunting and trout fishing, river floating, water skiing, national forests and wilderness areas, and only a half-day's drive from Glacier and Yellowstone National Parks.

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M.I.S. International, Inc., an international computer systems integration company, needs specialized professionals for Michigan, Ohio and Indiana branches.

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(215) 568-4580

## Programmer/Analysts

Our firm specializes in the recruitment and placement of data processing personnel. Current need exists for qualified persons with minimum 2 yrs. experience in programming and/or systems design. Background in manufacturing, banking or insurance applications highly desirable. Qualified individuals are invited to submit resume, including salary history and geographical preferences, to: EXECUTIVE RECRUITERS INTERNATIONAL, Personnel Consultants, 4101 Medical Parkway, Suite 204, Austin, Texas 78756 or call (512) 454-5247 for additional information. All fees assumed by employers.



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If you are seeking a permanent position involving the development of financial, student accounting, CAI, personnel, and library applications in a small college environment, this is the position for you.

Preference given to applicant experienced on DEC PDP 11/40 with RSTS/E, BASIC programming, and a BS degree with emphasis in data processing or computer science. Competitive salary and fringe benefits. RPG II and systems programming a plus.

Applications accepted through May 31, 1978. Employment date July 1, 1978. Send confidential resume to:

Howard B. Kipple, Director  
Computer Center

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## PROGRAMMER

2-3 yrs experience in COBOL. Knowledge of BAL, FORTRAN in medium to large scale system, JCL desirable. Excellent starting salary and benefits.

Call (201) 645-5131  
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All positions require 3-5 years of experience, a background in a large IBM MVT or MVS environment, and in-depth knowledge of OS/MVT and HASP internals. The ability to read and interpret "stand alone" dumps, apply PTF's, and conceptually handle complex hardware configurations is also essential.

We'll provide commensurate salary and comprehensive GE benefits along with the kind of exposure needed for long-range professional development and growth. Send resume including salary history, to: Ms. Mary Nofsinger, GE Company, 1755 Jefferson Davis Highway, Arlington, VA 22202.

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A Bachelor of Science degree in computer science or related field is required. 1 to 3 years experience desirable. Must be proficient in advanced FORTRAN and have some experience in an assembler language. Will be responsible for creation of new software and maintenance of existing application program on a real-time digital computer system. Software deals primarily with electric power system monitoring and control, energy production, and accounting. Utilize remote batch and local time sharing computer facilities to accomplish duties. This career position is in our production control center in Niagara Falls New York.

We offer an excellent starting salary, comprehensive benefits and opportunity for personal and professional growth.

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### Systems

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NMSU Computer Center is seeking a SYSTEMS PROGRAMMER III, starting June 1, 1978. Current configuration is IBM 360/65 running OS 21.8, HASP, and APL. NMSU is currently evaluating a system upgrade. Experience with OS required and Bachelor's degree desirable. Application deadline - May 16, 1978. Send resume and salary requirement to R. Waugh, Computer Center, Box 3AT, Las Cruces, New Mexico 88008. For further information call (505) 646-2226. NMSU is an Equal Employment/Affirmative Action Employer.

### Analyst/

#### Programmer III

for N.C. State University Research and Development Organization. Minimum requirements: four year degree in computer science or related field plus three years experience in analysis and programming. MIS, proposal writing, equipment evaluation and acquisition experience desirable. Interested applicants should contact N.C. State University Personnel, Primrose Hall, Raleigh, North Carolina, 27607, (919) 737-2135.

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Aetna Life & Casualty has an immediate opening for a Data Processing Forecast Administrator. You'll direct the collection, analysis and validation of forecast data from Corporate areas. Communicate forecast information to users of this data. And relate projected requirements to current processing capacity.

Must have working knowledge of IBM 370/168, IBM 370/168/AP, Amdahl V6-11, and supporting medium and small scale computers. Must be able to deal with all levels of management and technical personnel.

Salary range \$20,000 - \$24,000. Send resume to T. Kono, Employment Office, Aetna Life & Casualty, 79 Farmington Avenue, Hartford, CT 06156. An equal opportunity employer.

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CALDOR, one of the country's fastest growing Department Store Chains, is seeking an EXPERIENCED Systems Analyst, who will enjoy challenging work plus continued technical and professional growth in a progressive NCR Criterion 8570 environment. Your resume will be carefully considered if you possess the following qualifications.

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Salary will be commensurate with experience. Please send your resume and salary history to:

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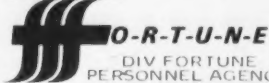
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Applicants must demonstrate the ability to confer with managers, scientists, engineers and graduate students in order to define business or scientific/engineering data processing problems, formulating statements of these problems and devising solutions. Requirements include a BS or MS degree in Science or Engineering, with a strong background in Mathematics and Statistics. Applicants should have 5-10 years computing background, including academic experience, with broad computer exposure in the areas of time sharing and batch. Experience in FORTRAN is required, PL/I and some BAL desired. Salary open, and dependent upon qualifications and experience.

Send complete resume to:  
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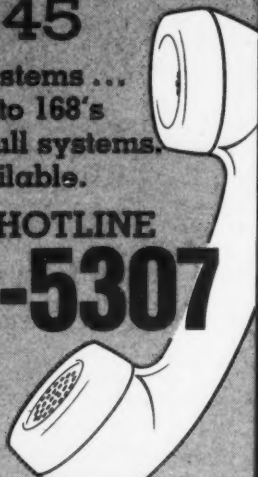
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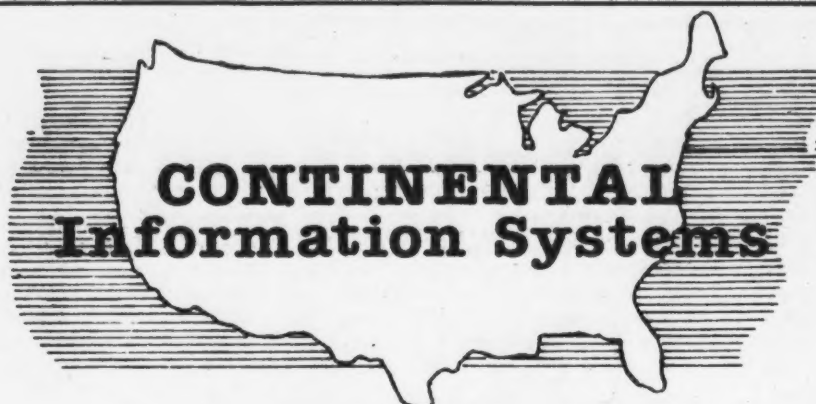


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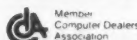
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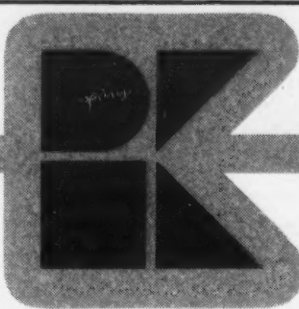
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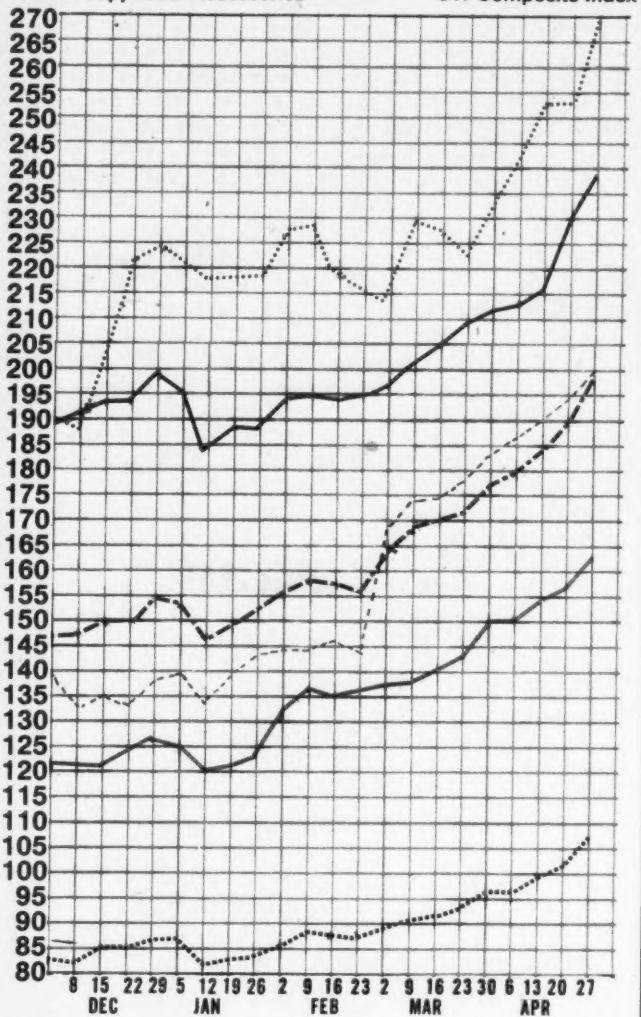
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## Earnings Reports

CONTROL DATA Three Months Ended March 31		
	1978	a1977
Shr Ernd	\$ .90	\$ .75
Revenue	400,393,000	338,259,000
Tax Cred	300,000	300,000
Earnings	15,681,000	12,981,000

DATA GENERAL Three Months Ended March 11		
	1978	1977
Shr Ernd	\$ .85	\$ .63
Revenue	81,624,000	55,569,000
Earnings	8,464,000	6,218,000
6 Mo Shr	1.67	1.21
Revenue	156,883,000	106,636,000
Earnings	16,632,000	11,931,000

DOUGMATION Year Ended Feb. 3		
	1978	1977
Shr Ernd	\$1.22	\$ .73
Revenue	31,555,000	18,582,000
Earnings	3,657,000	2,021,000

HAZELTINE Three Months Ended Dec. 31		
	1978	1977
Shr Ernd	\$ .40	\$ .37
Revenue	17,555,000	15,067,000
Earnings	808,000	750,000

IBM Three Months Ended March 31		
	1978	1977
Shr Ernd	(000) \$4.01	(000) \$3.82
Revenue	4,431,878	4,090,295
Earnings	589,016	573,343

NATIONAL COMPUTER SYSTEMS Year Ended Jan. 31		
	1978	1977
Shr Ernd	\$1.35	a\$1.06
Revenue	24,897,400	12,727,700
Earnings	2,213,100	1,590,300
3 Mo Shr	.27	a.25
Revenue	6,213,700	3,132,700
Earnings	447,600	393,000

a-Adjusted to reflect 50% stock dividend in December 1977

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TRADE QUOTES

## Computerworld Stock Trading Summary

CLOSING PRICES WEDNESDAY, APRIL 26, 1978

All statistics compiled,  
computed and formatted  
by  
TRADE QUOTES, INC.  
Cambridge, Mass. 02139

	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
COMPUTER SYSTEMS				
A ANDAML CORP	22-55	54 1/2	+4 3/8	+8.7
N BURROUGHS CORP	55-91	69 7/8	+3 1/8	+4.6
O COMPUTER AUTOMATION	18-30	28 1/2	+2 3/4	+10.6
N CONTROL DATA CORP	20-29	28 3/4	+ 7/8	+3.1
O CRAY RESEARCH INC	15-40	37 3/4	-1 3/4	-4.4
N DATA GENERAL CORP	35-54	52	+2 3/4	+4.7
N DATAPoint CORP	18-47	47 1/4	+ 3/8	+0.7
N DIGITAL EQUIPMENT	37-53	43 1/4	+1 5/8	+3.9
A ELECTRONIC ASSOC.	2-5	4 7/8	- 1/8	-2.5
A ELECTRONIC ENGINEER	8-17	16 3/4	+ 7/8	+5.5
O FOUR-PHASE SYSTEMS	13-27	25	- 1/2	-1.9
N FCBORO	28-54	35 7/8	+1 7/8	+5.5
O GENERAL AUTOMATION	6-10	9 7/8	+ 1/2	+5.3
O GRI COMPUTER CORP	1-1	1 1/8	0	0.0
N HEWLETT-PACKARD CO	62-87	75 1/8	+3 1/8	+4.3
N HONEYWELL INC	43-55	50 3/4	+1 1/4	+2.5
N ITP	236-286	262 3/8	+9 3/8	+3.7
O MANAGEMENT ASSIST	5-15	14 3/4	+ 1/2	+7.2
O MICRODATA CORP	7-18	11 5/8	+ 5/8	+5.6
O MINI-COMPUTER SYST	5-12	5 3/4	- 1/4	-4.1
C MODULAR COMPUTER SYS	5-13	11 5/8	- 1/8	-1.0
N NCR	32-51	50	+1 3/8	+2.8
O PRIME COMPUTER INC	12-37	36 3/4	+4 1/4	+13.0
N PERKIN-ELMER	17-22	20 1/8	+1 5/8	+8.7
N RAYTHEON CO	16-42	41 5/8	+1 1/4	+3.0
N SPERRY RAND	30-42	39 1/2	+1 1/2	+3.9
A SYCOR INC	8-23	22 1/2	+ 3/4	+3.4
A SYSTEMS ENG. LABS	5-15	14 1/2	+ 7/8	+6.4
A WANG LABS.	10-19	18 5/8	+2 1/4	+13.7

	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
LEASING COMPANIES				
O ALANTHUS CORP	3-6	5 7/8	0	0.0
C BODTHE COURIER CORP	8-16	16 5/8	0	0.0
O COMDISCO INC	9-16	16	+3	+23.0
A COMMERCE GROUP CORP	1-3	7/8	0	0.0
A COMPUTER INVSRS GRP	1-2	7/8	0	0.0
M CATRONIC RENTAL	0-2	1 5/8	0	0.0
A DCL INC	1-4	2 3/4	+ 1/8	+4.7
N DPF INC	6-10	9 7/8	+ 3/8	+3.9
N ITIL	13-22	21 3/4	+2 7/8	+15.2
N LEASCO CORP	19-33	33	+ 1/2	+1.5
O LEASPCORP	1-2	1 3/4	+ 3/8	+27.2
A PIONEER TEX CORP	5-11	5 7/8	- 1/8	-2.0
N U.S. LEASING	10-16	14 1/8	+ 1/2	+3.6

EXCH: N=NEW YORK; A=AMERICAN; P=PHIL-BALT-WASH  
L=NATIONAL; M=MIDWEST; O=OVER-THE-COUNTER  
N-T-C PRICES ARE BID PRICES AS OF 3 P.M. OR LAST BID  
(1) TO NEAREST DOLLAR

	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
SOFTWARE & EDP SERVICES				
O ADVANCED COMP TECH	0-2	1	0	0.0
C ANACOMP INC	7-12	11 1/4	+ 1/4	+2.2
A APPLIED DATA RES.	5-13	12 1/2	+ 7/8	+7.5
N AUTOMATIC DATA PROC	23-30	29 3/4	+ 7/8	+3.0
O COLEMAN AMERICAN COS	1-2	1 3/8	0	0.0
O COMPU-SERV NETWORK	8-15	7 1/2	- 1/2	-6.2
C COMPU-ELECTION SYSTEMS	6-10	9	0	0.0
C COMPUTER HORIZONS	1-2	2 1/4	0	0.0
C COMPUTER NETWORK	6-11	9 1/2	+ 3/8	+4.1
N COMPUTER SCIENCES	7-12	11 5/8	+ 3/4	+6.8
O COMPUTER TASK GROUP	1-2	2 1/4	+ 1/4	+12.5
O COMPU-TECH	1-3	2 5/8	0	0.0
O COMSHARE	5-11	10 1/2	+ 1/4	+2.4
C DATA DIMENSIONS INC	3-5	4 1/4	0	0.0
C DATATAB	1-2	1 1/4	0	0.0
N ELECTRONIC DATA SYS.	14-20	18 1/8	- 1/8	-0.6
O INSYTE CORP	2-3	1 1/2	0	0.0
C IPS COMPUTER MARKET.	1-2	2 1/4	0	0.0
C KEANE ASSOCIATES	3-4	3 3/4	+ 1/2	+15.3
O KEYDATA CORP	1-3	2 1/8	- 3/8	-15.0
A LEGICON	7-17	12 3/4	- 1/8	-0.9
A MANAGEMENT DATA	1-2	1 1/4	+ 1/8	+11.1
A NATIONAL CSS INC	10-20	20	+1 1/4	+6.6
O NATIONAL DATA CORP	4-11	10 1/2	+1 1/2	+16.6
A CN LINE SYSTEMS INC	16-24	21 3/8	- 7/8	-3.9
N PLANNING RESEARCH	3-6	4 7/8	- 1/8	-2.5
C PROGRAMMING & SYS	1-1	3/4	+ 1/8	+20.0
C RAPIDATA INC	2-5	4 1/2	+ 3/8	+9.0
C REYNOLDS & REYNOLD	17-25	24	+ 1/4	+1.0
C SCIENTIFIC COMPUTERS	1-4	4 7/8	+ 3/8	+8.3
O TMSHARE INC	14-23	21 5/8	- 1/8	-0.5
A UPS SYSTEMS	4-6	6	+ 1/8	+2.1
N WVLV CORP	1-5	4 3/8	0	0.0

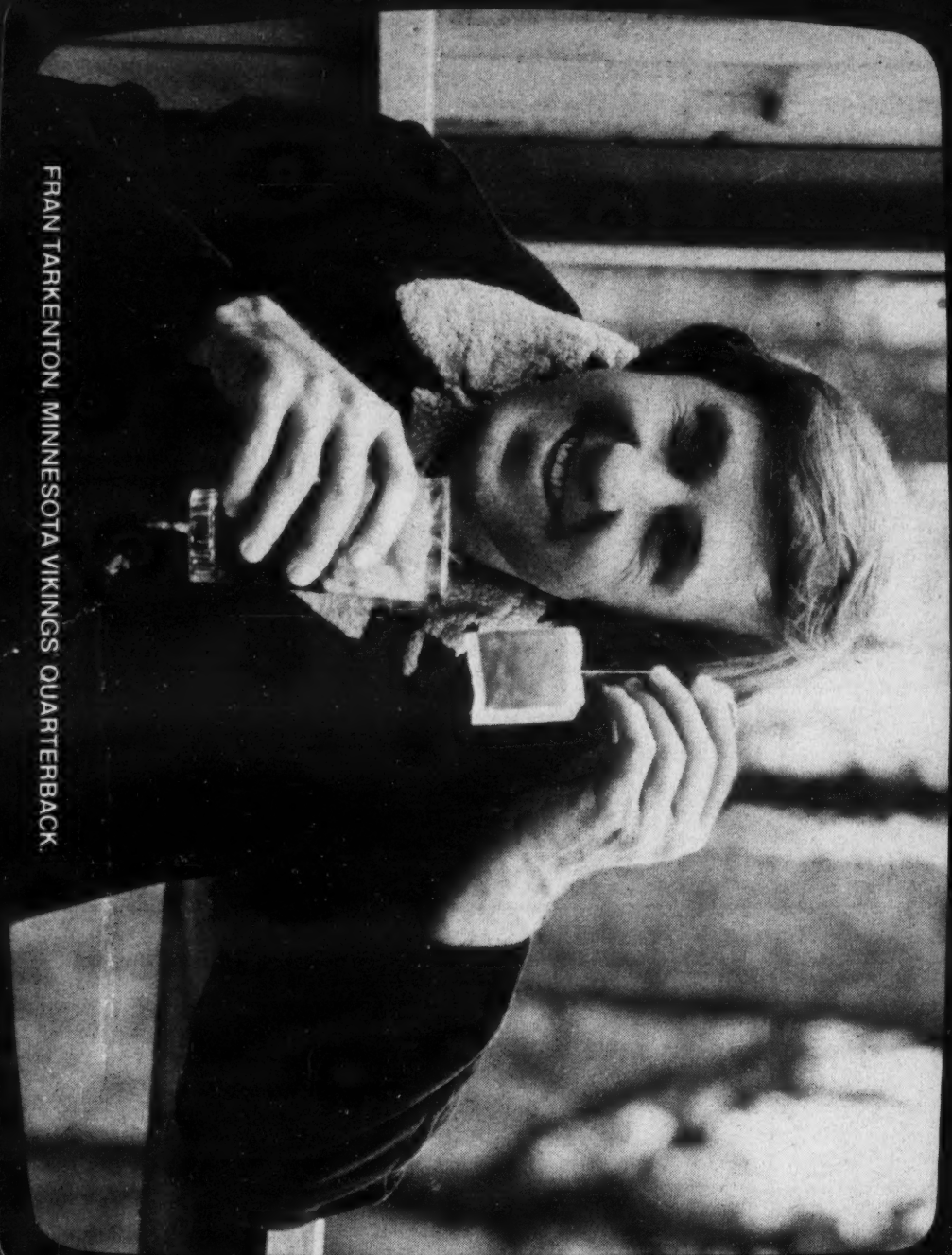
	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
PERIPHERALS & SUBSYSTEMS				
N ADDRESSOGRAPH-MULT	10-20	18 3/8	- 1/2	-2.6
O ADVANCED MEMORY SYS	7-12	11 7/8	+ 7/8	+7.9
N AMPEX CORP	8-14	14 1/4	+1	+7.5
O ANDERSON JACOBSON	3-7	6 1/2	+ 1/8	+18.1
N APPLIED DIG DATA SYS	10-20	14 3/8	+ 1/8	+0.8
O REEVE INT'L	5-12	5 3/8	- 1/8	-2.2
A BCLT-BERANEK & NEW	6-9	7 1/4	+ 1/4	+3.5
N BUNKER-RAND	8-15	14 5/8	+ 5/8	+4.4
A CALCOMP	3-6	6 1/4	+ 3/4	+13.6
C CAMBRIDGE MEMORIES	1-4	3 3/4	+ 1/4	+7.1
N CENTRONICS DATA COMP	16-30	19	- 3/8	-1.9
C COGNITRONICS	1-1	1 3/4	0	0.0
C COMPUTER COMMUN.	5-8	9 5/8	- 1/8	-1.2
O COMPUTER CONSOLES	4-7	6	+ 1/4	+4.3
A COMPUTER EQUIPMENT	2-5	4 3/4	+ 5/8	+15.1
O COMPUTER TRANSCIVER	1-1	1 3/8	0	0.0
C CMTEEN	9-19	18 3/4	+2 7/8	+18.1
N CNPAC CORP	19-28	21 1/8	- 1/2	-2.3

	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
SUPPLIES & ACCESSORIES				
O DATA ACCESS SYSTEMS	4-5	4 1/2	- 1/4	-5.2
O DATA 100	6-15	14 1/2	+ 5/8	+4.5
A DATA PRODUCTS CORP	9-19	19 7/8	+2 1/8	+12.6
O DATA TECHNOLOGY	3-4	4	- 1/4	-5.8
O DATUM INC	1-4	3 7/8	0	0.0
O DECISION DATA COMPUT	2-3	1 3/4	+ 1/8	+7.6
O DELTA DATA SYSTEMS	1-1	1 1/4	0	0.0
A DECOMATION INC	6-15	14 5/8	+1 1/2	+11.4
O DATARAM CORP	2-24	20	+3	+17.6
N ELECTRONIC M & H	4-6	5 3/8	+ 3/8	+7.5
O FABRI-TEK	1-2	1	0	0.0
O GENERAL COMPUTER SYS	0-2	1 1/4	0	0.0
N HAZELTINE CORP	8-15	13 1/4	+ 1/2	+3.9
N HARRIS CORP	28-54	53 1/2	+4 1/2	+9.1
O INFOTEX INC	4-8	7 1/2	+ 1/8	+1.6
O INFORMATION INTL INC	8-14	9 3/4	+ 1/4	+2.6
O INTEL CORP	38-57	51	+2 1/2	+5.1
A LUNDY ELECTRONICS	3-6	4	0	0.0
O MSI DATA CORP	6-15	15	+1 1/4	+9.0
N MEMOREX	23-40	38 5/8	- 1/4	-0.6
N MOHAWK DATA SCI	5-9	8 7/8	- 1/8	-1.3
O PENRIL CORP	2-8	7 1/4	0	0.0
N PERTEC CORP	7-12	11 3/4	+ 1/8	+1.0
A POTTER INSTRUMENT	2-2	1 3/4	0	0.0
O PRECISION INST.	2-2	2	0	0.0
O QUANTOR CORP	3-5	3 5/8	+ 5/8	+20.8
O RECOGNITION EQUIP	6-10	7 3/4	+ 1/8	+1.6
O SCAN DATA	1-3	2 1/2	+ 1/8	+8.0
O STORAGE TECHNOLOGY	10-35	33 1/8	+ 3/8	+1.1
O T BAR INC	7-19	17	0	0.0
O TALLY CORP.	4-9	8 7/8	+ 5/8	+7.5
A TEC INC	6-10	8	+ 3/8	+4.9
N TEKTRONIX INC	29-41	41	+2 1/4	+5.8
N TELEX	2-5	5 3/8	+ 3/4	+16.2
O TESDATA SYSTEMS CP	13-20	16 1/4	+1 1/4	+8.3
O WILTEK INC	1-1	1 1/2	0	0.0

	1977-78 RANGE (1)	PRICE CLOSE APR 26 1978	WEEK NET CHNGE	WEEK PCT CHNGE
SUPPLIES & ACCESSORIES				
A AMERICAN BUS PRODS	6-9	8 1/4	- 1/4	-2.9
O BALTIMORE BUS FORMS	1-4	3 1/4	+ 1/4	+6.3
A BARRY WRIGHT	10-21	20 7/8	+1	+5.0
C CYBERMATICS INC	1-1	7/8	0	0.0
O DUPLEX PRODUCTS INC	14-21	20 1/2	+ 1/8	+0.6
N ENNIS BUS. FORMS	6-12	12	+ 1/2	+4.3
N 3M COMPANY	43-56	51	+4 1/4	+9.0
O MCORE CORP LTD	24-37	29 1/2	+ 1/2	+1.7
N NASHUA CORP	16-28	27	- 5/8	-2.2
O STANDARD REGISTER	18-26	25 1/2	+3	+13.3
O TAB PRODUCTS CO	8-19	10 7/8	+1 5/8	+17.5
N UARCO	18-24	24 1/8	+ 1/4	+1.0
A WABASH MAGNETICS	10-15	12 1/4	- 1/2	-3.9
N WALLACE BUS FORMS	17-23	23	+ 1/8	+0.5



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  - Projects disbursements for any number of days
- In addition, it records use tax dollars and offers a variety of check writing features. MSA's Accounts Payable System, as well as MSA's other systems, interfaces with MSA's General Ledger System.

For more information about MSA's Accounts Payable System or any of MSA's complete line of financial software systems, call Carole McConnell at (404) 262-2376, or return this coupon.



THE FINANCIAL SOFTWARE COMPANY

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